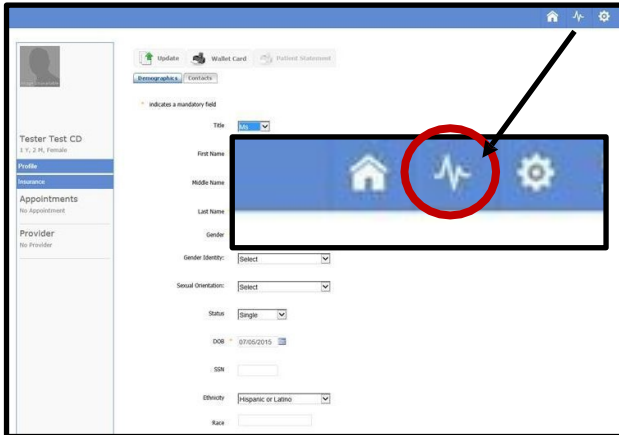


How do I find my Lab Results?

Sign in. On your home screen click on the **heartbeat icon** in the upper right corner of your screen.



On the next screen, click **Lab Results** in the blue column on the left.



This will take you to the **Lab Results** screen where you will see a list of your tests. Select a test to view.

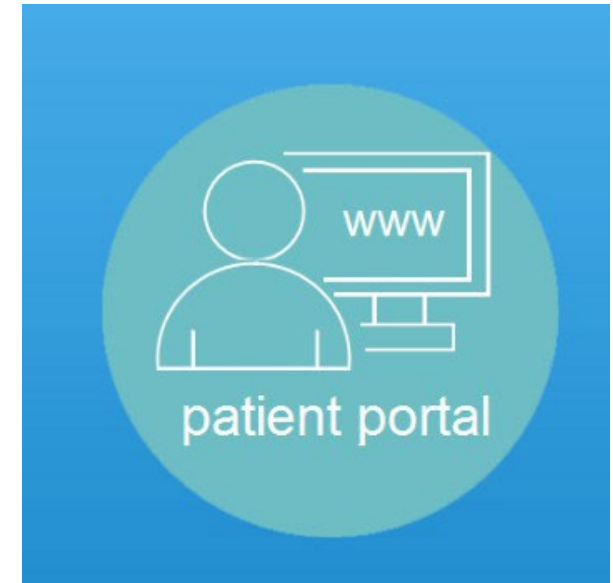


Can I send you a message?

You may send messages to us through your Patient Portal. Please select a contact person based on your need. Since replies may take up to 2 business days, do not use portal messaging for emergencies or urgent questions.

If you do not receive a reply within 2 business days, contact the appointment desk at 828-692-4223.

Welcome to Our Patient Portal!



PATIENT PORTAL WEB ADDRESS
<https://app3.curemd.net/PatientPortal/CurePatientHome.aspx?henderson>

- ✓ Access your Medical Records
- ✓ View upcoming appointments
- ✓ View your lab results

Henderson County Department of Public Health

1200 Spartanburg Hwy., Suite 100
Hendersonville, NC 28792
828-692-4223
www.hendersoncountync.gov/health



Public Health
Prevent. Promote. Protect.
Henderson County, NC




How do I register?

Access to the Patient Portal is for all adult patients.

- Patients must visit the clinic to begin registration. You will be asked to provide proof of ID to register for the Patient Portal.
- You will be asked to provide an email address that will be linked with the portal.
- Staff will create a login and enter a user name that you have chosen.

How do I login?

After you are registered for the Patient Portal, you will receive two emails: one with your user ID and a separate email with your password. If you click on the link provided in the email, you will go straight to the Patient Portal.

On the right are step-by-step instructions on how to login to the Patient Portal. 

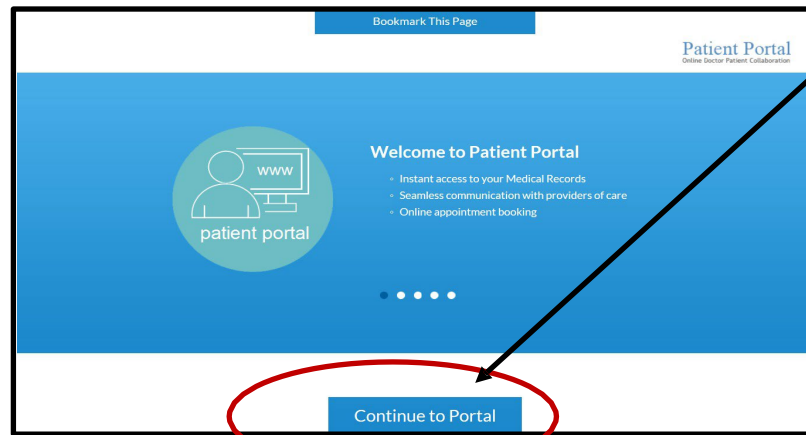
TIP:

You can also visit the Patient Portal by clicking on a link at the Health Department's website:

www.hendersoncountync.gov/health

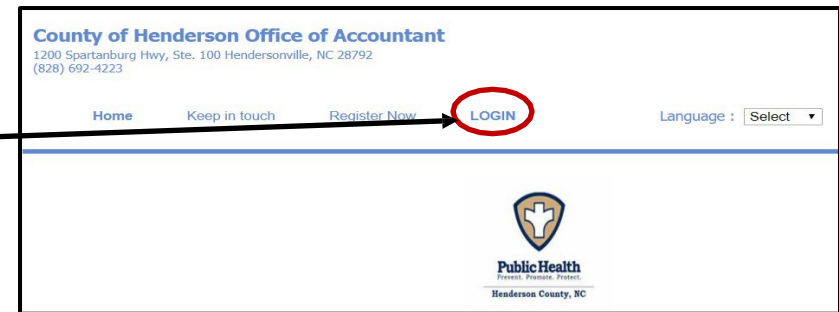
Visit <https://app3.curemd.com/PatientPortal/curepatienthome.aspx?henderson> and click on Continue

1 to Portal.



2 This will bring you to the Patient Portal home page.

When you get to this page click **LOGIN**.



3 Once you are on the login page, enter the user name and password you received by email. Remember that your user name and password came in different emails.

4 After you login, you will be asked to change your password to one you can remember. Once changed, this will be your new portal password.

PROBLEMS?

Please feel free to call us at 828-694-6001.