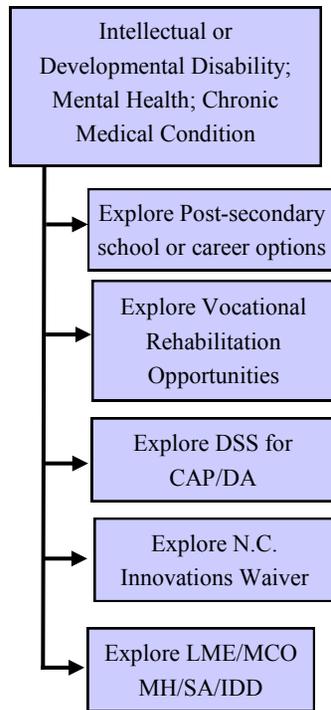


Possible Referral Sources for Ages 21+



Acronym Key:

CC4C - Care Coordination for Children
CAP/DA - Community Alternative Program - Disabled Adults
CDSA - Children's Developmental Services Agency
CAP/C - Community Alternative Program for Children
DSS - Department of Social Services
I/DD - Intellectual/Developmental Disabilities
LME/MCO - Local Management Entity/Managed Care Organization
MD/SA/IDD - Mental Health, Substance Abuse, Intellectual and Developmental Disabilities
SSI - Supplemental Security Income

The Children and Youth with Special Health Care Needs Help Line is an information and referral help line for those living with, caring for and concerned about, a child with special health care needs. Callers can learn about health care programs as well as funding resources available to North Carolina residents.

Topics most often discussed with help line callers include:

- ◆ Information and services available under government and community programs;
- ◆ Resources to help pay for medications, medical equipment and supplies, adaptive devices, visits to the doctor, utilities or food;
- ◆ How to find health care and dental providers;
- ◆ How and where to apply for disability income for a child;
- ◆ How to find services when relocating to, and within, North Carolina;
- ◆ Information about health care transitions for children and youth with special health care needs.



State of North Carolina | Pat McCrory, Governor
 Department of Health and Human Services
 Aldona Z. Wos, M.D., Secretary
 Division of Public Health

Children with Special Health Care Needs Help Line

1-800-737-3028

Email: CYSHCN.Helpline@dhhs.nc.gov

www.ncdhhs.gov

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North Carolina Children and Youth with Special Health Care Needs Help Line

Offering a toll-free help line for
parents and professionals with
Children and Youth who have
Special Health Care Needs

1-800-737-3028

Email: CYSHCN.Helpline@dhhs.nc.gov

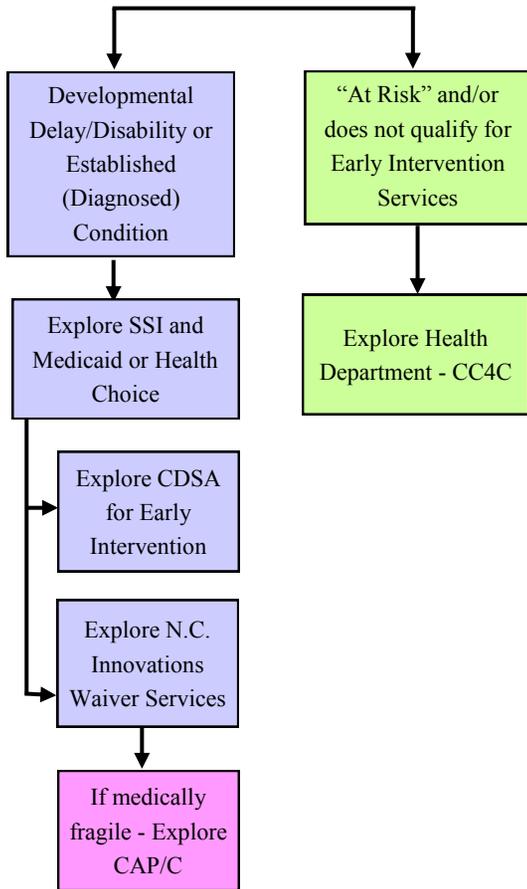


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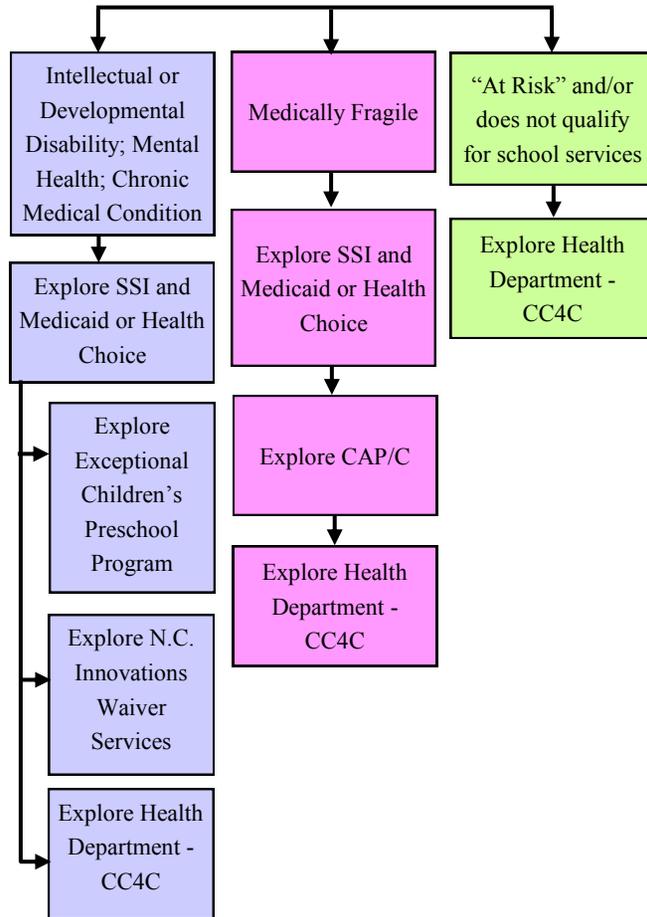
Children & Youth

Referral Flow Chart for Children and Youth with Special Health Care Needs

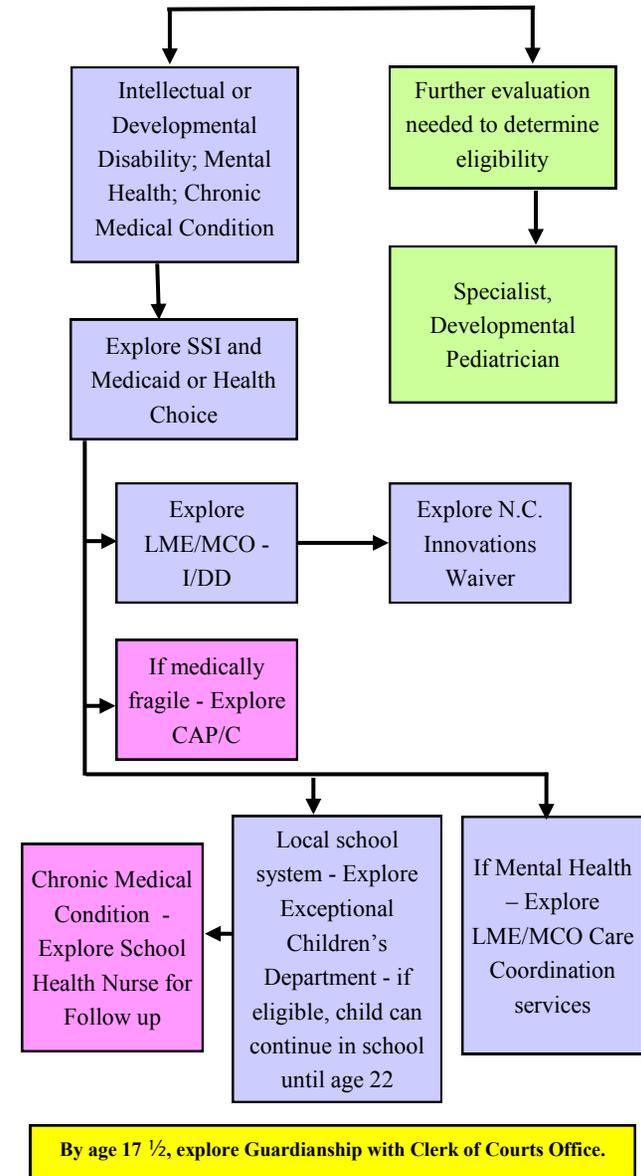
Possible Referral Sources for Birth to 3



Possible Referral Sources for Ages 3 to 5 Years



Possible Referral Sources for Ages 5 to 21 Years



The flow chart is designed for parents and professionals as an informational brochure when exploring possible resources in your area. For more information on services and resources that are available in your area call

1-800-737-3028

or email the Help Line at

CYSHCN.Helpline@dhhs.nc.gov.

By age 17 1/2, explore Guardianship with Clerk of Courts Office.

Color Key:

Purple: Diagnosed Delay or Medical Condition

Green: At risk or suspected disability

Pink: Medical Concerns