

Henderson County Local Government Public Information Office www.hendersoncountync.gov Contact: Kathryn Finotti, PIO (828) 694-5003 (O) (828) 989-4737 (C) pio@hendersoncountync.org

FOR IMMEDIATE RELEASE

Henderson County Implements New Service Delivery Methods HC-2020-13 Hendersonville, NC – March 24, 2020

Effective Wednesday, March 25, 2020, Henderson County will implement new service delivery models in the majority of County Departments. Henderson County remains open for business during this time, and it is our mission to continue to be able to provide services to our citizens in a safe environment for both our employees and citizens alike. To help with that mission, citizens are strongly urged to conduct business in County facilities only if no other option is available.

Where business can be conducted electronically, offices will be closed to the public, and business conducted by phone/mail/email/online.

Where business cannot be conducted electronically, the number of people who can be present in offices at any given time will be limited to maintain social distancing guidelines of 6 feet. In addition, a number of offices will implement business by appointment only.

Before you make a visit to a County Department, please call the office for information on their current hours of operation, or to make an appoint. Please visit our website at <u>www.hendersoncountync.gov</u> to find phone numbers, or to see if business can be conducted by phone, mail, email, or online.

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