

# Henderson County Department of Social Services



Henderson County Board of Social Services  
1200 Spartanburg Highway Hendersonville, NC 28792  
March 15<sup>th</sup>, 2022 @ 12:00 PM

## Agenda

- Call to Order.....Dr. Jennifer Hensley, Chair
- Public Input..... Dr. Jennifer Hensley, Chair
- Adjustments to the Agenda.....Dr. Jennifer Hensley, Chair
- Approval of the February 15<sup>th</sup>, 2022 Open Session Minutes\* ..... Dr. Jennifer Hensley, Chair
- Approval of the February 15<sup>th</sup>, 2022 Closed Session Minutes\* .....Dr. Jennifer Hensley, Chair
- Board Education: FY 2022 – 2023 DSS Budget.....Joe Maxey, Administrative Officer
- Reports (Questions Only)
  - Director’s Rpt./Statistical Rpt./ EOM.....Jerrie McFalls, Director
  - Program Administrators Report..... Jillian Humphries, Lorie Horne
- Old Business
  - DSS Staffing Update.....Jerrie McFalls, Director
- New Business
  - Approval of the FY 22 – 23 DSS Budget\* .....Dr. Jennifer Hensley, Board Chair
  - Upcoming DSS Board Position Vacancies .....Dr. Jennifer Hensley, Board Chair
- Adjournment (Next meeting: April 19<sup>th</sup>, 2022 at 12:00 PM) .....Dr. Jennifer Hensley, Chair

\* Designates Board Action Necessary

### Henderson County Board of Social Services Mission Statement

*To provide services that will improve the safety, health, well-being, independence, and quality of life for the residents of Henderson County.*

# Henderson County Board of Social Services

## March 15<sup>th</sup>, 2022 Regular Meeting Minutes

### A. Call to Order

The Henderson County Board of Social Services meeting was called to order by DSS Board Chair Dr. Jennifer Hensley at 12:00 pm.

Board Members Present	Dr. Jennifer Hensley, Member Melinda Lowrance, Member Margaret Stone, Member Josh Simpson, Member (via telephone)
Staff Leadership Present	Jerrie McFalls, Secretary to the Board/Director Lorie Horne, Social Work Program Administrator Jillian Humphries, Economic Services Program Administrator Joseph Maxey Jr., Administrative Officer Karen Vale, Clerk to the Board Deborah Johnson, Accounting Tech 2
Guest	None

### B. Public Input

None

### C. Adjustments to the Agenda

None

### D. Approval of Minutes

Dr. Hensley asked if there were any changes to the minutes from the February 15<sup>th</sup>, 2022 open session, there were none. Mrs. Stone made a motion to approve the minutes as written, Vice-Chair Lowrance seconded the motion. All members present were polled for their vote, all approved the minutes as written and the motion passed. Clerk Karen Vale distributed copies of the closed session minutes from the February 15<sup>th</sup>, 2022 meeting to the board members present for their review. Chair Hensley asked if there were any changes to the closed session minutes from the February 15<sup>th</sup>, 2022 closed session, there were none. Vice-Chair Lowrance made a motion to approve the minutes as written, Mrs. Stone seconded the motion. All members present were polled for their vote, all approved the minutes as written and the motion passed. Clerk Vale collected the copies of the closed session minutes.

### E. Board Education

#### **FY 2022 – 2023 DSS Budget (Attachment I)**

Administrative Officer Joe Maxey reviewed the FY 2022 – 2023 with the DSS Board. He highlighted the goals and performance summary for the upcoming budget year:

- Annual expenditures within budget should continue at 100%. We have achieved this goal in the past and Mr. Maxey projects that will continue for our current budget as well as the FY 22 – 23 proposed budget.
- HC DSS will continue to draw down all available monies to minimize county funding. We have also achieved this goal in the past and Mr. Maxey projects that will continue for our current budget as well as the FY 22 – 23 proposed budget.

- The target for annual employee turnover is 10%, this fiscal year has been an especially hard one as we have had multiple resignations. Retirements are separated out but we still project HC DSS will end the year at 23%, 20% when you remove the retirements.

Mr. Maxey reviewed the FY 22 – 23 salary projections, reminding the board that the projected number for FY 21 – 22 includes two salary adjustments approved by the HC Board of Commissioners. Dr. Hensley asked about the inclusion of the January 2022 approved salary adjustment in the projected expenditure for the current fiscal year. Director McFalls stated that for HC DSS the salary adjustment approved in January 2022 was covered by the amount of lapsed salary money available in the current DSS budget. For HC DSS, Henderson County is not paying any additional monies for the salary adjustment. Director McFalls added that with the salary adjustment increase, HC DSS will also see an increase in the amount of Federal and State reimbursement pulled down for certain services. Mrs. Stone asked what happens to the lapsed salary monies that are not spent. Director McFalls shared that at the end of every fiscal year, the county goes through a single county audit process, the most recent findings were presented to the Commissioners in January 2022. The audit process will identify how much money, previously budgeted county-wide was not spent. Commissioners will consider this amount as they go into the budget process for the upcoming year. The most recent findings identified \$18 million dollars in unspent county money. This is higher than previous years due to the influx of COVID funds from the Federal government that left county money unspent. Dr. Hensley explained that when municipalities can reflect a large amount in their general fund, it helps them to secure bonds at a better rate. Municipalities would need bonds to fund large projects like water systems, sewer systems, large construction projects, etc. Bonds are rated and the better the rating the better the interest rate. If the municipality issues a bond that then drops the general fund below the minimum set by the governing authority, the State gets involved. Henderson County's goal has been 12% in the general fund. More than 12% can be kept in the reserve, especially when there is \$18 million in unspent county funds. Mr. Maxey added there has been no per person increase in the medical or dental budget, the County has been able to keep those costs steady throughout.

The FY 2022 – 2023 budget does reflect the purchase of one vehicle, and County Management has also asked that we do a three-year plan for vehicle requests due to the length of time to fulfill vehicle orders.

Dr. Hensley asked for an update on the budgeted funds from FY 19-20 that were requested to fund software from Northwoods to work in NC FAST. HC DSS opted to use Laserfiche for the NC FAST document management bridge and some funds were allocated from that line to pay for Laserfiche, but there is still a balance in that line. Approximately \$500,000 per Director McFalls. Dr. Hensley asked if there was anything we could purchase with the remaining funds. Director McFalls reminded the Board that the agency told the Commissioners that we would not use the money until we were sure where the State of NC was headed with an electronic system for Child Welfare. Within the last three months the State has decided to take Child Welfare out of NC FAST and put it in its own system; CWS (Child Welfare System). That will not include Foster Care, so we will need an automated system to cover the foster care board payment and adult social work services. Hopefully a system that would join with CWS to provide full automation in Child Welfare. But that is a long way off, probably several years. There has also been a big push to provide more

automation in Medicaid and Food & Nutrition Services. Especially if Medicaid expansion is approved, current waivers end and Medicaid Transformation moves forward. Currently, we have 30% automation and 70% worker keying of data. Finally, Dr. Hensley asked if DSS had been given a date when the funds would be moved back into the general fund. Director McFalls stated she is not aware of any timetable to move the funds, she will follow-up with Assistant County Manager Amy Brantley for a timetable.

Mr. Maxey continued with his review of the proposed budget.

- IT expenditures will be significantly lower because we purchased 67 laptops in this budget year.
- LINKS funding: Budget for FY 21-22 was \$32,055, we spent \$379,555 due to a special disbursement from the Federal Government after Christmas to current and former LINKS participants. We were given a list of 103 names that were eligible to receive these funds, our staff was able to locate 99 of them and process the disbursements.
- DSS General Assistance is all county money and the accounts listed cover a variety of spending areas for our clients. As part of this fund, there is a line item regarding burials for unclaimed bodies. Vice-Chair Lowrance asked who at DSS handles those requests. Director McFalls explained that Social Work Program Manager Hugh Rutledge oversees the processing of the required paperwork, notification to an area funeral home, and background work to notify any family members.
- Summary of Revenue Sources: Breakdown of State estimates based on category. Dr. Hensley asked if the funding from the Duke Endowment has ended. Social Work Program Administrator Horne shared that the funding through the endowment did end with the current year, but other funds have been secured through SAMSA to continue the programs. Mr. Maxey went on to add that funding through the State of North Carolina has decreased. The Federal government will provide over \$13 million in Food and Nutrition benefits to Henderson County residents, which is up from last year.
- Contract Lines: Partnerships with area businesses to provide services to clients.
- Technology: Currently we are unsure of the number of laptops that will need to be replaced in FY 22 – 23. We originally budgeted five (5), now we are up to ten (10). Director McFalls highlighted the Zoom phone system purchase. County IT plans to replace all county desk phones in FY 22 – 23. DSS has volunteered to be one of the first agencies in Henderson County to move to the Zoom phone system. Dr. Hensley asked if the county was increasing the internet fiber capacity to handle internet calling from all county agencies. Mark Seelenbacher, County IT Director, is confident this is the best option for the future of the county. By moving to one main access point in to and out of the county for internet services, phone, and computer, will be better protected from unauthorized access.
- 10-Year Federal/State/County History: There is a definite trend upward regarding county funding versus a downward trend in state funding.

F. Reports

**Director's Monthly Report (Attachment II)**

No Discussion

**March 2021 – March 2022 Statistical Report (Attachment III)**

Dr. Hensley asked about the increase in CPS Investigations Initiated and Continuing between January and February 2022. SW PA Horne reported that no specific reason for the increase could be determined. Dr. Hensley followed up by asking about adequate staffing to cover the increase in calls. SW PA Horne reported that current, trained staff are moved to cover the cases as needed. We currently have several SW I/A T's that cover in-home cases, and they can also work investigations as needed. The same would be true in Adult Services. What about the Economic Services staffing as the waivers expire? Income Maintenance Program Administrator Jillian Humphries explained that the first step needed to prepare staff for the upcoming workload will be to retrain staff, many of the policies they have been working under for the last two years will be changing. Current staff that started during the pandemic, while the waivers were in place, were never trained how to complete the casework when clients were coming into the office and submitting multiple pieces of documentation during the application and/or recertification process. DHHS sent out a "playbook" to the counties on how to start preparing for the waivers to expire. One of the area's covered in the "playbook" is how to prepare clients that may have been receiving the maximum allowable benefit under the COVID waivers and once the waivers start expiring, their benefit amount may drop; sometimes drastically. Some clients may no longer qualify for the benefit(s) at all.

**March Employees of the Month (Attachment IV)**

No Discussion

**March Program Administrator's Report (Attachment V)**

No Discussion

G. Old Business

**DSS Staffing Update**

Director McFalls shared that we currently have 20 empty chairs as of Friday, March 11<sup>th</sup>. There are several open job postings that closed on 3/11 and several that will close on 3/16. Interviews are also scheduled later this week on other vacancies. Some vacancies can be attributed to internal moves. Multiple Income Maintenance Caseworkers have applied and been selected for Social Work positions, which results in open IMC positions. Mrs. Stone asked which positions are the hardest to fill. Director McFalls responded that the Social Work Investigator positions seem to be the hardest to fill. HC DSS has had several open positions in this area for a while. When the supervisors conduct the interviews, they try to match the candidate with the teams that have the vacancy. IM PA Humphries shared that several of the IMC 2 positions that are open have been open for several months due to the lack of applications in the prior round. There are currently 13 applications for six positions that closed on 3/11. This is much better than the previous round, hopefully all the vacant positions will be filled. Dr. Hensley shared a statistic she came across, 53% of people in NC who utilize a housing voucher to secure a home are elderly or disabled. The remaining 47% of people who utilize a house voucher to secure a home are not elderly or disabled.

Could they work? Does DSS have any way to reach out to the 47% about the vacancies we have and encourage them to apply? IM PA Humphries stated that through the Work First program, we can reach out to area residents that are actively seeking employment. There is not a lot of participation in this program, so the outreach is limited. IM PA Humphries has been working on a plan to start an outreach with the area residents who receive benefits through the Food & Nutrition program, more contacts could be made through that program. This is a voluntary program that would require research and set up time.

Dr. Hensley asked if there had been anymore announcements from the Commissioners about salary adjustments. Director McFalls responded that there has not been an announcement regarding salary adjustments for FY 23.

## H. New Business

### **Proposed FY 22 – 23 DSS Budget\***

Dr. Hensley asked if there were any more questions regarding the proposed FY 22 – 23 DSS budget, there were none. Vice – Chair Lowrance made a motion to approve the FY 22 – 23 DSS Budget with the two stated corrections: 1-Add LINKS amount to spreadsheet and 2-Add Subsidized Childcare amount to spreadsheet. Mrs. Stone seconded the motion, all board members present were polled. The motion passed; Mr. Maxey will make the two corrections prior to the submission to the County Manager's office.

### **Upcoming DSS Board Position Vacancies**

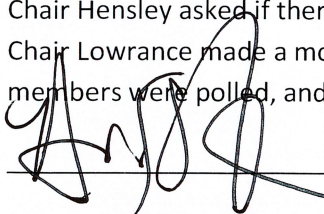
Dr. Hensley reminded the members that there are two (2) positions on the DSS Board that are up for appointment/reappointment. Dr. Hensley's position, appointed by the HC Board of Commissioners and Mrs. Stone's position, appointed by the NC Social Services Commission. Both terms end on 6/30/22. Dr. Hensley is not eligible to be reappointed by the HC Commissioners, she has fulfilled the terms as limited by State statute. Mrs. Stone is eligible to be reappointed by the Commission, they will issue a public notice when their application period opens. Applications must be received in Raleigh by the end of their notice period, and they will make their appointments during their June 8<sup>th</sup>, 2022 meeting.

Director McFalls reviewed the current terms for each of the remaining three members of the Board. Mrs. Stone asked if the State was going to change the length of appointment terms, how many terms a citizen can serve. Director McFalls shared that she did see on the Commission agenda for their 3/8/22 meeting a topic about reappointments to a new term after a one-year absence. Currently, after a member serves two full terms, they must be off the Board for one year before they can apply for appointment/reappointment. Director McFalls is unclear about the reason behind the review but knows that the Commission has asked staff from the State Attorney General's office to review the statute.

Director McFalls asked Dr. Hensley to review the timing for the nomination and election of officers for the Board for FY 22 – 23. Nominations are made in June and elections will take place in July.

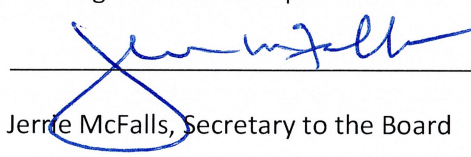
I. Adjournment

Chair Hensley asked if there were any additional items for discussion, none were presented. Vice-Chair Lowrance made a motion to adjourn the meeting, Mrs. Stone seconded the motion. All the members were polled, and the motion passed. The meeting ended at 1:15 pm.



4/19/22

Dr. Jennifer Hensley, Chair                      Date



4/19/22

Jerrie McFalls, Secretary to the Board      Date

Attachments:

- I. Proposed FY 22 – 23 DSS Budget
- II. Director's Report – March 2022
- III. March 2021 – March 2022 Statistical Report
- IV. Employees of the Month – March 2022
- V. Program Administrator's Report – March 2022
- VI. Joint NCACBSS Business Meeting Flyer
- VII. NCACBSS Joint Meeting Registration Form
- VIII. NCACBSS Newsletter - 2022 Winter

**DEPARTMENT OF SOCIAL SERVICES**

115531

**MISSION:** The Henderson County Department of Social Services is dedicated to the promotion of the health, well-being and general welfare of all families in our county, making full use of both department and community resources. We seek to provide the elderly, children, disabled and families a maximum opportunity for self-sufficiency and independence in homes free of abuse, neglect and exploitation. We strive to accomplish this mission by being accountable to State requirements and community expectations in a manner compassionate and responsive to human need.

Goal: Maximize our draw-down of available Federal & State funding, control line-by-line spending within budgeted amounts & recruit, train & retain a qualified, efficient, stable & motivated staff.

<b>PERFORMANCE SUMMARY</b>	<b>FY 2017 Actual</b>	<b>FY 2018 Actual</b>	<b>FY 2019 Actual</b>	<b>FY 2020 Actual</b>	<b>FY 2021 Actual</b>	<b>FY 2022 Estimate</b>	<b>FY 2023 Goal</b>	<b>TARGET</b>
Annual expenditures within budget	100%	100%	100%	100%	100%	100%	100%	100%
Federal, State & other available monies drawn down to minimize county funding	100%	100%	100%	100%	100%	100%	100%	100%
Annual employee turnover %	16.0/15.0	12.9/11.3	11.2/9.6	16.0/10.7	15.0/13.4	23.0/20.0%	18.0/15.0	10%

NOTE: Numbers are recorded Total % / % w/out retirements



## FISCAL YEAR 2022-2023 SALARY PROJECTIONS

<b>DEPARTMENT:</b>	DSS	<b>ORG CODE:</b>	115531	<b>DATE:</b>	12/31/2021
<b>Benefit Eligible FTE's:</b>	190	<b>Request B-E FTE's:</b>	0	<b>Std Wkly Hrs:</b>	37.5

### FY 2021-2022 (CURRENT FISCAL YEAR) PROJECTIONS

Account	Adopted Budget	After Pay Period 13	Projected	Difference
512100 - Salaries and Wages: Regular	\$8,759,581	\$4,194,796	\$8,389,591	(\$369,990)
512200 - Salaries and Wages: Overtime	\$100,000	\$26,208	\$52,416	(\$47,584)
512600 - Salaries and Wages: Temp/PT	\$0	\$0	\$0	\$0
512700 - Cellphone Allowance	\$14,305	\$6,121	\$12,242	(\$2,063)
513400 - 457 Supp Deferred	\$0	\$2,093	\$4,185	\$4,185
513500 - 401(K) Supplemental Def. Comp.	\$179,645	\$59,672	\$119,343	(\$60,302)
517000 - Board Member	\$7,028	\$195	\$390	(\$6,638)
518000 - FICA	\$681,537	\$304,516	\$609,032	(\$72,505)
518100 - Retirement - LGERS	\$996,748	\$480,833	\$961,666	(\$35,082)
518300 - Medical Insurance	\$2,502,395	\$1,025,861	\$2,051,722	(\$450,673)
518400 - Dental Insurance	\$133,996	\$54,857	\$109,714	(\$24,282)
518600 - Worker's Compensation	\$101,940	\$39,518	\$101,940	\$0
<b>TOTALS</b>	<b>\$13,477,175</b>	<b>\$6,194,669</b>	<b>\$12,412,242</b>	<b>(\$1,064,933)</b>

### FY 2022-2023 PROJECTIONS

Account	Current Staffing	Current Staffing & Benefits + Requested Positions	ADDITIONAL INFO	
512100 - Salaries and Wages: Regular	\$9,464,891	\$9,464,891	# of New Positions Requested	0
512200 - Salaries and Wages: Overtime	\$100,000	\$100,000		
512600 - Salaries and Wages: Temp/PT	\$0	\$0		
512700 - Cellphone Allowance	\$12,086	\$12,086		
513500 - 401(K) Def. Comp.	2%	\$193,775		
517000 - Board Member	\$7,028	\$7,028		
518000 - FICA	7.65%	\$735,569		
518100 - Retirement - LGERS	12.15%	\$1,162,183		
518300 - *Medical Insurance	\$12,087	\$2,455,808		
518400 - *Dental Insurance	\$647	\$131,501		
518600 - Worker's Compensation	\$106,940	\$106,940		
<b>TOTALS</b>	<b>\$14,369,781</b>	<b>\$14,369,781</b>		

Other Salary Requests:	Justification:
Overtime \$100,000	Variable costs of On-Call & "at-once" mandates & timely work submissions w/high-turnover
Temp/PT/Auxiliary \$0	N/A

\*Includes funding for medical & dental insurance for 13 retirees.

#### FOR BUDGET USE ONLY

- Original Dept. Request
- Staff Analysis
- Dept. Request (Level 1)
- Staff Rec (Level 2)
- Co Mgr Rec (Level 3)

**FISCAL YEAR 2022-2023**  
**SUMMARY OF REQUESTS - (FORM D)**  
**DSS**

Acct #	Account Description	Justification	FY22 Adopted Budget	Current Year Estimate	FY 22-23 Budget Request	% Change from FY22 Adopted Budget
<b>PERSONNEL BUDGET</b>						
512100	S&W-Reg		\$8,759,581	\$8,389,591	\$9,464,891	8.1%
512200	S&W-Overtime		\$100,000	\$52,416	\$100,000	0.0%
512600	S&W-Temporary/Part-Time		\$0	\$0	\$0	0.0%
512700	Cell Phone Allowance		\$14,305	\$12,242	\$12,086	-15.5%
513500	401(K) Supp Def Comp		\$179,645	\$119,343	\$193,775	7.9%
517000	Board Member Expense		\$7,028	\$390	\$7,028	0.0%
518000	FICA		\$681,537	\$609,032	\$735,569	7.9%
518100	Retirement-LGERS		\$996,748	\$961,666	\$1,162,183	▶ 16.6%
518300	Medical Insurance		\$2,502,395	\$2,051,722	\$2,455,808	-1.9%
518400	Dental Insurance		\$133,996	\$109,714	\$131,501	-1.9%
518600	Worker's Compensation		\$101,940	\$101,940	\$106,940	4.9%
<b>TOTAL PERSONNEL REQUESTS</b>			<b>\$13,477,175</b>	<b>\$12,408,057</b>	<b>\$14,369,781</b>	<b>6.6%</b>

\$892,606

<b>CAPITAL / NON-EXPENDABLE DEPARTMENTAL REQUESTS - AMOUNTS FILL IN AUTOMATICALLY FROM FORMS</b>						
526020	Dept. Supp - NonExpendable	Automatically filled in from Form "B1"	\$0	\$0	\$0	0.0%
551000	Cap Out-Equipment	Automatically filled in from Form "B"	\$0	\$0	\$0	0.0%
553000	Cap Out-Vehicles	Automatically filled in from Form "C"	\$26,751	\$0	\$110,140	▶ 311.7%
539000	Contracted Services	Automatically filled in from Form "G"	\$18,420	\$0	\$16,000	-13.1%

**SUMMARY OF REQUESTS - (FORM D)**  
**DSS**

Acct #	Account Description	Justification	FY22 Adopted Budget	Current Year Estimate	FY 22-23 Budget Request	% Change from FY22 Adopted Budget
<b>DEPARTMENTAL REQUESTS</b>						
521100	Cleaning & Janitorial Supplies	From County Services	\$18,000	\$16,000	\$18,000	0.0%
522000	Food and Provisions	Additional small employee-focused events	\$13,000	\$12,950	\$14,000	7.7%
522600	Printing & Binding		\$100	\$100	\$100	0.0%
523300	Publications		\$750	\$750	\$750	0.0%
525001	Gasoline/Diesel	4800	\$11,250	\$0	\$12,000	6.7%
526000	Departmental Supplies & Materials		\$85,000	\$80,000	\$85,000	0.0%
526200	Data Processing Supplies	We anticipate the slow transition from desktop printing to reduce our toner	\$32,000	\$25,000	\$27,500	-14.1%
526201	Technology (Capital & Non-Capital)	From Form "F" Items to be funded by your dept.	\$609,425	\$0	\$396,830	-34.9%
532100	Telephone & Communications		\$135,000	\$125,000	\$135,000	0.0%
532500	Postage		\$50,000	\$36,500	\$50,000	0.0%
535300	M&R-Vehicles		\$7,500	\$7,000	\$7,500	0.0%
537000	Advertising		\$2,500	\$1,500	\$2,500	0.0%
537100	Travel & Staff Development	Expect significant inc. in training/travel as we enter post-Covid era	\$70,000	\$20,000	\$70,000	0.0%
537102	Foster Care Recruitment Training	Expect significant inc. in training as we enter post-Covid era	\$12,000	\$7,500	\$15,000	25.0%
537105	Guardianship Assistance	Anticipate increase	\$35,000	\$32,500	\$40,000	14.3%
537109	Client Travel Expenses	Anticipate substantial mileage reimbursement increase	\$70,000	\$65,000	\$70,000	0.0%
538100	Professional Services	LexisNexus \$3000, Shred-It \$2500, iReception \$22,828.44 DaySheets	\$45,500	\$42,000	\$45,500	0.0%
538101	Research Fees		\$10,000	\$2,500	\$7,500	-25.0%
538104	Judicial Services		\$8,000	\$4,500	\$8,000	0.0%
538200	Legal Services		\$40,000	\$33,500	\$40,000	0.0%
538300	Medical Services		\$55,000	\$37,500	\$55,000	0.0%
539009	Contracted Services - EBT		\$20,000	\$17,500	\$20,000	0.0%
539025	Contracted Svcs - Cost Allocation		\$650,000	\$650,000	\$650,000	0.0%
547200	Dues & Memberships		\$4,500	\$4,500	\$4,500	0.0%
547500	Rental of Equipment	Pitney-Bowes lease & DSS share of County-wide Toshiba copier lease	\$50,000	\$50,000	\$50,000	0.0%
547600	Insurance & General Bonding		\$100,279	\$100,279	\$100,279	0.0%
<b>TOTAL</b>			<b>\$15,657,150</b>	<b>\$13,780,136</b>	<b>\$16,420,881</b>	<b>4.9%</b>

**SUMMARY OF REQUESTS - (FORM D)**  
DSS

Acct #	Account Description	Justification	FY22 Adopted Budget	Current Year Estimate	FY 22-23 Budget Request	% Change from FY22 Adopted Budget
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FY 23 Operating Costs = \$2,051,099  
 FY 22 Operating Costs = \$2,179,975  
 (BOC Approved) **(\$128,876)**

FOR BUDGET USE ONLY	ENTERED
▲ Original Dept. Request	
△ Staff Analysis	
△ Dept. Request (Level 1)	
△ Staff Rec (Level 2)	
△ Co Mgr Rec (Level 3)	_ / _ / _

**SUMMARY OF REQUESTS - (FORM D)**  
**#115535 - DSS Federal & State Programs**

Acct #	Account Description	Justification	FY22 Adopted Budget	Current Year Estimate	FY 22-23 Budget Request	% Change from FY22 Adopted Budget
<b>DEPARTMENTAL REQUESTS</b>						
539008	Workfirst Contracts		\$1,000	\$500	\$1,000	0.0%
539010	Social Work Contracts	SPARC: Facilitator \$57,566, Family Support \$96,678 & Strong Fathers \$6,000	\$163,888	\$120,000	\$163,888	0.0%
539016	Family Reunification Contract	SPARC @ \$22,876	\$46,496	\$46,496	\$30,000	-35.5%
539017	Duke Endowment	Will not be renewed for FY22-23	\$0	\$156,603	\$0	0.0%
539901	Foster Care / SFHF	Includes \$2,850/mo (\$34,200) in unlicensed placements State Estimate = \$234,410	\$475,650	\$347,535	\$468,820	-1.4%
539903	Supplemental Aid To Aged		\$530,000	\$320,000	\$350,000	-34.0%
539904	Supplemental Aid To Disabled		\$650,000	\$545,000	\$575,000	-11.5%
539905	Aid To The Blind	Signed 030422 (\$7,538.65)	\$10,500	\$10,500	\$7,539	-28.2%
539906	Foster Care IVE		\$768,343	\$628,901	\$856,347	▶ 11.5%
539907	CIP / Heating / Cooling		\$322,812	\$250,000	\$277,414	-14.1%
539908	Adoption Assistance		\$350,000	\$350,000	\$350,000	0.0%
539910	Workfirst Employment		\$15,000	\$5,000	\$5,000	-66.7%
539911	Medicaid Transportation		\$40,000	\$35,000	\$40,000	0.0%
539912	Adult Day Care		\$86,256	\$37,500	\$50,000	-42.0%
539914	Links		\$32,055	\$379,555	\$0	-100.0%
539917	Community Response Program		\$100,000	\$95,000	\$95,000	-5.0%
539920	Duke Energy		\$5,971	\$2,500	\$3,000	-49.8%
539922	HCCBG-In Home Aide		\$30,000	\$85,000	\$80,000	▶ 166.7%
539925	Emer Asst Client Payments		\$3,500	\$4,500	\$5,000	▶ 42.9%
539926	LIEAP Program Funding		\$322,812	\$250,000	\$418,397	▶ 29.6%
<b>TOTAL</b>			<b>\$3,954,283</b>	<b>\$3,669,590</b>	<b>\$3,776,404</b>	<b>-4.5%</b>

**FY 23 Operating Costs = \$3,776,404**  
**FY 22 Operating Costs = \$3,954,283**  
 (BOC Approved) **(\$177,879)**

FOR BUDGET USE ONLY		ENTERED
▲	Original Dept. Request	
△	Staff Analysis	
△	Dept. Request (Level 1)	
△	Staff Rec (Level 2)	
△	Co Mgr Rec (Level 3)	___/___/___

**SUMMARY OF REQUESTS - (FORM D)  
#115536 - DSS GENERAL ASSISTANCE**

Acct #	Account Description	Justification	FY22 Adopted Budget	Current Year Estimate	FY 22-23 Budget Request	% Change from FY22 Adopted Budget
<b>DEPARTMENTAL REQUESTS</b>						
522000	Food and Provisions		\$1,000	\$750	\$1,000	0.0%
523900	Medical Supplies and Equipment		\$2,000	\$600	\$2,000	0.0%
526023	NACHAC Sup		\$1,000	\$0	\$1,000	0.0%
530400	Foster Care Supplement		\$20,000	\$25,000	\$20,000	0.0%
530500	Burials		\$10,000	\$7,500	\$10,000	0.0%
530600	Foster Care Clothing		\$21,500	\$12,500	\$21,500	0.0%
530700	Misc-General Assistance		\$10,000	\$5,000	\$10,000	0.0%
530800	Transportation		\$4,500	\$3,500	\$4,500	0.0%
530900	Reunification and Preservation		\$30,000	\$17,500	\$30,000	0.0%
534000	Utilities		\$1,000	\$250	\$1,000	0.0%
<b>TOTAL</b>			<b>\$101,000</b>	<b>\$72,600</b>	<b>\$101,000</b>	<b>0.0%</b>

**FY 23 Operating Costs = \$101,000**  
**FY 22 Operating Costs = \$101,000**  
 (BOC Approved) **\$0**

FOR BUDGET USE ONLY		ENTERED
▲	Original Dept. Request	
△	Staff Analysis	
△	Dept. Request (Level 1)	
△	Staff Rec (Level 2)	
△	Co Mgr Rec (Level 3)	_ / _ / _

**FISCAL YEAR 2022-2023  
SUMMARY OF REVENUE SOURCES - (FORM E)**

Use for all funding sources EXCEPT for specifically applied for grants - see Form E2

ORG # - OBJECT CODE (i.e. - 114431-451004)	MUNIS ACCOUNT DESCRIPTION	ADDITIONAL INFORMATION	CURRENT YEAR (FY 21-22) BUDGET	CURRENT YEAR (FY 21-22) ESTIMATE	FY 2022-2023 ESTIMATED REVENUES
114535-453001	S/C Special Assistance	State Est - Line 32 (50/0.00/50)	\$146,877	\$78,421	
114535-453003	Refunds-IVD	Based on YTD revenues	\$1,000	\$405	\$1,000
114535-453004	Adult Day Care	State Est - Line 56 (45.78/41.72/12.50)	\$75,474	\$8,855	\$82,036
114535-453006	Block Grant	State Estimate - Line 35 (75.0/0.00/25.00)	\$175,075	\$172,000	\$163,477
114535-453007	In-Home Services-State	State Estimate - Line 55 (87.50/0.00/12.50)	\$42,551	\$10,000	\$42,551
114535-453008	Staff-Medicaid Transportation	Based on YTD revenues (no estimate)	\$160,000	\$115,000	\$120,000
114535-453009	Foster Care -SFHF	State Est - Line 14 + 15 + 45	\$234,410	\$150,000	\$234,410
114535-453010	Medicaid Transportation Reimb	Based on YTD Revenue (FY22-23 Contracts) Ingles & F/C Parents	\$35,000	\$7,500	\$30,000
114535-453011	CPS State	State Est - Line 41 (0.00/100.00/0.00)	\$80,527	\$80,527	\$80,527
114535-453012	Child Day Care	State Est - Line 24 but direct service -	\$0	\$0	\$0
114535-453013	Foster Care-IVE	State Est - Line 9, 10, 13 + IVE Trans(67.3/19.9/12.8)	\$625,878	\$600,000	\$742,124
114535-453014	TANF CPS & FC Adoptions	State Est - Line 47 (100.00/0.00/0.00)	\$160,974	\$160,974	\$196,159
114535-453015	Staff-Medicaid	State Est - Line 22, 30 & 34 (75.09/25.0)	\$3,609,797	\$3,300,000	\$3,355,988
114535-453016	Staff-Food Assistance	State Est - Line 26 (50.00/0.00/50.00)	\$697,772	\$384,990	\$759,194
114535-453017	CPS Expansion	SSBG - State Est - Line 39 (100.00/0.00/0.00)	\$142,301	\$130,000	\$142,301
114535-453018	Staff-Energy Administration	State Est - Line 25 (100.00/0.00/0.00)	\$49,839	\$49,839	\$56,937
114535-453020	Staff-Program Integrity	State Est - Line 27 (100.00/0.00/0.00)	\$29,994	\$58,000	\$2,410
114535-453022	Child Protective Services-IVE	State Est - Line 38 & Analysis (50.00/25.00/25.00)	\$175,000	\$160,000	\$175,000
114535-453023	Staff-IVE Administration	State Est - Line 46, 48, 49 & 50 (50.74/0.0/49.26)	\$650,000	\$350,796	\$567,130
114535-453024	Crisis Intervention Program	State Est - Line 17 (100.00/0.00/0.00)	\$322,812	\$180,000	\$277,414
114535-453025	Family Reunification	State Est - Line 44 (100.00/0.00/0.00)	\$46,496	\$46,496	\$22,876
114535-453026	LINKS	State Est - Line 37 (80.00/20.00/0.00)	\$379,555	\$362,790	\$32,055
114535-453027	Permanency Planning	State Est - Line 43 (75.00/0.00/25.00)	\$29,171	\$29,171	\$28,495
114535-453028	Adoption Assistance	State Est - Line 5, 6 & 8 (27.7/56.84/15.46)	\$60,000	\$30,000	\$60,000
114535-453029	Support Payments-Foster Care	F/C Children in Custody - recover board payments	\$12,000	\$35,000	\$15,000
114535-453030	Program Integrity Incentives (FNS)	Based on YTD Revenue	\$5,000	\$2,000	\$2,500
114535-453031	Staff-Child Support IVD	State Est - Line 51 (66.00/0.00/34.00)	\$363,803	\$486,294	\$365,000
114535-453032	Child Support Returns & Incent	State Est - Line 52 (100.00/0.00/0.00)	\$43,929	\$39,000	\$44,442
114535-453033	Medicaid Admin Claiming	Based on YTD Revenues	\$130,000	\$102,865	\$175,000
114535-453034	Miscellaneous Revenues	Based on YTD Revenues	\$1,000	\$0	\$1,000
114535-453035	NC Choice Revenues	YTD Annualized	\$180,000	\$65,000	\$80,000
114535-453036	Pardee Outreach Reimbursement	Contracted (M Barilari \$39,234 X 0.25)	\$9,808	\$8,500	\$8,500

**FISCAL YEAR 2022-2023  
SUMMARY OF REVENUE SOURCES - (FORM E)**

Use for all funding sources EXCEPT for specifically applied for grants - see Form E2

ORG # - OBJECT CODE (i.e. - 114431-451004)	MUNIS ACCOUNT DESCRIPTION	ADDITIONAL INFORMATION	CURRENT YEAR (FY 21-22) BUDGET	CURRENT YEAR (FY 21-22) ESTIMATE	FY 2022-2023 ESTIMATED REVENUES
114535-453038	Community Response Program	DHHS-ACF Recurring grant - paid to Children's & Family Resource Center	\$100,000	\$100,000	\$100,000
114535-453039	Staff: Adult Home Specialist	State Est - Line 58 (50.00/25.00/25.00)	\$69,522	\$69,522	\$41,470
114535-453040	Child Welfare In Home Exp	State Est - Line 42 (0.00/100.00/0.00)	\$54,841	\$54,841	\$54,841
114535-453042	TANF 100%	State Est - Line 54 (46.58/0.00/53.42)	\$1,009,555	\$1,009,555	\$1,009,555
114535-453043	TANF to SSBG	State Est - Line 36 (75.00/0.00/25.00)	\$97,695	\$97,695	\$97,695
114535-453044	Adult Protective Svcs State	State Est - Line 57 (75.00/0.00/25.00)	\$20,082	-\$12,476	\$20,082
114535-453045	Child Care Dev Fund Admin	State Est - Line 33 (50.00/50.00/0.00)	\$117,052	\$98,933	\$126,214
114535-453046	Duke Energy	State Est - Line 18 (0.00/100.00/0.00)	\$5,971	\$2,000	\$6,440
114535-453049	LIEAP Program Funding	State Est - Line 16 (100.00/0.00/0.00)	\$322,812	\$23,600	\$418,397
114535-453054	HCCBG In-Home Aide	Land-of-Sky - Level I IHA (2 Adv Cares Contract Lines) (87.5/0.0/12.5)	\$30,000	\$55,000	\$80,000
114535-453055	Adoption Promotion Fund		\$0	\$0	\$0
114535-453060	LIHWAP	Money rolls - (must be spent by 9/30/24)	\$159,218	\$9,218	\$150,000
114535-472402	Park Ridge Payroll	Park Ridge Contract (G Zenti * \$38,103 @ 25%)	\$9,525	\$0	
114535-472403	Public Health Payroll	Public Health Contract (Kathy Topper * \$39,624 @ 25%)	\$9,906	\$0	
114535-472404	Child Support Paternity Fees	Based on YTD Revenues	\$500	\$50	\$500
114535-472405	Adoption Intermediary Fees	Based on YTD Revenues	\$0	\$0	\$0
114535-472406	Health Coverage For Workers	Local	\$50	\$0	\$0
114535-472411	Duke Endowment	Duke Endowment will not repeat for FY22-23	\$156,603	\$0	\$0
		REVENUE TOTALS - FORM E	\$10,839,375	\$8,712,361	\$9,968,720
		GRANT REVENUE TOTALS - FORM E2	\$0	\$0	\$0
		<b>TOTAL ANTICIPATED REVENUES</b>	<b>\$10,839,375</b>	<b>\$8,712,361</b>	<b>\$9,968,720</b>

<p><b>FOR BUDGET USE ONLY</b></p> <ul style="list-style-type: none"> <li>▲ Original Dept. Request</li> <li>△ Staff Analysis</li> <li>△ Dept. Request (Level 1)</li> <li>△ Staff Rec (Level 2)</li> <li>△ Co Mgr Rec (Level 3)</li> </ul>	ENTERED	KEYED TO MASTER
	_ / _ / _	_ / _ / _



STATE

AGES	FAMILY FOSTER DSS (A or S License)	FAMILY FOSTER PRIVATE (B.C.F.H License)	RESIDENTIAL GRP/INST/EMERG (B.F.H. LICENSE)	TOTAL			
0-5	6-12	13+	0-5	6-12	13+	18-21	
13	5	7	1	5	1	1	34
RATES MAINTENANCE							
	\$514.00	\$654.00	\$698.00	\$514.00	\$654.00	\$698.00	
ADMINISTRATION							
	\$514.00	\$654.00	\$698.00	\$1,084.00	\$3,856.00	\$3,682.00	
TOTAL MONTHLY RATE							
	\$514.00	\$654.00	\$698.00	\$1,472.00	\$1,702.00	\$4,380.00	

Budgeting 18-21 year olds in Foster Care  
 FAMILY FOSTER PRIVATE (B.C.F.H License)  
 RESIDENTIAL GRP/INST/EMERG (B.F.H. LICENSE)

18-21	0	18-21	0	18-21	0
\$698.00	\$1,702.00	\$4,380.00	\$1,702.00	\$4,380.00	\$4,380.00

MONTHLY EXPENSES

MONTHLY EXPENSE MAINTENANCE	MONTHLY EXPENSE ADMINISTRATION	MONTHLY EXPENSE MAINTENANCE	MONTHLY EXPENSE ADMINISTRATION
\$6,682.00	\$0.00	\$20,848.00	\$14,695.00
\$0.00	\$0.00	\$0.00	\$3,882.00
\$6,682.00	\$0.00	\$20,848.00	\$35,547.00

APPLIED RESOURCE - ENTER MONTHLY AMOUNT IF LESS THAN LICENSED RATE AND CLIENT ACCOUNT PAYING

ANNUALIZED EXPENSES

ANNUALIZED APPLIED RESOURCE	TOTAL EXPENSES LESS RESOURCES	REVENUE DISTRIBUTION	STATE TOTAL	COUNTY COST
\$80,184.00	\$39,240.00	\$58,632.00	\$17,664.00	\$19,644.00
\$0.00	\$0.00	\$715.44	\$0.00	\$3,517.08
\$80,184.00	\$39,240.00	\$58,632.00	\$16,948.56	\$19,644.00
\$40,092.00	\$19,620.00	\$29,316.00	\$9,822.00	\$9,822.00
\$40,092.00	\$19,620.00	\$29,316.00	\$9,822.00	\$9,822.00
\$40,092.00	\$19,620.00	\$29,316.00	\$9,822.00	\$9,822.00

EXPENSES - ANNUAL SFHF FC BOARD

\$426,564.00	\$54,960.00	\$426,564.00
\$4,232.52	\$0.00	\$4,232.52
\$422,331.48	\$54,960.00	\$477,291.48
\$211,165.74	\$27,480.00	\$238,645.74
\$211,165.74	\$27,480.00	\$238,645.74
\$211,165.74	\$27,480.00	\$238,645.74

ALL COUNTY ANNUALIZED - NON-REIMBURSABLE I.E. EXPIRED LICENSE, NO LICENSE, CLOTHING, ALL COUNTY NOT ON 5094S

50%	State Match - SBR
50.00%	State Share (M)
50%	State Share (A)

REVENUES

\$211,165.74	\$27,480.00	\$238,645.74
\$211,165.74	\$27,480.00	\$238,645.74
\$422,331.48	\$54,960.00	\$477,291.48

STATE REVENUES

\$211,165.74	\$27,480.00	\$238,645.74
\$211,165.74	\$27,480.00	\$238,645.74
\$422,331.48	\$54,960.00	\$477,291.48

ALL COUNTY

\$0.00	\$0.00	\$0.00
\$0.00	\$0.00	\$0.00
\$0.00	\$0.00	\$0.00



	FY 21-22 TOTAL CONTRACT AMOUNT	FY 21-22 TOTAL BUDGET AMOUNT	TOTAL YTD	7 MOS SPEND %	7 MOS ANNUAL ZD	EST'D % CONTRACT AMOUNT	EST'D % BUDGET AMOUNT	Recommended for FY 22-23	FUNDING SOURCE	NOTES
<b>Social Work - 115535-539010</b>										
SPARC	57,566		23,507	40.8	40,298	70.0		57,566	75% Fed/25% Cty	
SPARC	96,678		26,750	27.7	45,856	47.4		96,678	100% County/MOE	
SPARC	6,000		0	0.0	0	0.0		6,000	100% County/MOE	
<b>SUBTOTAL</b>	<b>160,244</b>	<b>163,888</b>	<b>50,257</b>	<b>31.4</b>	<b>86,154</b>	<b>53.8</b>		<b>163,888</b>		added additional to keep us at \$163,888
<b>WORKFIRST - 115535-539008</b>										
Lisa Brewer	1,000		0	0.0	0	0.0		1,000	100% County/MOE	need to budget just in case it is needed
<b>SUBTOTAL</b>	<b>1,000</b>	<b>1,000</b>	<b>0</b>	<b>0.0</b>	<b>0</b>	<b>0.0</b>		<b>1,000</b>		
<b>CONTRACT SERVICES - 115531-539000</b>										
Asheville Interpreter	3,000		0	0.0	0	0.0		3,000	50% State/50% Cty	
Cross Creek Language Solutions	3,000		0	0.0	0	0.0		3,000	50% State/50% Cty	
Pacific Interpreters	12,000		2,174	18.1	3,727	31.1		12,000	50% State/50% Cty	
<b>SUBTOTAL</b>	<b>18,000</b>	<b>18,000</b>	<b>2,174</b>	<b>12.1</b>	<b>3,727</b>	<b>20.7</b>		<b>18,000</b>		
<b>CONTRACT SERVICES COST ALLOCATION- 115531-539025</b>										
American Security	42,000		17,221	41.0	29,522	70.3		42,000	100% County	
Bayada Home Health	49,000		17,943	36.6	30,760	62.8		49,000	87.5% Fed/12.5% Cty	
Children & Family Resource Ctr	13,000		7,000	53.8	12,000	92.3		13,000	100% County	
Fostering Hopes/H3 Collective	39,996		26,664	66.7	45,710	114.3		39,996	100% County	
Four Seasons Home Care	42,000		2,323	5.5	3,982	9.5		42,000	87.5% Fed/12.5% Cty	
Hope For The Future	231,000		114,675	49.6	196,586	85.1		231,000	100% County	
Mountain Home Care	25,000		15,210	60.8	26,075	104.3		25,000	100% County	
Mountain Home Care	120,000		46,378	38.6	79,506	66.3		120,000	87.5% Fed/12.5% Cty	
Safelight	20,000		11,575	57.9	19,843	99.2		20,000	50% Fed/50% Cty	added additional to keep us at \$650,000
<b>SUBTOTAL</b>	<b>581,996</b>	<b>650,000</b>	<b>258,990</b>	<b>44.5</b>	<b>443,982</b>	<b>76.3</b>		<b>650,000</b>		
<b>HCCBG - 115535-539922</b>										
Bayada Home Health	17,586		17,601	100.1	30,173	171.6		17,618	HCCBG	
Four Seasons Home Care	2,478		2,478	100.0	4,248	171.4		2,461	HCCBG	
Guardiantrac	25,000		27,460	109.8				50,000	HCCBG	
Mountain Home Care	9,936		9,936	100.0	17,033	171.4		9,921	HCCBG	

	SUBTOTAL	55,000	30,000	57,475	104.5	51,454	93.6	171.5	80,000	Based on current year funding & what we will likely
<b>Adult Day Care - 115535-539912</b>										
MountainCare	Adult Day Care	86,256	13,640	15.8	20,460	23.7	93,756	45.78%/41.72%/12.5%	state estimate	
	<b>SUBTOTAL</b>	<b>86,256</b>	<b>13,640</b>	<b>15.8</b>	<b>20,460</b>	<b>23.7</b>	<b>93,756</b>			
<b>Family Reunification - 115535-539016</b>										
SPARC	Family Reunification	46,496	46,496	100.0	79,707	171.4	22,876	100% Federal	state estimate	
	<b>SUBTOTAL</b>	<b>46,496</b>	<b>46,496</b>	<b>100.0</b>	<b>79,707</b>	<b>171.4</b>	<b>22,876</b>			
<b>Foster Care Recruiting - 115531-537102</b>										
Dan Hayes	CPR Classes	6,000	455	7.6	780	13.0	6,000	100% County		
	<b>SUBTOTAL</b>	<b>6,000</b>	<b>455</b>	<b>7.6</b>	<b>780</b>	<b>13.0</b>	<b>6,000</b>			
<b>Community Response Program - 115535-539917</b>										
Children & Family Resource Ctr	Community Response Prgm	100,000	51,070	51.1	87,548	87.5	100,000	100% Federal		
	<b>SUBTOTAL</b>	<b>100,000</b>	<b>51,070</b>	<b>51.1</b>	<b>87,548</b>	<b>87.5</b>	<b>100,000</b>			
<b>Staff Training &amp; Development - 115531-537100</b>										
Bolter Counseling & Consulting	Staff Training	6,000	0	0.0	0	0.0	6,000			
	<b>SUBTOTAL</b>	<b>6,000</b>	<b>0</b>	<b>0.0</b>	<b>0</b>	<b>0.0</b>	<b>6,000</b>			
<b>Medicaid Transportation - 115535-539911</b>										
Advance Wheelchair	Medicaid Transportation	500	90	18.0	180	36.0	500	100% County		
Cardinal AL Holdings	Medicaid Transportation	500	0	0.0	0	0.0	500	100% County		
Givens	Medicaid Transportation	1,500	0	0.0	0	0.0	1,500	100% County		
Hendersonville AL Holdings	Medicaid Transportation	500	0	0.0	0	0.0	500	100% County		
Inajles	Medicaid Transportation	30,000	2,086	7.0	4,172	13.9	30,000	Medicaid Transp		
Murgolo LLC	Medicaid Transportation	1,500	0	0.0	0	0.0	1,500	100% County		
Noir Enterprises	Medicaid Transportation	1,500	87	5.8	174	11.6	1,500	100% County		
Pavone LLC	Medicaid Transportation	1,500	300	20.0	600	40.0	1,500	100% County		
Soundview	Medicaid Transportation	500	0	0.0	0	0.0	500	100% County		
WP-H'ville Health	Medicaid Transportation	500	0	0.0	0	0.0	500	100% County		
	<b>SUBTOTAL</b>	<b>38,500</b>	<b>2,563</b>	<b>6.7</b>	<b>4,946</b>	<b>12.8</b>	<b>38,500</b>			
<b>TOTAL</b>		<b>1,099,492</b>	<b>1,157,640</b>	<b>374</b>	<b>778,759</b>	<b>553</b>	<b>1,180,020</b>			

**FISCAL YEAR 2022-2023  
TECHNOLOGY - (FORM F)**

GENERAL FUND DEPARTMENT	HARDWARE / SOFTWARE ITEM (include description of who uses it / what it is for)	QTY.	UNIT COST	TOTAL REQUEST	NEW EMPLOYEE EXPENSE	DISCUSSED W/ IT
115531	48 PORT PHONE SWITCH - MARK TO CONFIRM WITH DARYL	1	\$5,000	\$5,000	No	Yes
115531	LASERFICHE (ONE SOURCE) SUPPORT - FROM MCC	1	\$37,000	\$37,000	No	Yes
115531	MAINT ON IT EQUIP OUT OF WARRANTY, PRINTERS & SCANNERS	1	\$5,000	\$5,000	No	Yes
115531	MAXIMUS CORELS SOFTWARE SUPPORT (1ST LINE OF STATE ESTIMATES)	1	\$2,685	\$2,685	No	Yes
115531	MS SERVER LICENSES (ENTERPRISE AGREEMENT)	1	\$10,000	\$10,000	No	Yes
115531	LAPTOPS DUE FOR REPLACEMENT - END OF LIFE - IT #s 4255-4259	10	\$2,200	\$22,000	No	Yes
115531	OFFICE 365, HOSTED EXCHANGE EMAIL, OFFICE PLUS, ONEDRIVE (E.A.)	200	\$300	\$60,000	No	Yes
115531	NETWORK CONSULTATION SERVICES (INCL VERIFICATION OF CABLING)	1	\$50,000	\$50,000	No	Yes
115531	NIXLE EMERGENCY ALERT SUBSCRIPTION (DSS PORTION OF \$IT)	1	\$1,800	\$1,800	No	Yes
115531	SOUTHERN ALARM CAMERA REPLACEMENT (W/AUDIO)	5	\$695	\$3,475	No	Yes
115531	DOCU-SIGN FOR MELISSA (\$40/MO/USER)	1	\$500	\$500	No	Yes
115531	SYMANTIC ENDPOINT PROTECTION (MAINT - 250 @ \$10 (IT)	250	\$35	\$8,750	No	Yes
115531	MISC CONNECTIVITY ITEMS (USB & HDMI CABLES, HARD DRIVES, THUMB DRIVES, ETC.)	1	\$5,000	\$5,000	No	Yes
115531	INTERNET CONNECTION - MCNC	1	\$8,970	\$8,970	No	Yes
115531	INTERNET CONNECTION (2ND) FOR REDUNDANCY - AT&T	1	\$10,500	\$10,500	No	Yes
115531	SONIC WALL LICENSING	1	\$25,000	\$25,000	No	Yes
115531	SIGNATURE PADS - JILLIAN (60) + 5 FOR RECEPTION (IF NOT BOUGHT IN FY21-22)	65	\$150	\$9,750	No	Yes
115531	VPN - LICENSES ENHANCED VSSL-VPN	100	\$10	\$1,000	No	Yes
115531	PHONE SYSTEM - ZOOM PHONE SUBSCRIPTIONS	200	\$210	\$42,000	No	Yes
115531	PHONE SYSTEM - DESKTOP PHONES	200	\$250	\$50,000	No	Yes
115531	ADOBE ACROBAT PRO LICENSES	10	\$190	\$1,900	No	Yes
115531	MY-FI FOR PORTABILITY	25	\$700	\$17,500	No	Yes
115531	PHONE HEADSETS FOR ZOOM PHONE SYSTEM - MODEL & COST TBD	200	\$150	\$30,000	No	Yes
115531				\$0		
			<b>TOTAL</b>	<b>\$407,830</b>		

<p><b>FOR BUDGET USE ONLY</b></p> <p> <input type="checkbox"/> Original Dept. Request  <input type="checkbox"/> Staff Analysis  <input type="checkbox"/> Dept. Request (Level 1)  <input type="checkbox"/> Staff Rec (Level 2)  <input type="checkbox"/> Co Mgr Rec (Level 3) </p>	<p><b>KEYED TO MASTER</b></p> <p>____/____/____</p>
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**ACCOUNTS DEFINED**  
**115531 - ADMINISTRATIVE SUPPORT**

<b>512100</b>	Regular salaries & wages for scheduled hours worked & for "extra" time (when needed) up to 40 hours per week
<b>512200</b>	Pay for hours greater than 40 per week - mandated 24-hour emergency child/adult protective svcs coverage, social workers on-call after hours/weekends/Holidays & "normal" OT.
<b>512600</b>	Salaries for temporary employees - current practice is to place an "outside" contract for temporary employees when needed & be paid out of Contracted Services (539025)
<b>512700</b>	Supports cell phone stipends for Admin & line staff for use of personal phone in the conduct of Agency business
<b>513400</b>	Accruals funding long-term employees' benefits plans
<b>513500</b>	Funding of County-match for employees' 401-k Plans (County matches dollar for dollar up to 2% of salary)
<b>517000</b>	Payments of Board Members' "\$10-per-meeting attended" stipend & for Board training/retreats
<b>518000</b>	County match for Federal Insurance Contributions Act (FICA) which includes 6.2% earmarked for Social Security & 1.45% for Medicaid
<b>518100</b>	County assessment for State retirement plans - this percentage is now 10.15%
<b>518300</b>	County share for employee major medical & hospitalization plans - rate has held steady for 5+ years @ \$10,775/employee
<b>518400</b>	County share for employee dental insurance - rate has held steady for 5+ years @ \$575/employee
<b>518500</b>	Amount of Unemployment Claims filed & awarded to terminated employees. Budget projection, based upon history & known claims, come from County.
<b>518600</b>	Amount of Worker's Compensation awards due to on-the-job injuries. Budget projection, based upon history & known claims, come from County.
<b>521100</b>	Includes cleaning supplies & regular stocking of restrooms & kitchens - cost-allocated to County locations based upon square footage & "population"
<b>522000</b>	Expenses for hosting Agency & community meetings/fund raisers/staff functions
<b>522600</b>	Reports, brochures & other Agency printing beyond our in-house capabilities
<b>523300</b>	Annual purchase of publications of reference books/periodicals: APHSA, Social Services & Related Law & the NC Juvenile Code.
<b>525001</b>	Fuel cost for Agency fleet - 8 vehicles
<b>526000</b>	Cost of general office supplies - includes office equipment not otherwise chargeable to fixed assets (less than \$500) such as chairs & file cabinets
<b>526020</b>	Cost of office equipment in excess of \$500 that is not capitalized, but is not "depleted" (ex:desktop printer)
<b>526200</b>	Cost of data processing supplies:toner, replacement keyboard trays, ink cartridges, and back-up tapes
<b>526201</b>	Cost of hardware/software @ less than \$4,999 per unit (not capitalized) - includes Laserfiche, Microsoft & OneSource licenses - see Form F
<b>532100</b>	Cost of telephone service, contract cellular phones, cable TV & outpost connectivity to Metro Ethernet
<b>532500</b>	Departmental mailings
<b>535100</b>	Repairs & cleaning not covered by regular maintenance (cleaning of out-posted areas)
<b>535200</b>	Maintenance for copiers, digital scanner, copier overages, faxes, postage meter and printers
<b>535300</b>	Maintenance cost on agency vehicles (tires, batteries, routine maintenance)



**ACCOUNTS DEFINED**  
**115531 - ADMINISTRATIVE SUPPORT**

<b>537000</b>	Newspaper/periodic advertising of job vacancies, legal notices for foster care & Child Support cases
<b>537100</b>	Employees' travel expenses while on non-client Agency business - Covers extensive mandated training for for social workers
<b>537102</b>	Formal trng, speakers, annual appreciation picnic, recruitment brochures/posters, campaign drive exp's, child care/respite funds, M.A.P.P. trng supplies & related recruitment/trng.
<b>537105</b>	Support for foster children in legal guardianship, to offset financial disincentive for foster parents to offer permanence when adoption has been explored & ruled out.
<b>537109</b>	Reimburses employees' mileage for business use of personal vehicles to clients homes, medical appointments, school function, etc.
<b>538100</b>	Svcs such as mmnt studies, computer consultants, court-ordered special evals & assessments - also Accurint, DaySheets, Shred-It, iReception & Crim background chks
<b>538101</b>	Fees by a) banks for program eligibility verifications b) banks & utilities to help Child Support find absent parents
<b>538104</b>	Fees/charges for copies of legal records (birth & marriage certificates), Clerk of Court filing fees & fees for serving civil papers
<b>538200</b>	Legal Services - Child Support Fees
<b>538300</b>	Non-Medicaid reimbursable svcs. for children/adults in Agency custody/guardianship & fees for expert witness, drug screens, paternity testing, foster parent TB/Hepatitis testing.
<b>539000</b>	Interpreter services & sitting services
<b>539009</b>	Electronic Benefits Transfer call center & E Funds cost for Food Stamp benefits -based upon state budget estimates.
<b>539025</b>	In-home aide contracts, social work case mgmnt & guardianship
<b>547200</b>	Dues/memberships for NCACDSS, NCAPSA, NCSSEA, APWA, AARP, Points of Light Foundation, NACAC, HAVA, NC Child Support Council & NC Guardianship
<b>547300</b>	Pays Council on Aging for leased space for 4 outposted Agency employees
<b>547500</b>	Leases for copiers, digital scanner & risograph printer
<b>547600</b>	Pro-rated share of general liability coverage - this is a County estimate
<b>551000</b>	The cost to purchase equipment in excess of \$5,000
<b>552000</b>	Cost to purchase hardware or software greater than \$5,000

**APPROVED BUDGET - COUNTY \$ HISTORY - THRU PROPOSED FY22-23**

DESCRIPTION	APPROVED BUDGET												DIFF	% CHANGE
	FY 13-14	FY 14-15	FY15-16	FY16-17	FY17-18	FY18-19	FY19-20	FY20-21	FY21-22	PROPOSED FY22-23				
Staff Operations	12,272,735	13,171,033	13,242,465	13,306,960	14,439,049	13,974,421	15,288,402	15,063,064	15,307,481	16,431,881	1,124,400	7.3%		
State and Federal Programs	6,562,975	7,221,933	6,978,147	7,653,576	5,552,192	4,286,093	4,127,233	3,970,612	3,954,282	3,776,404	-177,878	-4.5%		
General Assistance	\$57,000	\$81,500	\$61,500	\$99,074	\$100,000	\$100,000	\$100,000	\$101,000	\$101,000	\$101,000	0	0.0%		
<b>TOTAL EXPENDITURES:</b>	<b>\$18,892,710</b>	<b>\$20,454,466</b>	<b>\$20,282,112</b>	<b>\$21,059,610</b>	<b>\$20,091,241</b>	<b>\$18,360,514</b>	<b>\$19,515,635</b>	<b>\$19,134,676</b>	<b>\$19,362,763</b>	<b>\$20,309,285</b>	<b>946,522</b>	<b>4.9%</b>		
<b>TOTAL REVENUES:</b>	<b>\$10,995,620</b>	<b>\$12,130,229</b>	<b>\$12,749,519</b>	<b>\$13,647,422</b>	<b>\$11,973,985</b>	<b>\$10,440,321</b>	<b>\$10,457,319</b>	<b>\$9,827,846</b>	<b>\$10,339,502</b>	<b>\$9,968,720</b>	<b>-370,782</b>	<b>-3.6%</b>		
<b>COUNTY EXPENDITURES:</b>	<b>\$7,840,090</b>	<b>\$8,262,737</b>	<b>\$7,532,593</b>	<b>\$7,412,188</b>	<b>\$8,117,256</b>	<b>\$7,920,193</b>	<b>\$9,058,316</b>	<b>\$9,308,830</b>	<b>\$9,023,261</b>	<b>\$10,340,565</b>	<b>1,317,304</b>	<b>14.6%</b>		

**BUDGETED EXPENDITURES & REVENUES 12 YEARS THRU PROPOSED BUDGET FY22-23**



# Monthly Director's Report to Board of Social Services



March 2022

Submitted by:  
Jerrie McFalls, Director

- ✓ CELEBRATING MARCH AS NATIONAL SOCIAL WORK MONTH Governor Cooper proclaimed March as North Carolina's Social Work Month, in keeping with its national recognition and celebration. In his proclamation, Cooper extolled social workers' dedication to improving human well-being and enhancing the basic needs of all people. He noted that the field of social work is one of the fastest-growing nationally, and applauded social workers for their efforts in equity, inclusion, and crisis management.

This year, the National Association of Social Workers has designated The Time Is Right for Social Work as the theme for Social Work Month. It embodies how social workers rose to the pandemic's challenges, while the nation grapples with racism, global warming, and economic inequality.

- ✓ NEW LIFE FOR STATE'S MEDICAID EXPANSION?  
The General Assembly's newly authorized Joint Legislative Oversight Committee on Access to Healthcare and Medicaid Expansion has been meeting bi-monthly to consider whether North Carolina should join the other 38 states that have expanded Medicaid eligibility under the Affordable Care Act. Materials from the meeting are available on the committee's website.

Dave Richard, Deputy Secretary for NC Medicaid, DHHS, provided the committee with an overview of North Carolina's Medicaid program and explained the Department's perspectives on why Medicaid should be expanded. He noted that expansion could ensure essential workers and reported that rural residents are 40% more likely to be uninsured and eligible for Medicaid expansion than their urban counterparts.

Richard explained that American Rescue Plan Act gave a 5% FMAP incentive to encourage expansion in non-participating states. For North Carolina that would mean \$1.6 - \$1.7 billion in additional federal receipts over two years, freeing up \$1.4 - \$1.5 billion for state initiatives. Richard then outlined some possible financing options to cover the state's 10% non-federal share and tallied state savings in other health spending if expansion occurs.

Patrick Woodie, N.C. Rural Center President, noted that closing the coverage gap could help drive rural economies, provide much-needed jobs, help small businesses compete, and save rural hospitals. Other panelists reported on how North Carolina compared with other states. North Carolina has the sixth-highest uninsured rate in the country at 11.3%, with more than 1.15 million people uninsured and ranks 39th nationwide in infant mortality.

- ✓ EDUCATION & TRAINING OPPORTUNITIES  
Joint Legislative Oversight Committee on Health and Human Services - Mar. 15, 2022, 10 am; Joint Legislative Oversight Committee on Access to Healthcare and Medicaid Expansion - Mar. 15, 2022, 2 pm.
- ✓ Congratulations to Deputy Secretary Tara Myers, who retires from NC-DHHS, July 1st. Tara's last day in the office will be March 31st. Our many thanks for your years of public service and collaboration with county DSS agencies!

✓ CHILDREN AND FAMILIES SPECIALTY PLAN PAPER RELEASED WITH PLANS TO LAUNCH DECEMBER 2023

NC-DHHS released its Children and Families Specialty Plan (CFSP) Paper as a revision to last year's Specialized Foster Care Plan. Our readers may recall that NCACDSS weighed in with our directors' concerns when the initial plan was proposed last February. Since that time, Association appointees have been working with the state's plan design committee to address those concerns raised by the DSS community. NCACDSS has requested having similar involvement as the Department begins building out the CFSP specifics. CFSP is designed to be a statewide specialty NC Medicaid Managed Care plan for foster care families to ensure access to comprehensive physical and behavioral health services while maintaining treatment plans when placements change. The plan will include care management services to improve coordination among service providers, families, involved entities, e.g., DSS, Division of Juvenile Justice, schools, and other stakeholders involved in serving plan members. It envisions a single statewide Specialty Plan that operates and delivers services statewide for behavioral and physical health services and only Standard Plans and Tailored Plans will be eligible to bid on and contract for the CFSP. The Department also announced that an interim plan would be developed to ensure children and youth are not required to make multiple transitions related to North Carolina's move to managed care. NC-DHHS will seek input from key stakeholders on an interim plan that will:

- Ensure children receive a full range of physical and behavioral health services.
- Leverage the existing NC Medicaid Direct primary care and LME/MCO behavioral health system while directly addressing challenges and mitigating problems children in foster care face today.
- Ensure children in foster care receive increased coordination of care.
- Include legislative changes necessary to support the 2023 launch of the Children and Families Specialty Plan that enables children's access to behavioral health services. (Source: NC-DHHS-Feb. 18, 2022).

✓ NC-DHHS RELEASES MANUAL TO GUIDE PUBLIC HEALTH EMERGENCY WAIVERS TRANSITION

NC-DHHS has just released a manual to provide guidance in preparing for administering Social Service programs including Food and Nutrition Services (FNS), Work First, Refugee Assistance, and Child Support Services after the end of the COVID-19 waiver. The Department has included transitioning strategies, policy sections for reference, and resources to assist families. (Source: NC-DHHS-Mar.2022).

✓ BLUE CROSS NC AWARDS \$4 MILLION EFFORT TO NARROW GAP OF STATE'S RACIAL, HEALTH DISPARITIES

Blue Cross NC announced the first round of recipients of its \$4 million commitment to address and eliminate racial, health, and geographical disparities in North Carolina. Seventeen organizations across the state are being awarded grants, totaling \$3 million, for the company's "Addressing Maternal and Infant Health Disparities" and "Strengthen NC" programs. Additional funding is now available for nonprofit organizations and public health entities improving access to behavioral health care in rural and underserved communities. (Source: Blue Cross NC-Feb. 17, 2022).

✓ WHY SOME ARGUE CHILD TAX CREDIT IS FAVORABLE TO WELFARE

Since the expansion of the child tax credit as part of last year's stimulus relief bill, there have been arguments for extending the advance payments beyond just this tax year. Some are now arguing that the expansion would actually be favorable to existing welfare systems, as the CTC has less restrictions on who is eligible compared to Temporary Assistance For

Needy Families (TANF) benefits. Although President Biden has called for the expansion of the advance child tax credit, there is currently no legislation in place to continue the payments. A study by the Columbia University Poverty Center found the advance payments of the CTC in 2021 alone cut childhood poverty by about 30%. (Source: *GOBankingRates – Feb. 16, 2022*).

✓ REDA AUDIT

NCACDSS sent a letter to NC Medicaid on February 15, 2022, requesting that DHHS follow its REDA processes as agreed to and outlined below. “Of particular concern is the widespread release of the draft findings from the initial sampling process that identifies possible errors (DMA-7002CA Case Findings Report).” “Per the procedures outlined in OCPI’s presentation, the State’s auditor is to send this report to the County DSS, OCPI/QA Staff and OST.” No other parties are included as recipients. We are now hearing repeatedly that the Department is sending the draft report to other interested parties, causing undue confusion and concern before the county DSS agency can evaluate the findings’ validity.

The Case Findings Report is only the first step in error identification—the REDA process enables a county DSS to investigate each initial error to determine its validity and the need for additional staff training to avoid similar mistakes in the future. According to the adopted REDA process, North Carolina Association of County Directors of Social Services 3509 Haworth Drive, Suite 402 Raleigh, North Carolina 27609 (919) 782-4111 the county DSS must respond to the findings within 5 workdays if the error is to be rebutted or accepted via submission of DMA-7001CA (County Department Error Response). The county then has 20 calendar days or less to verify case corrections to the state via submission of DMA-7005CA Case Correction Verification. For rebuttals, the State investigates the rebuttal response and updates the draft Case Findings Report to reflect any changes. It is at this stage that the Case Findings Report should be considered final and ready for widespread distribution. At the very least, the initial Case Findings Report should be labeled as “draft” or incomplete. When the REDA process began, we worked closely with the State to provide reasonable time for the Social Services director to review and dispute errors. We intended to ensure efficient and effective communications between all interested parties and that the information when distributed is accurate and complete. Not following the processes as agreed to and as outlined in the REDA training is causing counties additional work, time, and re-work to explain incomplete reports to county leaders and others who are genuinely interested in the results of these audit reports. As DSS Directors, who fully support transparency in our work and our communications, we are finding that the current DHHS communications and dissemination of these incomplete reports are troubling and damaging to those values. NCACDSS is requesting that DHHS follow its REDA processes as agreed to and outlined previously. We believe these align with the intent of the NC General Assembly to foster a cooperative and productive intergovernmental relationship to ensure timely and accurate administration of the Medicaid eligibility process.

HENDERSON COUNTY DEPARTMENT OF SOCIAL SERVICES  
MONTHLY COMPARATIVE STATISTICS

PROGRAM AREA - MONTHLY CASE COUNT	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	% Change From Prior 12 Mths
Food Stamp (FNS) Cases	5583	5701	5739	5777	5836	5889	5964	6024	6111	6195	6273	6309	6111	
FNS Apps Taken	246				146	128	180	159	225	439	372	346	503	
Individuals Served	11189	11441	11525	11610	11720	11794	11926	12014	12199	12349	12502	12578	12150	
Work First Employment Cases	6	4	5	2	2	4	3	5	1	1	0	4	2	-35.1%
Child Only Work First Cases	88	89	85	80	82	82	79	78	77	73	68	69	69	-12.8%
Crisis Heat/Cooling (CIP)	112	64	23	18	20	25	56	69	85	124	109	130	94	
Low Income Energy (LIEAP)	148	77	3	0	0	0	0	0	0	0	136	306	178	
Medical Assistance Cases <sup>2 &amp; 4</sup>					14027	14461	14976	15458	15898	16086	16362	16625	16759	
Participants					20339	20862	21549	22111	22691	22915	23243	23464	23620	
Applications Received					226	264	272	278	263	456	477	372	302	
Medicaid Transports	1030	1559	1274	1634	1434	1118	306	1408	971	893	2212	996	1418	
Individuals Transported	159	148	173	183	164	152	185	195	195	206	198	173	174	
Child Support Cases	2363	2363	2350	2338	2332	2336	2313	2294	2278	2260	2236	2227	2215	-4.0%
Child Support Collections	\$312,838.13	\$395,757.75	\$361,135.02	\$334,773.76	\$407,149.66	\$347,877.93	\$327,509.67	\$332,920.07	\$299,584.49	\$334,638.75	\$324,313.30	\$313,344.75	\$299,394.17	-12.2%
Child Day Care	509	462	458	458	447	443	473	442	463	469	469	461		
Child Day Care Expenditures <sup>1</sup>	\$212,332	\$272,439	\$256,796	\$257,448	\$223,250	\$219,960	\$226,237	\$206,097	\$221,102	\$202,080	\$186,065	\$190,746		
CPS Investigations Initiated	73	105	103	105	67	67	86	96	92	109	56	96	107	21.7%
CPS Investigations Continuing	105	124	138	151	134	101	125	135	155	160	146	149	177	30.9%
CPS -In-Home Case Mgt	31	30	29	21	25	25	22	22	24	23	21	27	24	-4.0%
CPS-Children In Custody (0-18)	172	166	162	170	176	171	171	167	165	155	155	149	149	-9.7%
CPS-Foster Care (age 18-21) <sup>3</sup>	14	15	15	22	22	24	25	17	18	18	18	19	20	5.7%
APS Open Cases	46	44	36	45	47	33	27	44	39	40	32	27	46	20.0%
Spec. Asst. In-Home	126	124	126	126	126	118	118	118	116	114	114	116	114	-5.1%
Guardianship Cases	26	25	25	26	25	25	27	27	24	24	24	24	25	-0.7%
In-Home Aid Services(Contract)	81	81	82	80	79	75	74	74	74	70	68	61	60	-19.9%

1 - New category as of 7/1/2014

2 - New category as of 3/1/2015

3 - New category as of 1/1/17

4 - Medicaid #'s revised beginning 7/2017

# MARCH EMPLOYEES OF THE MONTH



**Lindsay Rutledge (SW 3—Adult Protective Services):** Lindsay received a placement assist referral on a client that has been known to our agency for a long time and has a history of being rather difficult. Instead of judging the client based on past experiences, Lindsay treated this client with a great amount of dignity and respect. Lindsay had to coordinate with many different agencies to make this placement happen and to keep this client safe. Lindsay not only found assisted living placement for this client, but was able to assist the client's brother in being placed at the same facility so they could stay together. Lindsay was also able to honor the client's wishes by finding a place where she could take her beloved dogs. This is the kind of inspirational story that makes us proud to be Adult Services Social Workers!



**Jennifer Jeter (SW 3—Foster Care):** Jennifer has been absolutely amazing to work with since she joined our agency. She has stepped in to help anytime that it has been needed and volunteered without any hesitation. She always has a joyful attitude and the work that she does with families is detailed and organized. Jennifer is an incredible team player and has made her transition into the agency look easy!



## Program Administrators Report for March 2022

### Social Work

#### *Adult Services*

Adult protective services saw an average month in January with 35 calls and of those 35 calls 18 were screened out and 17 were accepted for investigation. However, February was much different with 63 calls and of those 63, 40 were accepted for investigation.

The guardianship case I initially reported in October 2021 continues to be a struggle as we have been unable to secure an appropriate permanent living arrangement for him. He remains in the Henderson County Detention facility, due to parole violations, until April 5<sup>th</sup> at which time he will be released and go back on parole with an ankle monitor. The ACTT discharged him from their services due to his incarceration however the social worker will do a new referral as well as a referral for the Disability Alliance. The Disability Alliance helps provide support for individuals getting out of jail, specifically those individuals with Intellectual and Developmental Disabilities and works to lower recidivism rates.

#### *Child Support*

Child support continues to exceed their MOU Goals for SY 2021 as follows:

Paternity establishment, minimum performance measure is 50% and HC is at 99%

Support order establishment minimum performance measure is 50% and HC is at 89%

Current collections minimum performance measure is 40% and HC is at 69%

Collection toward arrears minimum performance measure is 40% and HC is at 69%

#### *Child Welfare*

Child protective services received 205 reports with 17 of those reports screened out and 88 accepted for investigation in January. However, during the month of February CPS also saw an increase. They received 284 calls, and of those 284 calls 31 were screened out and 106 were accepted for investigation.

We are nearing the end of MAPP class which started January 27. We currently have 68 licensed foster homes and 14 families in the process of licensure.

For the first two quarters of this fiscal year (July-December) we did established permanence for 47 children. Of these 47, 21 were reunified with the removal parent; 8 guardianships with a relative; 15 adoptions; 2 guardianships with court approved caretaker; and 1 custody with the non-removal parent or relative.

Peer Support is continuing their work on increasing membership and plans to expand including a supervisor group as well as and additional social workers group for the more seasoned staff. They are continuing to meet with the Buncombe Peer Support team to exchange ideas and recently met with Henderson County EMS to discuss joint debriefings when there are joint responses.

In a recent press release NCDHHS encouraged North Carolinians to seek mental health support through the HOPE4NC helpline available 24/7 via call, text, or chat. NCDHHS advised that the helpline is open to all North Carolinians and should be considered a resource for child welfare, as well as the children and families that are served.

“The North Carolina Department of Health and Human Services encourages North Carolinians to seek mental health support through the Hope4NC helpline (1-855-587-3463) available 24/7 via call, text or chat.

“The pandemic has led to nearly every North Carolinian experiencing stress, anxiety, loss and other threats to their mental health and wellness,” said NCDHHS Secretary Kody H. Kinsley. “No one should feel alone in this moment. Remember that speaking up and seeking help is an empowering first step toward recovery.”



The Hope4NC helpline provides free and confidential emotional support and connects people with counseling referrals and community resources. Hope4NC can also help people who do not have insurance find behavioral health, mental health and substance use services.

“The Hope4NC helpline services, along with other efforts by the department, are intentionally designed to provide better links to care and support for individuals with mental health needs, recognizing that there are often unique challenges in historically marginalized communities,” said Victor Armstrong, NCDHHS Chief Health Equity Officer.

The Hope4NC helpline offers emotional support and resources for all, including underserved populations as part of these overall efforts. Spanish-language assistance is also available.

North Carolina native and hip-hop artist Rapsody has produced a [video](#) to help spread the word about Hope4NC. The team at NCDHHS encourages people to [view the video](#) and share it with others who may need the encouragement.

“Seeking help for mental health issues is as important as seeking help for physical health issues, and Hope4NC is here to help,” said Deepa Avula, Director for the Division of Mental Health, Developmental Disabilities and Substance Use Services.

The Hope4NC Helpline (1-855-587-3463) responds to texts and calls day or night, 24 hours a day, seven days a week. Online chat is also available via the [Hope4NC website](#). Additional resources and information on staying physically and mentally healthy can be found on the [Wellness Resources](#) webpage on the NCDHHS COVID-19 website: [covid19.ncdhhs.gov](https://www.ncdhhs.gov/covid19).

The initial phase of the Hope4NC program was funded through the Federal Emergency Management Agency in coordination with the Center for Mental Health Services within the Substance Abuse and Mental Health Services Administration. Funding for the ongoing helpline is through the SAMHSA Community Mental Health Services Block Grant.”

~ NC Blueprint March 1, 2022

## **Economic Services**

### COVID Waivers

- For FNS, many of the COVID waivers that have been in place since March 2020 will be expiring at the end of this month. The biggest impact to clients will be the reduction of benefits, as the emergency allotment of the maximum benefit will be reduced to normal benefits.
- For Medicaid, the Public Health Emergency was extended for another 90 days, through mid-April. Once the PHE ends, waivers for Medicaid will end within 30 days.
- For Work First, current waivers will expire at the end of this month.
- For all programs, we are working with supervisor to ensure staff are trained on correct policy and resources for clients who may need additional services if their benefits are terminated or greatly altered.

### LIHWAP

- LIHWAP is the new, temporary program that provides assistance in water bills to eligible households.
- As of March 8<sup>th</sup>, we have used \$9,957 of this fund, with \$124,606 remaining.

*Calling All Social Services  
Board Members!!!*

**MEET US IN THE  
CAPITAL CITY!**

## **JOINT NCACBSS BUSINESS MEETING** **FRIDAY, APRIL 8, 2022**

*(JOIN US FOR THIS INFORMATIVE, IN-PERSON BUSINESS MEETING AND BOARD TRAINING OPPORTUNITY)*

### **Tentative Schedule:**

**9:30 am Registration and Refreshments**  
**10:00 am Breakout Sessions begin**  
**11:00 am Break**  
**11:20 Breakout Sessions**  
**12:00 LUNCH (Guest Speaker TBA)**  
**1:00 Breakout Sessions**  
**2:45-3:00 Evaluations/Door Prizes/Adjournment**

### **Tentative Workshops/ Panel Discussions:**

- \*NCACBSS...WHO WE ARE, WHAT WE DO, AND MEMBER BENEFITS
- \*Updates from DHHS
- \*Working Together As a Board
- \**Legalities of Being a DSS Board Member*
- \*Hiring and Evaluating a DSS Director
- \*The Role of the DSS Board Chair
- \*Working with Elected Officials

## **McKimmon Conference & Training Center**

1101 Gorman Street  
Raleigh, NC 27606



### **Registration:**

*Registration is  
**FREE** for Board  
Members of  
NCACBSS  
Member  
Counties*

***\$30.00** for Board Members of  
Non-NCACBSS Counties*

### **Hotel Accommodations:**

If you have a need for hotel accommodations, three area hotels are offering a reduced rate for Thursday and one of the three is offering a reduced rate for Friday night also.

\*Hilton Garden Inn, 919-876-5650.

Room rate-\$119

Cut-off date for booking: March 25th,

\*Hampton Inn, 919-872-7111.

Room rate-\$99

Cut-off date for booking, March 25th.

\*Fairfield Inn & Suites, Marriott, 919-878-1120

Room rates--\$109

Cut-off date for booking March 25th



**NCACBSS JOINT MEETING  
REGISTRATION FORM**

*Friday, April 8, 2022*

PLEASE COMPLETE THE INFORMATION BELOW AND RETURN TO:

JIM SIDES NO LATER THAN MONDAY, APRIL 5, 2022

**VIA MAIL:** 150 HENKLE CRAIG FARM ROAD

SALISBURY, NC 28147

OR

**VIA EMAIL:** [JIM.SIDES@YAHOO.COM](mailto:JIM.SIDES@YAHOO.COM)

CONTACT: 704-467-5422

NAME \_\_\_\_\_

ADDRESS \_\_\_\_\_

CITY, STATE, ZIP \_\_\_\_\_

PHONE NUMBER \_\_\_\_\_

EMAIL ADDRESS \_\_\_\_\_

COUNTY \_\_\_\_\_

*Missed the registration deadline? No Problem!*

REGISTRATION WILL ALSO BE ACCEPTED ON SITE.

REGISTRATION IS **FREE** TO NCACBSS MEMBER COUNTIES AND **\$30.00** FOR

NCACBSS NON-MEMBER COUNTIES



# NCACBSS NEWSLETTER

NC Association of County Boards of Social Services

“Charting the Path for the Future”

2022 Winter Newsletter

Mary S. Accor-1st Vice-President/News Editor

## In This Issue:

- A New “SNOWY” Year
- Board Meeting Postponed!
- NCDHHS Updates
- Meet the NEW DHHS Secretary
- COVID 19 Updates
- SPECIAL SALUTES!
- MARCH Meeting Update
- NCACBSS Board Meeting
- Member Benefits



*Happy New Year*

*Let it Snow*

*A note to say thank you to all DSS employees, advocates, and boards across North Carolina for going the extra mile in providing quality service and care for our state's most vulnerable citizens ... Your hard work is paying off and greatly appreciated.*

*As we start this year, the continuous focus of NCACBSS will be on providing quality service, advocacy, and achievement of our set goals. We wish you many successes and achievements in 2022!*

*~Your NCACBSS Officers & Directors~*

*February*

MARCH



Due to the possibility of more inclement weather in the forecast, and due to illness and safety concerns, the NCACBSS Board Meeting scheduled for Friday, January 21, has been postponed until a later date.

Please stay safe and warm!

## NCDHHS Expands Program Helping Families Pay Water Bills

Raleigh

Jan 3, 2022

The North Carolina Department of Health and Human Services today announced the Low-Income Household Water Assistance Program will expand to include all low-income households needing assistance in paying their water bill.

[LIHWAP](#) was created in December 2021 after the State of North Carolina was awarded more than \$38 million in federal funds to establish a new water assistance program for households affected by the COVID-19 pandemic.

Beginning Monday, Jan. 3, 2022, households with a current water/wastewater bill can begin applying for LIHWAP assistance if they meet the eligibility requirements, whether or not their water service has been disconnected. Households that have had their services disconnected or are in jeopardy of having their services disconnected can continue to apply.

"Due to the pandemic and its impact on our economy, many households are struggling to maintain their water service," said Tara Myers, NCDHHS Deputy Secretary for Employment, Inclusion and Economic Stability. "LIHWAP will continue to help families in North Carolina keep their water running, a basic human need that's critical for good sanitation and better health."

LIHWAP is a temporary emergency program that helps eligible households and families afford water and wastewater services. The program provides a one-time payment for eligible low-income households directly to the utility company. LIHWAP runs through September 2023 or until the funds run out.

Individuals can apply online at [epass.nc.gov](https://epass.nc.gov). Individuals can also apply by printing a paper application from [epass.nc.gov](https://epass.nc.gov) and dropping it off at or faxing it to their local county Department of Social Services or by calling their [local county Department of Social Services](#) to apply by phone.

To be eligible for LIHWAP, a household must have at least one U.S. citizen or eligible non-citizen and:

- Have income equal to or less than 150% of the federal poverty level

- Have household services that are disconnected, in jeopardy of disconnection or have a current outstanding bill
- Be responsible for the water bill

Households can apply through Sept. 30, 2023, or until funds are exhausted.

For more information on this program and eligibility, visit the LIHWAP website at [www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-household-water-assistance-program-lihwap](http://www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-household-water-assistance-program-lihwap).



## North Carolina Approved to Extend Student P-EBT Food Assistance Benefits Through 2021-22 School Year: Child Care P-EBT Still Pending Federal

Raleigh, NC

Dec 15, 2021

The North Carolina Department of Health and Human Services today announced it has received approval from the U.S. Department of Agriculture to continue the Student Pandemic Electronic Benefits Transfer (P-EBT) food assistance program for eligible K-12 students through the 2021-22 school year under new rules. North Carolina is still awaiting federal approval for Child Care P-EBT (previously called “Children Under 6”) and cannot issue benefits to this group until USDA approval is received.

North Carolina was one of the first states to launch Pandemic Electronic Benefit Transfer (P-EBT) early in the pandemic. The federally funded program has provided more than \$1.7 billion of groceries to more than 1.3 million children at risk of hunger due to school closures.

Eligibility for the program has changed. Under new federal rules for P-EBT, students will only get P-EBT for eligible days. With most students now in school and receiving meals in person, many households will not get P-EBT this year or will receive only a small amount when the student experiences a COVID-19 related absence. Like last year, there is no application for P-EBT. Students are eligible for the program if they are approved for free or reduced-price meals through the National School Lunch Program (NSLP) **AND** their attendance record reflects they are not physically present in school because of a COVID-19 related absence. More information on eligibility and benefits can be found by visiting the [P-EBT website](#).

North Carolina plans to start issuing benefits to eligible students by the end of January 2022 and will announce when issuances begin.

“A nutritious diet is an essential part of a student’s health, well-being and academic success,” said NCDHHS Secretary Mandy K. Cohen, M.D. “The P-EBT program helps students and their families who are directly impacted by COVID-19 by providing resources to buy food so they can focus on learning.”

COVID-19 related absences are days when students enrolled in physical schools are in quarantine and/or temporary virtual instruction. These absences are eligible for P-EBT when recorded by the student’s school using special attendance codes. For more information on COVID-19 absences, visit NCDHHS’s P-EBT [Frequently Asked Questions](#).

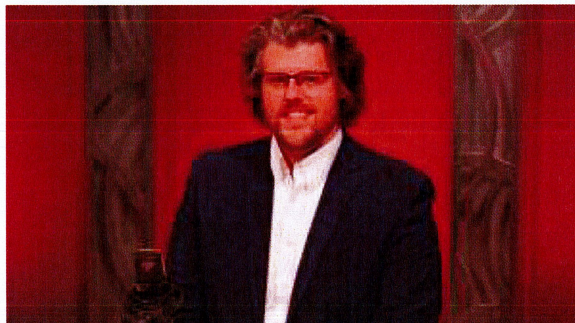
The Student P-EBT program helps eligible K-12 students whose access to free or reduced-price meals at school has been impacted by COVID-19. The program provides benefits on a debit-like card that can be used to buy food at authorized retailers, including most major grocery stores. P-EBT is issued through a partnership between NCDHHS and the NC Department of Public Instruction.

**Households can check the website to see if their child’s school participates in the NSLP.** Households with a student(s) who attends a NSLP school and is not approved for free or reduced-price meals for this school year can contact their child’s school to apply to be approved for free or reduced-price meals.

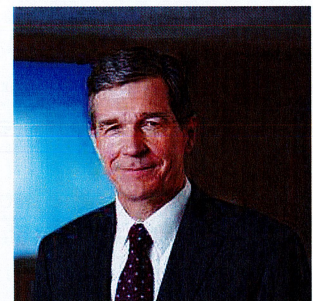
Virtual schools are not eligible to participate in the NSLP, therefore students attending these schools are not eligible to receive P-EBT. This is a federal rule set by USDA and North Carolina cannot change the rule.

Eligible students will only receive benefits for day(s) they were marked absent due to a COVID-19 related absence. Visit the P-EBT [FAQs](#) for more information on benefit amount.

For more information on P-EBT, visit the updated [P-EBT website](#).



**“Governor Cooper selects current DHHS Deputy Secretary as next DHHS Secretary”**



Kody H. Kinsley was appointed to the role as Secretary for the North Carolina Department of Health and Human Services by Governor Roy Cooper and took the oath of office January of 2021. He joined DHHS in 2018 as Deputy Secretary for Behavioral Health and Intellectual and Developmental Disabilities, and more recently served as the Chief Deputy Secretary for Health at DHHS and Operations Lead for North Carolina’s COVID-19 pandemic response.



Secretary Kinsley and his team work tirelessly to improve the health and well-being of all North Carolinians. DHHS has nearly 18,000 employees and an annual budget of \$20 billion with

responsibility for the state's public health, Medicaid program, mental health, disability supports, health service regulation, state operated healthcare facilities, adult and child services, early childhood education, economic and employment services, and more. Secretary Kinsley and his team are focused on responding to and recovering from the COVID-19 pandemic and building on the Department's investments in whole-person health -- especially mental health, expanding our efforts to prevent and treat substance use disorder, and supporting a workforce that promotes wellbeing.

In his role as Chief Deputy Secretary for Health, he led all aspects of COVID-19 response for NCDHHS, from testing, to managing hospital patient surge capacity, to delivering vaccines and treatments. He also oversaw four Divisions: the Division of Mental Health, Developmental Disabilities, and Substance Abuse Services; the Division of State Operated Healthcare Facilities; the Division of Public Health; and the Division of Health Service Regulation.

Kinsley returned home to North Carolina after serving as the presidentially appointed Assistant Secretary for Management for the United States Department of the Treasury under both the Obama and Trump Administrations. In that role, he functioned as the Chief Operating Officer and Chief Financial Officer with a broad scope of responsibility for the agency, its \$15.5 billion discretionary budget, and 100,000 employees.

His experience spans the public and private sectors, including positions at the White House, the U.S. Department of Health and Human Services, and leading operations for a behavioral health care service provider in western North Carolina. Secretary Kinsley is a Fellow of the Civil Society Fellowship, a Partnership of the Anti-Defamation League and the Aspen Institute and is also an Adjunct Professor at the School of Government at the University of North Carolina at Chapel Hill. He earned his bachelor's degree from Brevard College in Brevard, NC, and his Master of Public Policy from the University of California, at Berkeley.

## **NCDHHS Outlines Priorities to Strengthen the State's System of Community-Based Services and Supports for People with Disabilities in the 2022-23 Olmstead Plan**

Raleigh  
Jan 12, 2022

The North Carolina Department of Health and Human Services [published its Olmstead Plan](#), designed to assist people with disabilities who receive or are eligible for publicly-funded services to reside in and experience the full benefit of being part of day-to-day life in communities alongside those without disabilities. Developed with stakeholders from across the state, the plan's goal is to divert people from entering institutions and to support those wishing to leave.



The Olmstead Plan serves as a blueprint for how NCDHHS, the Office of the Governor and other governmental agencies and their partners, with support from the North Carolina General Assembly, make decisions about services to fund and support the health and well-being of North Carolinians with disabilities. The plan outlines an approach to the array of services and supports vital to community living. Access to housing, employment, home and community-based services and other supports are addressed in the plan.

“The Olmstead Plan captures our Department’s total commitment to build towards the vision in which every North Carolinian can live, work, and thrive in their communities,” said NCDHHS Secretary Kody H. Kinsley. “The plan supports building capacity in our community-based health care services and supports and furthering the infrastructure that enables health such as transportation, employment, and housing. I look forward to working with all of our stakeholders to implement this plan.”

The plan incorporates years of work across NCDHHS and North Carolina to refine and re-define policies and programs so they more clearly align with the U.S. Supreme Court’s imperative in the Olmstead v. L.C. ruling regarding community integration. The plan builds on the foundation of NCDHHS’ [Transition to Community Living](#) and [Money Follows the Person](#) programs. It also expands the work to address social determinants of health that are at the heart of [NCDHHS’ Healthy Opportunities](#) initiative.

“The Olmstead Plan will become the filter through which DHHS will develop disability and aging policy,” said NCDHHS Deputy Secretary for NC Medicaid Dave Richard. “We are grateful to the many community partners who helped develop this plan and will continue serving as trusted advisors as we implement it.”

In its first phase, the plan is a strategic framework with measurable targets for 2022 and 2023, including:

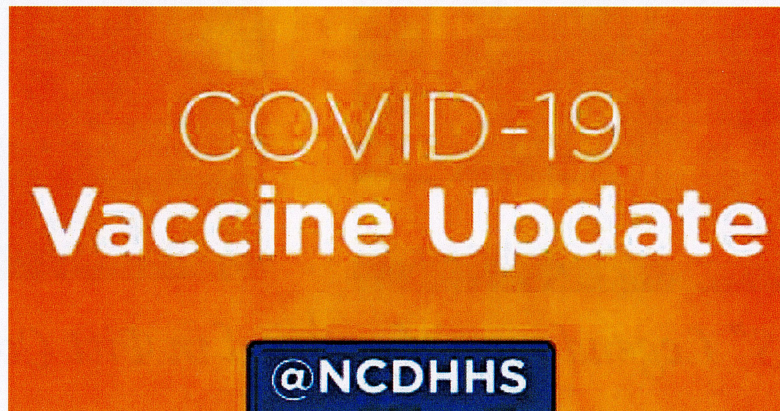
- Strengthen alternatives for community inclusion for individuals and families through increased access to home and community-based services and supports.
- Implement strategies to recruit, train and retain the frontline staff who provide daily services that allow people to live, work and thrive in their communities.
- Transition people to more independent living situations from institutional and segregated settings and provide needed supports in the community for individuals who are at risk of entering these settings.
- Increase opportunities for supported education and pre-employment transition services for youth, as well as competitive integrated employment opportunities for adults with disabilities.
- Address disparities in access to services.
- Increase input to public policymaking from families and individuals with lived experience.
- Use data for making quality improvements in the provision of services.

The Olmstead Plan will direct the development of diverse work plans, aligning the activities of NCDHHS and other state agencies with its goals.

The Olmstead Plan Stakeholder Advisory’s (OPSA) 36 external stakeholders have met quarterly and in committee for 15 months, advising NCDHHS on all aspects of the plan. The NCDHHS

Office of the Senior Advisor on the Americans with Disabilities Act and its contractor, the Technical Assistance Collaborative (TAC), [released an October 2021 draft](#) that incorporated the insights, expertise and lived experience of the OPSA. The now final version reflects a review of 91 public comments.

A new OPSA will be formed to monitor and assess the progress and outcomes of the plan. This will include evaluation reports, integration with departmental strategic plans and alignment with other relevant entities. The Local Management Entities/Managed Care Organizations ([LME/MCOs](#)) Tailored Plans and Standard Plans play a key role in Plan implementation.



**January 5, 2022, COVID-19 NC Vaccine Update:**  
**70% Adult Population Fully Vaccinated**  
**74% of Adult Population Vaccinated with at**  
**Least One Dose More information:**  
<http://covid19.ncdhhs.gov>

January 18, 2022 COVID-19 NC Update:

31,902 Newly Reported Cases

4,630 Currently Hospitalized

20,000 Total Deaths in NC

33.3% Daily Percent Positive



# NCACBSS Salutes Jan Elliott...



Recently, Jan was honored by the Pitt County Commissioners.



*A "DSS" Legend recently retired in Pitt County...*

*Her name is Jan Elliott ...*

*We know her as a legend because of the service she rendered to the citizens; not only in her beloved Pitt County, but to those around the state and nation that had the honor of being served through her professional initiatives in the field of social services.*

*Jan's history in Social Work spans throughout her entire professional career. She was a Regional Director for the N. C. State Division of Social Services, Local Support Manager NC Division of Social Services, Director of Social Services*

*Scotland County Government, Employment Consultant*

*Division of Workforce Solutions, NC Dept of Commerce, before becoming Director of Pitt County Social Services. She served Pitt County for over 7 years.*

*Jan received the Bachelor of Arts Degree in Sociology from Lenoir Rhyne College and is a certified Public Manager-issued by the National Certified Public Managers Consortium. She and was named Workforce Development Board Member of the Year and 2021 DSS Director of the Year. Jan received one of the state's highest awards "The Order of the Long Leaf Pine from Governor Jim Hunt, Jr.*

***Congratulations on your retirement, Jan!  
The NCACBSS wishes you the best on your journey ahead!***

## North Carolinians Encouraged to Apply Online for Help with Energy Costs

Raleigh  
Jan 6, 2022

The North Carolina Department of Health and Human Services is encouraging eligible North Carolinians to see if they are eligible for the Low-Income Energy Assistance Program or the [Crisis Intervention Program](#) if they need assistance with heating bills.

Households can apply online through the ePASS portal at [epass.nc.gov](http://epass.nc.gov) or by submitting a paper application through mail, fax or dropping it off at their local Department of Social Services, without having to go into the agency to apply. Individuals may also contact their local DSS by phone to apply.

“We know many of our neighbors are still dealing with economic hardships due to the impacts of COVID-19, but assistance for heating bills is available to help keep people and families safe and warm as the weather gets colder,” said NCDHHS Senior Director for Economic Security Carla West.

The [Low-Income Energy Assistance Program](#) is a seasonal program that provides for a one-time vendor payment to help eligible households pay their heating bills. LIEAP applications for this winter have been on-going since Dec. 1, 2021 for [certain, eligible populations](#). Applications for all other eligible households began Jan. 3, 2022, and will be accepted until March 31, 2022, or until funds are exhausted. To be eligible for the LIEAP program, a household must:

- Have at least one U.S. citizen or non-citizen who meets the eligibility criteria
- Have income equal to or less than 130% of the federal poverty limit
- Have resources, such as saving and checking accounts and cash on hand, at or below \$2,250 (resources will not be counted for 2021-2022 LIEAP season)
- Be responsible for their heating cost

The [Crisis Intervention Program](#) is a year-round program that assists individuals and families who are experiencing a heating or cooling related crisis. A household is considered in crisis if it is currently experiencing or is in danger of experiencing a life threatening or health related emergency and assistance is not available from another source. CIP applications will be accepted now until June 30, 2022, or until funds are exhausted. To be eligible for CIP, a household must:

- Have at least one U.S. citizen or non-citizen who meets the eligibility criteria
- Have income equal to or less than 150% of the federal poverty limit
- Have an energy related crisis
- Have a utility statement that shows how much is owed to alleviate the crisis

For more information on these energy programs and specific eligibility, visit the LIEAP and CIP websites at:

- <https://www.ncdhhs.gov/assistance/low-income-services/low-income-energy-assistance>
- <https://www.ncdhhs.gov/assistance/low-income-services/crisis-intervention-program>

NCDHHS strongly encourages families to take advantage of the new ways to apply for energy programs to help maintain social distancing and help slow the spread of COVID-19.

## ***Dr. Gregory Grier joins Gaston County Department of Health and Human Services***



*Dr. Gregory Grier recently joined the executive leadership team of Gaston County Department of Health and Human Services as the Special Projects Manager – Social Services Division. Dr. Grier holds a Doctor of Education in Organizational Leadership, a Master of Business Administration, and a Bachelor of Arts in Social Science degrees all from Gardner-Webb University. Dr. Grier previously worked in Cleveland County as Human Services Planner Evaluator and Administrator of Child Welfare and Adult Services and brings over 15 years of experience in public service.*

*In his new role Dr. Grier will work within all levels of the organization to enhance service delivery, secure grant funding, recruit/retain a diverse workforce, oversee the Divisions Culture and Diversity committee, serve on Gaston County's Homelessness Taskforce, Opioid Taskforce, as well as serve throughout Gaston County as the Divisions representative on several committees.*



***NCACBSS CONGRATULATES DR. GRIER AND WISHES HIM WELL IN HIS NEW POSITION.***



# **Meeting**

**CALLING ALL DSS BOARD MEMBERS...**

**WE ARE CONTINUING TO PLAN FOR OUR NCACBSS STATE MEETING in MARCH! PLEASE SHARE YOUR IDEAS AND THOUGHTS WITH US, and STAY TUNED FOR FUTURE UPDATES!**

# Association of County Boards of Social Services

## 2020-2021 NCACBSS Officers:

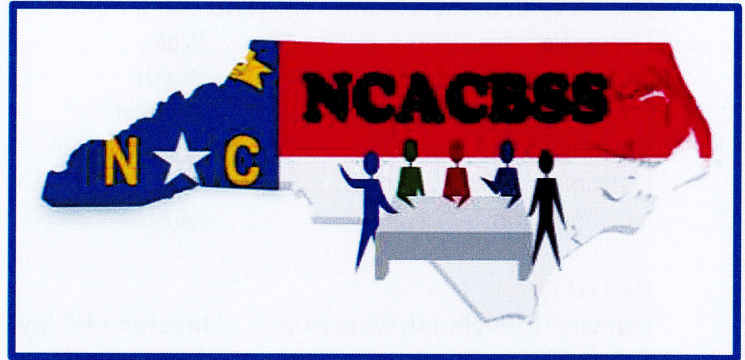
**President:** Betsy Wells--Cleveland Co  
**1<sup>st</sup> Vice President:** Mary S. Accor—Cleveland Co  
**2nd Vice President:** Clayton Gaskins—Craven Co  
**Secretary:** Tara Fikes--Durham Co  
**Treasurer:** Jim Sides--Rowan Co

Officers and Directors



## Regional Directors:

Region I: 1. Mark West—Macon Co  
2. Jennifer Hensley—Henderson Co  
3. Mary S. Accor--Cleveland Co  
Region II: 4. Dr Greg Minton--Wilkes Co  
5. Jim Sides--Rowan Co  
6. Richard Wagner-Davidson Co  
Region III: 7. Tom Collie—Franklin Co  
8. Ray Jeffers—Person Co  
9. Gloria White—Vance Co  
Region IV: 10. Archie Taylor--Vance Co  
11. Jim Cox--Pitt Co  
12. Monty Riggs—Franklin Co  
Region V: 13. Deborah Morrison--Hertford Co  
14. Clayton Gaskin--Craven Co  
15. Frankie Roberts--New Hanover Co



## REGION 1

Director 1 Mark West  
Cherokee  
Clay  
Graham  
Swain  
Macon  
Jackson  
Transylvania  
Haywood

Director 2 Jennifer Hensley  
Henderson  
Polk  
Rutherford  
McDowell  
Buncombe  
Madison  
Yancey

Director 3 Mary S. Accor  
Cleveland  
Caldwell  
Mitchell  
Avery  
Watauga  
Burke  
Catawba

## REGION II

Director 4 Dr Greg Minton  
Ashe  
Alleghany  
Surry  
Wilkes  
Alexander  
Davie  
Yadkin

Director 5 James B. Sides  
Iredell  
Lincoln  
Gaston  
Mecklenburg  
Cabarrus  
Rowan

Director 6 Richard Wagner  
Stokes  
Rockingham  
Forsyth  
Guilford  
Davidson  
Randolph

**REGION III**

Director 7 Tom Collie  
Stanley  
Montgomery  
Moore  
Union  
Anson  
Richmond

Director 8 Ray Jeffers  
Caswell  
Person  
Alamance  
Orange  
Durham  
Chatham  
Lee

Director 9 Gloria White  
Harnett  
Cumberland  
Bladen  
Scotland  
Hoke  
Robeson

**REGION IV**

Director 10 Archie Taylor  
Granville  
Vance  
Franklin  
Warren  
Halifax  
Northampton

Director 11 Jim Cox  
Wake  
Nash  
Wilson  
Edgecombe  
Pitt  
Martin

Director 12 Monty Riggs  
Johnston  
Wayne  
Greene  
Lenoir  
Sampson  
Duplin  
Jones

**REGION V**

Director 13 Deborah Morrison  
Currituck  
Camden  
Perquimans  
Pasquotank  
Gates  
Herford  
Bertie

Director 14 Clayton Gaskins  
Washington  
Tyrell  
Dare  
Hyde  
Craven  
Pamlico

Director 15 Frankie Roberts  
Carteret  
Onslow  
Pender  
New Hanover  
Columbus

***NC General Assembly Social Services Consortium Legislative Priorities:***

- 1. Provide adequate funding at the local departments of social services for adult protective services and guardianship. Ensure greater protection of this population by evaluating current state laws while also improving behavioral health services for vulnerable, older, and disabled adults.*
- 2. Amend applicable General Statutes regarding Medicaid Eligibility Determination and apply a cap for claims against county departments of social services. Ensure a state level appeals process prior to an assessment for reimbursement.*
- 3. Preserve Federal and State Block Grants for county administered programs (TANF, SSBG, CSBG, CCDBG, HCCBG), oppose unfunded mandates, and prevent unnecessary workload increases to counties (including shifting state responsibilities to counties)*
- 4. Ask the General Assembly to support the findings of the Working Group.*

# WHY SHOULD WE JOIN NCACBSS?

## A: Member Benefits



- Opportunity to become part of a coalition of members to help support or defeat legislation, as deemed appropriate, during the legislative sessions.
- Access educational training programs.
- Participation in an information network for members regarding issues affecting the administration and financing of social services programs.
- Participation in a forum for exchanging of information and ideas among fellow County Board Members.
- Access to tools and help aids to local County Board Members.
- Access to Newsletter distribution
- Access to the website, including exclusive member-only content, for easy access to pertinent information.
- Response to member needs via a strategic plan.
- Access to your county representative on the Board to share ideas, bring issues, and share best practices.
- Access to LBR resources.
- Access to advocates

A special **“Welcome Back”** to our returning DSS Boards!

WE ARE  
THERE FOR YOU!



**Be Safe...Stay Healthy!**



to send information (good news, department accolades, association updates) to [msaccor@carolina.rr.com](mailto:msaccor@carolina.rr.com) #NCACBSSSTRONG

Thanks!

*Leadership*

is about making others better as a result of your presence and making sure that impact lasts in your absence.

Next Newsletter

Deadline:

February 28, 2022

