



Henderson County Finance

113 N. Main St

Hendersonville, North Carolina 28792

Memorandum To: Interested Bidders

From: Doug Guffey
Purchasing Agent

Subject: Addendum 1: Internet Access Service Provider

Date: September 2, 2022

This addendum forms a part of and modifies the bidding requirements, contract forms, contract conditions, and/or the specifications for the Request for Proposals: Internet Access Service Provider. Bidder shall acknowledge receipt of the Addendum by signature and date below. The signed addendum shall be submitted as a part of your proposal. Failure to do so may subject the Bidder to **disqualification**.

Question and Answer:

Q1: What is the term length you are looking for?

A1: Three years

Q2: What specific bandwidth options being requested for each site, it seems as if each option is a range? (all options are dedicated?)

A2: We would like to see several options for bandwidth between 50Mbps & 1Gbps, for example, one circuit should show pricing for 50Mbps, 100Mbps, 250Mbps, etc. If the pricing scale is linear, we can extrapolate from that. Note that the speeds for all branches will be the same (e.g. *all* branches will be connected back to the main at 100Mbps, *not* one at 50Mbps, another at 100Mbps, and another at 250Mbps.)

Q3: Is this an all or nothing proposal or will you be selecting the provider site by site?

A3: The award of the bid will be based on pricing for all locations.

Q4: Is the standalone function referring to a point-to-point connection?

A4: Yes

Q5: Is the internet access service requested anticipated by the County to be used for general public guest wi-fi at the library or for the County's own private use?

A5: Both public guest WiFi and county private use.

Q6: What is more precisely meant by the term in the SOW of "6 stand-alone data transmission services"?

A6: Hub and spoke WAN network with the 5 branches connected directly to the main. Link aggregation at the core is required.

Q7: If the internet access service is meant as a wireless or ethernet connection, will the Contractor, in the SOW, be responsible for cabling and terminations?

A7: Yes, the winning bidder will be responsible for all cabling and terminations required for the service.

Q8: Is there a requirement by the County for static IPs? If so, how many?

A8: 5 Static IPs should be sufficient.

Q9: Does the County require DNS filtering and/or security services together with the internet access services as part of the SOW?

A9: No

Q10: Does the County require symmetrical or asymmetrical bandwidth speeds?

A10: Symmetrical

Q11: Will rack space be available in the MDF for the Contractor to use for its equipment?

A11: Yes

Q12: Is there a layout available for the building or buildings involved for the Contractor to review prior to the bid submission?

A12: No.

Q13: Does the County request pricing options for Coax or Fiber internet

A13: Fiber

Q14: Next question is, is this for each location or if this is a WAN solution with DIA at main location, please explain.

A14: WAN Solution and one DIA at the main. All branches will be sharing the DIA.

Q15: Are any of these locations particularly data heavy (massive amounts of streaming, frequently sending large files, etc.)?

A15: Yes, as the internet connection will be used for patron (public) usage as well as staff. Video streaming is likely.

Q16: Are you looking only for a Fiber connection or are you open to other options?

A16: Fiber only

Q17: Are you open to receiving proposals outside of the E-Rate program?

A17: No

The following modifications and additions are to be made to the instruction to bidders and scope of work:

- I. Clerical Error: Section 2: Bid Schedule. The time in which the bid will be due is 3:00PM EST on Friday, September 16, 2022
- II. Addition of Site Listing:

Site Name	Address
Main Library	301 N Washington St Hendersonville, NC 28739
Fletcher Library	120 Library Rd. Fletcher, NC 28732
Edneyville Library	2 Firehouse Rd Hendersonville, NC 28792
Etowah Library	101 Brickyard Rd Etowah, NC 28729
Green River Library	50 Green River Rd Zirconia, NC 28790
Mills River Library	124 Town Center Dr., Suite 1 Mills River, NC 28759

Signature: _____

Date: _____