

# Monthly Director's Report to Board of Social Services



June 2019

Submitted by:  
Jerrie McFalls, Director

- ~ On May 20, 2019 the North Carolina General Assembly Program Evaluation Division visited HCDSS as a part of their work in assessing the Child Protective Services Screening Process. After a lengthy discussion with Kevin Marino and I, the Evaluators observed our CPS intake and spoke with staff. After the preliminary draft review conference in August 2019 and an exit conference in September 2019, a presentation will be made to the Joint Legislative Program Evaluation Oversight Committee (JLPEOC) in October 2019 by the Evaluators, Sara Nienow and James D. Horne.
- ~ Medicaid Managed Care: Please find enclosed Fact Sheets #1 through #4 included in the NC Medicaid 2019 County Playbook provided by DHHS. Letters have been sent to Henderson County beneficiaries asking for address verification and directing beneficiaries to contact the Social Services caseworker if the address is incorrect. This is the first step in implementation of Medicaid Managed Care.
- ~ On June 11, 2019 I attended the Board of Health meeting and assisted Director Steve Smith in updating his Board on Medicaid Managed Care. HCDSS is expecting a large increase in telephone calls and in person visitors from early September through mid-December 2019. The period of open enrollment for managed care (October 14-December 23) coincides with the ACA Marketplace which has open enrollment from November 1, 2019 through December 15, 2019. Our management team is strategizing on ways to meet the needs of the clients contacting us regarding open enrollment while also meeting the needs of our ongoing Medicaid recipients and applicants.
- ~ The Henderson County FY 19/20 budget was approved on June 3, 2019 by the County Commissioners. Although we did not gain additional positions there was discussion about reconsidering requests later in the fiscal year.
- ~ Hope RX will sponsor Ryan Hampton on November 5, 2019 at BRCC. Mr. Ryan is the author of "American Fix". His focus is on recovery from addiction.

**Employees of the Month:** The June Employees of the Month list is attached.