

Henderson County Department of Social Services



Henderson County Board of Social Services
1200 Spartanburg Highway Hendersonville, NC 28792
August 17th, 2021 @ 12:00 PM

Agenda

Call to Order.....Dr. Jennifer Hensley, Chair

Oath of Office: Judy SmithKaren Vale, Clerk to the Board

Public Input..... Dr. Jennifer Hensley, Chair

Adjustments to the Agenda.....Dr. Jennifer Hensley, Chair

Approval of the July 20th, 2021 Minutes* Dr. Jennifer Hensley, Chair

Board Education – County Attorney’s Office.....Susan Davis, Assistant County Attorney

Reports (Questions Only)

Director’s Rpt./Statistical Rpt./EOM.....Jerrie McFalls, Director

Program Administrators Report..... Jillian Humphries, Joe Maxey, Lorie Horne

Old Business

New Business

HC Child Care Prioritization Policy FY 21-22*...Jillian Humphries, IM Program Administrator

Adjournment (Next meeting: September 21st, 2021 at 12:00 PM)Dr. Jennifer Hensley, Chair

* Designates Board Action Necessary

Henderson County Board of Social Services Mission Statement

To provide services that will improve the safety, health, well-being, independence, and quality of life for the residents of Henderson County.

Henderson County Board of Social Services

August 17th, 2021 Regular Meeting Minutes

A. Call to Order

The Henderson County Board of Social Services meeting was called to order by DSS Board Chair Dr. Jennifer Hensley at 12:02 pm.

Board Members Present	Dr. Jennifer Hensley, Member Melinda Lowrance, Member Margaret Stone, Member (via telephone) Josh Simpson, Member Judy Smith, Member
Staff Leadership Present	Jerrie McFalls, Secretary to the Board/Director Joseph Maxey Jr., Administrative Officer Lorie Horne, Social Work Program Administrator Jillian Humphries, Economic Services Program Administrator Karen Vale, Clerk to the Board
Guest	Susan F. Davis, Assistant County Attorney William Lapsley, Chairperson – HC Commissioners

B. Oath of Office – Judy Smith

Clerk Karen Vale administered the oath of office to reappointed member Judy Smith. Clerk Vale will update the Social Services Commission and Clerk to the Henderson County Commissioners on the current members of the Board.

C. Public Input

None

D. Adjustments to the Agenda

None

Chair Hensley asked each Board member and staff to go around the table and introduce themselves to the guests.

E. Approval of Minutes

Dr. Hensley asked if there were any changes to the minutes from the July 20th, 2021 meeting, there were none. Vice-Chair Lowrance made a motion to approve the minutes, Mrs. Smith seconded the motion. Board members were individually polled for their vote, all stated “yes”, and the minutes were approved.

F. Board Education

DSS Work with County Attorney’s Office

Director McFalls introduced Susan Davis, Assistant County Attorney. Mrs. Davis shared that she has been with the County Attorney’s office for 16 years, representing DSS in a variety of court proceedings. She explained that there are currently five County Attorney staff in the office at DSS, three attorney’s and two paralegals. They work in multiple area’s including foster care, child protective services, child support, and adult services. They ensure petitions are filed timely, assist in immediate custody situations, attend hearings to determine competency of adults, establish child support payment orders, seek paternity determination’s, and seek modifications to child support orders. They also work with foreign embassy’s as needed if HC DSS has physical custody of a foreign national i.e., unaccompanied

minor. Chair Hensley asked if there is a long wait time for a comprehensive clinical assessment (CCA), that are often part of the services needed for parents to retain or regain custody of their children? SW PA Horne responded that our vendor for CCA's, Youth Villages, has been able to see clients quickly to ensure the CCA is completed timely.

Vice-Chair Lowrance asked if court action would be needed if a current foster parent had a financial or medical issue that impacted their foster care license? SW PA Horne responded that our staff that works in licensing would review any situation and if necessary, work with the legal department and the caseworker to find another qualified caregiver.

Chair Hensley asked if clients that are in arrears on their child support payments would be subject to federal offsets for stimulus payments from the federal government and/or any additional unemployment benefits that have been issued as part of a COVID relief program? Mrs. Davis responded that stimulus payments can be offset for back child support, but not unemployment benefit payments. Chair Hensley expressed her thanks for the work the County Attorney's office does for HC DSS.

G. Reports

Director's Monthly Report (Attachment I)

Director McFalls updated the Board on several areas of her Director's Report:

Budget Plan: The House has passed its version of the state budget, but it appears the Senate will not pass the House version and it will be sent to a conference committee for discussion.

Healthcare Funding: Measure that would expand Medicaid coverage to parents who would otherwise qualify for Medicaid when their children are not in state custody. Under current state law, some parents who temporarily lose custody of their children can also lose their Medicaid coverage. This creates a barrier for parents trying to secure services to complete their case plans, thus delaying the reunification process. Director McFalls also shared that former HC DSS Director Eric Bush started this conversation many years ago.

Vice-Chair Lowrance asked if any updated information was available regarding HB 149, which passed the House in May but is stalled in the Senate. Director McFalls shared that she has not received any update on the bill. HB 149 creates mandates for telehealth providers using video chats to discuss a patient's medical history, different than those mandates for other healthcare systems that use emails, texts, chats, and remote monitoring.

August Employees of the Month (Attachment II)

No Discussion

July 2020-July 2021 Statistical Report (Attachment III)

No Discussion

August Program Administrator's Report (Attachment V)

No Discussion

SW PA Horne shared with the Board that Foster Care Social Worker Chris Davis passed away unexpectedly on August 5th. Behavioral health staff from the Wellness Clinic have been on-site as a resource/support for his co-workers and will continue to hold debriefing sessions as needed. HC Human Resources will reach out to Mr. Davis' family to ensure that they are supported through this time. Chair Hensley reminded the board that Henderson County is the only county in NC to offer behavioral health as part of their Wellness Clinic.

H. Old Business

Dr. Hensley shared with the Board that she has requested suicide data for people under age 18 from the governor's office and has yet to receive a response. At one point this data was readily available, she is not sure what happened to the state dashboard. Mr. Lapsley asked if there was anything the HC Commissioners could do to assist in retrieving this information, he would be happy to reach out to NC State Representatives Jake Johnson and Tim Moffitt to assist in gathering this information.

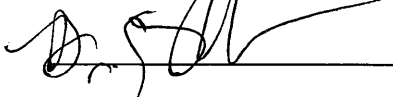
I. New Business

Henderson County Childcare Prioritization Policy*

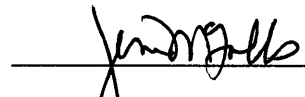
IM PA Humphries shared that this policy is reviewed by the Board every year to ensure compliance with state guidelines. Chair Hensley asked if there were any questions or comments, there were none. Vice-Chair Lowrance made a motion to accept the HC Childcare Prioritization Policy as written, Mr. Simpson seconded the motion. Board members were individually polled for their vote, all stated "yes", and the minutes were approved.

J. Adjournment

Chair Hensley asked if there were any updates regarding the Social Services Institute? Director McFalls shared that it is still cancelled for in-person events. The Social Services Board member training will take place via remote learning on November 16th & 17th. Vice-Chair Lowrance made a motion to adjourn the meeting, Mrs. Smith seconded. The motion passed and the meeting ended at 12:52 pm.



Dr. Jennifer Hensley, Chair Date 9/21/21



Jerrie McFalls, Secretary to the Board Date 9/29/21

Attachments:

- I. Director's Report – August 2021
- II. July 2020 – July 2021 Statistical Report
- III. Employees of the Month – August 2021
- IV. Program Administrator's Report – August 2021
- V. Trauma Class Flyer
- VI. Henderson County Child Care Prioritization Policies
- VII. 3-Year Board of Social Services Term Chart dated 8/17/21

Monthly Director's Report to Board of Social Services



August 2021

Submitted by:
Jerrie McFalls, Director

Please find below articles of interest regarding current DSS issues:

Budget Plan

WILL DORAN, THE NEWS & OBSERVER, 8/05/21

North Carolina's state budget is inching closer to completion, as lawmakers in the N.C. House of Representatives began rolling out their spending proposals Thursday morning. Some of the details that might be of the widest public interest — like proposals for tax cuts or raises for teachers and other state employees — aren't expected to be announced until next week, however. But lawmakers are now discussing some of the other details of the budget. Those include debates on how much the state should be spending on everything from criminal justice reform to road construction, education needs, COVID-19 relief and more.

The N.C. Senate has already passed its own spending plan, so the House needs to pass its plan in order for the two chambers to formally get together and hammer out a compromise that they can then send to Gov. Roy Cooper. The stakes are higher this year than normal since North Carolina has not had an official budget since 2018. Cooper vetoed the 2019-20 budget, and the Republican-led legislature couldn't convince enough Democrats to override his veto — nor were they willing to negotiate with Cooper and try to reach a compromise. This year, however, the two sides have seemed less antagonistic.

Details trickled out in bits and pieces Thursday for the House budget plan. Lawmakers held a series of topic-themed budget meetings Thursday morning, all in different rooms but at the same time. The meetings took a break around lunchtime but are expected to continue in the afternoon. The budget writers plan to spend this weekend hammering out the final details of some big-dollar items like raises and tax cuts, said Rep. Donny Lambeth, R-Forsyth, who's one of the lead budget writers.

They then plan to post the full budget online Monday for people to read, then will spend all day Tuesday debating it and possibly making last-minute changes. The vote is then expected later in the week.

Healthcare Funding

LUCILLE SHERMAN, THE INSIDER, 8/06/21

Included in the House's proposed budget for Health and Human Services are several provisions that match what the Senate proposed in its version of the budget. Among them is a measure that would expand Medicaid coverage to parents who would otherwise qualify for Medicaid when their children are not in state custody. Under current state law, some parents who temporarily lose custody of their children can also lose their Medicaid coverage, creating a barrier for those that are ordered to receive substance abuse or mental health treatment to be reunified with their children. Sen. Danny Britt sponsored a standalone bill that also addresses the issue that stalled before making it to the Senate floor. The language of that legislation is now incorporated into each chamber's budget proposal.

Another provision in both the House and Senate budget temporarily provides childcare facilities additional time to hire replacements for lost qualified educators before they lose a star in their rating. That proposal passed the Senate in a standalone bill in April but has since stalled in the House.

The House also incorporated a policy proposal that would change who is allowed to visit patients in hospitals, nursing homes and hospice facilities during declared disasters. “In the event that circumstances require the complete closure of a hospital to visitors, the hospital shall use its best efforts to develop alternate visitation protocols that would allow visitation to the greatest extent safely possible,” the legislation reads.

The House did not include one provision that the Senate proposed in its budget that would expand Medicaid to those qualified for a full year after delivery. The House proposal also mandates insurance coverage for a broad swath of telehealth services. “Any requirement for a face-to-face, in-person encounter shall be satisfied with the use of asynchronous telecommunications technologies in which the health care provider has access to the patient’s medical history prior to the telehealth encounter,” the proposal, which was also included in a standalone House bill, reads.

The Affordable Healthcare Coalition of North Carolina, with close ties to Blue Cross Blue Shield and was formerly known as the North Carolina Coalition for Fiscal Health, opposes the legislation, saying it would increase costs and undermine quality of care. “Government mandates, like those in House Bill 149, pose a serious threat to telehealth’s long-term viability, while letting multi-billion dollar healthcare systems bill you for emails, texts, chats and “remote monitoring,” the group wrote in a post earlier this year. The standalone bill, House Bill 149, passed the House in May but has stalled in the Senate, where it has little support.

Behavioral Health

THOMAS GOLDSMITH, ROSE HOBAN, TAYLOR KNOPF, NC HEALTH NEWS, 8/06/21

The pandemic launched North Carolina into a “behavioral health emergency,” according to hospital officials and other health groups who have begged state leaders for help. Here’s some highlights of how House budget writers intend to address the state’s rising mental health and substance use issues. The House budget, in agreement with the Senate’s, adds 1,000 slots for people with disabilities to receive enhanced community services under the Innovations Waiver, which has a current 10-year waiting list of more than 15,000 people.

Additionally, the House budget aims to give providers at care facilities for people with intellectual and developmental disabilities (IDD) a pay rate increase, as well as short-term financial assistance (\$1.8 million) for group homes and \$15 million each year of the two-year budget cycle for group home stabilization and transition. House budget writers included a modest increase in funds to serve North Carolinians with Traumatic Brain Injuries. The proposed \$4 million — up from about \$2.4 million in past budget cycles — would be used to “provide residential services, day programs, transportation, respite services and home modification.”

As wait times for psychiatric beds have increased during the pandemic, the House budget aims to open more inpatient beds to treat people with mental illness. Under the House budget, Johnston Health Enterprises, Good Hope Hospital in Harnett County and Harnett Health System, Inc. would each receive \$1.4 million from the Dorothea Dix hospital property fund to open more inpatient psychiatric beds. Additionally, in an attempt to divert people in mental health crisis from hospital settings, the House budget gives a one-time amount of \$25 million to Forsyth and Mecklenburg Counties “to be used for each county’s crisis behavioral health program partnership with the applicable county’s local hospital system, local behavioral health crisis centers, local emergency services 10 providers, and the local management entities/managed care organizations (LME-MCOs) serving the county.”

Missing from the House budget were funds to expand mental health peer support centers — which are operated by people with lived mental health experience — and funds to provide non-police mental health crisis interventions. NC Health News reported on the rise in petitions to involuntarily commit mental health patients and the trauma many live with after being handcuffed and transported by law enforcement in the process. In response, a bipartisan group of House lawmakers sought to create community-based alternatives

The House budget provides \$15.1 million each year in additional funding — for a total of \$68.2 million over the two-year budget — to help ensure the state complies with the U.S. Department of Justice Olmstead settlement, which requires that the state move Medicaid eligible people with mental illnesses out of institutions into community living settings. A recent independent review of North Carolina’s progress toward the goals outlined in the settlement found that the state fell behind in some areas during the COVID-19 pandemic over the last year.

Social Services

THOMAS GOLDSMITH, ROSE HOBAN, TAYLOR KNOPF, NC HEALTH NEWS, 8/06/21

Among the 174 pages of special provisions in the House budget is language that would initiate dramatic changes to how North Carolina’s 100 counties administer social services. The provision would create seven regional supervision offices to oversee county social service agencies and begin the long process of standardizing the policies they have and how those policies are administered. The initiative comes out of the passage of Rylan’s Law, a 2017 law that overhauls the state’s child welfare system. The eponymous Rylan was a little boy who was returned to his mother despite the objections of a court-appointed guardian. Rylan wandered away and drowned several weeks later.

“We believe this will help provide the state support that county DSS agencies have been requesting for years while enhancing the oversight and transparency of services provided locally,” texted Karen McLeod, a lobbyist and head of Benchmarks, an umbrella agency representing child and family welfare organizations. She bemoaned the fact, though, that there was no money to fund the transition. “We believe it to be important for the success of the restructuring,” she said.

The special provisions also appropriate some \$20 million in new money to support the deployment of the child welfare software created for the state’s NC FAST social services information system that’s years behind schedule. When asked by Rep. Hugh Blackwell, R-Burke, why the state was moving forward with the software, what’s been re-written and redeployed at least once and panned by social services departments committee chair Rep. Larry Potts, R-Davidson, quipped, “this is the girl we brought to the dance, so we’re gonna have to probably take her home.”

Rental Assistance

THE LAURINBURG EXCHANGE, 8/05/21

On Wednesday, according to a press release, Rep. Garland Pierce, D-Scotland, and colleagues held a press conference to discuss the urgent problem of potential evictions across the state. “Over 63,000 North Carolinians were likely to be evicted in the coming months without the eviction moratorium, with hundreds of thousands more unsure about whether they can make their next payment,” said Pierce. “However, hundreds of millions of dollars of rental aid sits, undispersed, to renters and landlords.”

Pierce argued for an overhaul of the process overseeing the distribution of this aid, claiming that it is simply too complicated for such a widespread issue. He proposed to not only streamline this process but to allow landlords, with proper documentation, to use this aid to cover back pay. “This way, renters will not face eviction currently, allowing them time to gain access to the remaining aid and landlords will be able to meet their obligations,” Pierce said. Pierce called upon his colleagues to help cut through the red tape, mentioning that this is a nonpartisan issue and that it must be done to protect all North Carolinians.

HENDERSON COUNTY DEPARTMENT OF SOCIAL SERVICES
MONTHLY COMPARATIVE STATISTICS

PROGRAM AREA - MONTHLY CASE COUNT	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	% Change From Prior 12 Mths
Food Stamp (FNS) Cases	5017	5275	5351	5111	5090	5258	5391	5583	5701	5739	5777	5836	5889	
FNS Apps Taken	254	304	273	375	391	304	269	246				146	128	
Individuals Served	10180	10635	10827	10275	10172	10543	10790	11189	11441	11525	11610	11720	11794	
Work First Employment Cases	4	5	6	7	7	9	7	6	4	5	2	2	4	-25.0%
Child Only Work First Cases	93	94	95	95	92	90	90	88	89	85	80	82	82	-8.3%
Crisis Heat/Cooling (CIP)	31	36	69	144	124	159	151	112	64	23	18	20	25	
Low Income Energy (LIEAP)	0	0	0	0	0	463	361	148	77	3	0	0	0	
Medical Assistance Cases ^{2&4}	15933	16334	16486	16655	16794	17019	17171					14027	14461	
Participants	21771	22257	22454	22708	22962	23268	23470					20339	20862	
Applications Received	433	370	393	421	457	487	511					226	264	
Medicaid Transports	1152	1161	966	1168	778	1409	1121	1030	1559	1274	1634	1434	1118	
Individuals Transported	116	143	125	145	131	84	107	159	148	173	183	164	152	
Child Support Cases	2392	2397	2380	2365	2364	2368	2353	2363	2363	2350	2338	2332	2336	-1.2%
Child Support Collections	\$372,688.49	\$391,349.72	\$333,695.71	\$335,662.71	\$337,233.05	\$338,251.17	\$303,713.44	\$312,838.13	\$395,757.75	\$361,135.02	\$334,773.76	\$407,149.66	\$347,877.93	-1.2%
Child Day Care	461	470	608	418	418	464	509	509	462	458	458			
Child Day Care Expenditures ¹	\$289,095	\$268,179	\$268,179	\$199,026	\$231,033	\$216,700	\$211,818	\$212,332	\$272,439	\$256,796	\$257,448			
CPS Investigations Initiated	66	76	88	91	79	77	70	73	105	103	105	67	67	-19.6%
CPS Investigations Continuing	78	89	107	107	95	103	113	105	124	138	151	134	101	-9.8%
CPS -In-Home Case Mgt	40	41	37	33	34	31	33	31	30	29	21	25	25	-22.1%
CPS-Children In Custody (0-18)	177	171	167	170	172	173	170	172	166	162	170	176	171	0.3%
CPS-Foster Care (age 18-21) ³	10	14	15	15	16	15	14	14	15	15	22	22	24	54.0%
APS Open Cases	26	23	23	46	49	37	57	46	44	36	45	47	33	-17.3%
Spec. Asst. In-Home	126	123	122	123	126	126	127	126	124	126	126	126	118	-5.7%
Guardianship Cases	25	25	25	25	24	25	25	26	25	25	26	25	25	-0.3%
In-Home Aid Services(Contract)	88	88	85	83	81	82	82	81	81	82	80	79	76	-8.1%

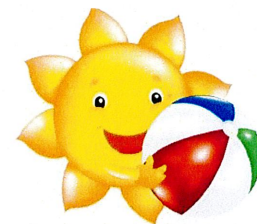
1- New category as of 7/1/2014

2- New category as of 3/1/2015

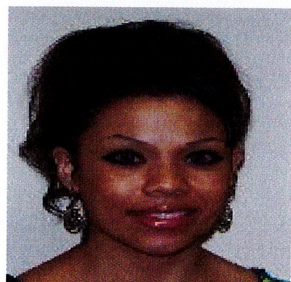
3- New category as of 1/1/17

4- Medicaid #'s revised beginning 7/2017

August Employees of the Month



Gwen Saltz (IM Supervisor 2—PLA): “Gwen tirelessly puts forth the most effort to assist her workers above and beyond what one would think a supervisor is required to do. She works hard to make sure we have many resources at our fingertips. She randomly rewards her workers with small gifts of appreciation. She attempts to meet all of her workers learning styles when teaching us new things (such as Laserfiche). She creates videos to refer back to and posts in Teams so if we didn’t absorb it during the live video training we can go back to it. She creates and provides written instructions as well for those that are not visual learners and for people like me, who need visual, written and tactile—she will come in person and physically show me after she has already taught us many times before...and she NEVER GETS MAD or frustrated that I didn’t learn it the first, second, or third time!!! Gwen also jumps in when her workers are out for extended amounts of time and delegates gracefully... but more importantly...she helps with the caseload herself so that her workers don’t have to carry the extra burden themselves. Recently, she had a stack of returned mail on her desk that she was working through, so that when a co-worker returned after being ill—they were not so overwhelmed at all the “stuff” that didn’t get done. Supervisors like her are rare and hard to come by. We are so blessed to have her.”



Laura Jimenez (SW 2—Adult Services Unit 2): “Laura has always and consistently demonstrated her ability to be a team player and always meets her teammates with a positive attitude and a willingness to help whenever she can. She has enthusiastically accepted new responsibilities and has more than exceeded expectations in regards to her organizational skills and her attention to detail. Laura is exceptional with clients and approaches each interaction with amazing empathetic listening skills and thorough documentation. Laura loves to learn new things and is a daily positive asset to her team.”



Melissa Akers (IMC 2—PLA): “Melissa has only been with HC DSS for 8 months, but I have noticed how dedicated and reliable she is. She is always at work and busy. She is very polite and kind; she fills the halls with her joyful laugh. It is contagious and puts a smile on my face. Melissa does a lot for the morale of our team!”



Program Administrators Report for August 2021

Social Work

Child Support

Child Support has started the fiscal year with forty-one establishment orders: four hundred and fifty-eight enforcement orders: and thirty-eight new referrals. They had a monthly collection of \$347,877.93 and a total of 2336 cases.

Adult Services

Adult Services saw a slight decrease in APS reports that were accepted for the month of July and currently have seven guardianship petitions pending. In regard to guardianship cases, the Adult Service social workers explore all options and make a recommendation to the Clerk that will serve the client's needs best, which in some instances is guardianship to DSS, but in others it could be Hope for the Future, a public guardian, or a natural support such as a family member. In addition to petitions filed as a result of Adult Protective Services evaluations, we receive guardianship referrals which our guardianship worker assesses to determine whether a petition will be filed. We are currently serving as guardian for 25 adults.

Child Welfare

Child welfare also saw a drop in accepted CPS reports for the month of July however our foster care numbers have not decreased.

Our work with Fostering Hopes continues around recruitment and retention of foster parents. There are two new billboards up in the community advertising for the local need for foster families. One is on Four Seasons Blvd and the second one is on Hwy 64W.

There was also a recent segment on WLOS, regarding the need for foster families. The segment included Alex Williams and one of our foster families, the Dunn's.

Fostering Hopes is also working on a radio interview with KISS Country, 99.9 to air in August.

Next foster parent training will be September and we currently have three families committed.

Also during the month of July, we were contacted by Neil Cotiaux, a freelance reporter, who is writing a piece on the need for foster parents across the country. He met with Libby Myers, Foster Care Program Manager; Tina Morgan, Foster Care Licensing Supervisor; Kym Rhodes, Foster Parent Liaison, and me. We discussed why children come into care, why individuals choose to become foster parents, support services available to foster parents, benefits to children in foster care, sacrifices that foster parents make and the rewards that they experience along the way. We also identified a Henderson County foster family that Neil met with and interviewed. This article will appear along with multiple photos in American Essence magazine. American Essence is a new, national full-color monthly magazine published out of NYC that spotlights individuals and programs that manifest values and virtues helpful to society. We will be able to utilize the finish piece once published.

Sadly, our foster care unit lost a social worker. We were informed that Chris Davis passed away Thursday August 5, 2021. This has been a shock to our staff and a huge loss to the team. A Behavioral Health specialist from our Wellness clinic assisted in providing support for our staff. There are plans to have a debriefing with those who want to participate.



Henderson County Child Care Prioritization Policies

A waiting list will be maintained by Henderson County when there is a lack of subsidy funding to serve all children who need services. When the budget allows us to start serving the children on the waiting list, priority is given. After this, families are offered childcare placements on a first come, first served basis according to the date they were added to the waiting list. Families who are requesting full-time care may be prioritized over families who are requesting part-time care based on individual need and circumstance. If childcare cases are in jeopardy of termination due to potential lack of funding, Henderson County will contact DCDEE for guidance.

Families on the waiting list must be eligible to receive subsidized childcare under DCDEE state guidelines. Families must report any changes that affect their eligibility, including changes in address or phone number. If childcare assistance is no longer needed, families should notify the Subsidized Child Care office in their county. Once funding becomes available, families will receive written notification. Failure to respond timely to the notice will result in removal from the waiting list.

During a waiting list situation, the local DSS/LPA directors may authorize families to receive services based on these priority groups as follows:

1. Foster Care children placed in Henderson County Department of Social Services custody. When the child is no longer in foster care the responsible adult will have 10 days to contact childcare staff and complete an application for continued eligibility.
2. Families who need child care to support Child Protective Services for child(ren) to remain in his or her home, families experiencing crisis, to prevent foster care placement or to support Family reunification/permanent placement may be prioritized over those who need child care for any other reason. (CPS or CWS referral required)
3. Vulnerable populations - Special Needs Children with a current IEP or IFSP or families experiencing Homelessness with a temporary living situation due to an economic hardship.
4. Families needing childcare to support Work First Employment Services may be given priority over other families needing childcare. (referral required from Work First staff)
5. Teen parents who need childcare to remain in high school or obtain their GED may be given priority over other families needing childcare to support education. Priority will be given to Adolescent Parent Program (APP) parents and these parents will be monitored by the APP program coordinator ensuring that they adhere to the school system attendance policy.
6. Responsible adults whose family is already receiving childcare services and later comes back to apply for another child (including newborns, preschoolers, or school-agers) may be given priority over other families applying for services.

Approved by the Henderson County Board of Social Services on 8/17/2021 Chairperson Dr. Jennifer Hensley



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6. Responsible adults whose family is already receiving childcare services and later comes back to apply for another child (including newborns, preschoolers, or school-agers) may be given priority over other families applying for services.

Approved by the Henderson County Board of Social Services on 8/17/2021 Chairperson Dr. Jennifer Hensley

**HENDERSON COUNTY BOARD OF SOCIAL SERVICES
THREE-YEAR MEMBER TERM CHART (As of August 17, 2021)**

MEMBER NAME & CONTACT INFORMATION:	POSITION:	TERM HISTORY:	APPOINTED BY:
<p>Dr. Jennifer S. Hensley 312 8th Avenue West Hendersonville, NC 28791 Phone: 698-7888 (w); 606-3703 (c) Email: henslevj@hendersoncountync.gov</p>	<p>Chair</p>	<p>Original Term: 7/1/13 – 6/30/2016 (term vacated May 2014 by D. Cooper) Appointed by BOC 10/6/14 to fill vacancy 1st Term: 7/1/16 – 6/30/19 2nd Term: 7/1/19 – 6/30/22</p>	<p>Henderson County Board of Commissioners</p>
<p>Mrs. Melinda Lowrance 710 First Avenue West Hendersonville, NC 28793 Phone: 698-9041 (h); 279-4312 (c) Email: lowrancem@hendersoncountync.gov</p>	<p>Vice Chair</p>	<p>Original Term: 7/1/17 – 6/30/20 (term vacated Dec. 2018 by F. Wilson) Appointed by Commission 1/9/19 to fill vacancy 1st Term: 7/1/20 – 6/30/23</p>	<p>State/Social Services Commission</p>
<p>Mr. Joshua Simpson 205 Kelly Lane Hendersonville, NC 28791 Phone: 974-4530 (c) Email: simpsonj@hendersoncountync.gov</p>	<p>Member</p>	<p>1st Term: 7/1/20 – 6/30/23</p>	<p>Henderson County Board of Commissioners</p>
<p>Ms. Margaret Stone 126 Sweetwater Hills Drive Hendersonville, NC 28791 Phone: 674-0667 (c) Email: stonem@hendersoncountync.gov</p>	<p>Member</p>	<p>1st Term: 7/1/19 – 6/30/22</p>	<p>State/Social Services Commission</p>
<p>Mrs. Judy Smith 1008 Pin Oak Trail Hendersonville, NC 28739 Phone: 692-6932(h); 606-7905(c) Email: smithj@hendersoncountync.gov</p>	<p>Member</p>	<p>1st Term: 7/1/18 – 6/30/21 2nd Term: 7/1/21 – 6/30/24</p>	<p>DSS Board 5th Member</p>