

# Monthly Director's Report to Board of Social Services



March 2017

Submitted by:  
Jerrie McFalls, Director

- ~ We have continued to work steadily on the budget this month, gathering current information to be included and entering data as it becomes available. I want to thank Joe Maxey for the endless hours he has devoted to budget work.
- ~ The Central Services Cost Allocation Plan is developed each fiscal year to identify support services to DSS and to outline funding that will come to the county to reimburse the county partial payment for those services. We have worked with the Henderson County Sheriff's Department to establish data collection points for the current fiscal year. County Finance will be included in the next meeting so that we can finalize our process.
- ~ At the Supervisor's meeting this month we discussed employee morale. Feedback was received from employees by our Activity and Recreation Committee in their individual unit meetings then shared with the Administrative staff. The supervisory staff discussed the topic at length. There were many good ideas. To enhance communication about agency employees we will send a bi-weekly email with information on new hires, resignations, upcoming retirements, staff milestone achievements and events.
- ~ Although we are not recommending additional positions in the budget, we are currently rewriting two job descriptions to meet upcoming agency needs in NC Fast training in Economic Services and continuous quality improvement in Child Welfare in preparation for NC Fast roll out in FY 17/18.
- ~ Agency Supervisors are currently enrolling in training offered by the Office of State Human Resources (OSHR); topics include Leadership Foundations and Employee Relations.

**Employees of the Month:** The March Employees of the Month list is attached.

## *Attachments:*

- I. Employees of the Month