

## **PRIVACY NOTICE**

Thank you for visiting the Henderson County web site. Our web site is designed to make it easier and more efficient for you to interact with the County government and to obtain information. Your confidence and trust are important to us and we are committed to preserving your privacy. If you wish to review our policy in more detail, then you may follow this link to the County Privacy Policy.

### **Collection of Information**

No personal information is collected at this site unless you voluntarily provide it. We endeavor to collect only the minimum amount of information needed and most web pages on this site are accessible without providing any personal information. In compliance with Children's Online Privacy Policy Act, we do not intentionally collect any personal information from children under the age of 13.

We will not disclose any personal information except when permission has been granted by the individual; when the information is considered public information under North Carolina General Statutes Chapter 132, and when it is not otherwise protected from disclosure by applicable Federal or State laws; or, we are required to do so by law, subpoena, court order or legal process.

We automatically collect non-personal information from each visitor to our site in order for us to analyze the use of our site and to improve the services that we provide. Typically this information consists of such things as:

- Internet address and domain
- The type of browser and operating system
- Date and time of the visit
- The number of bytes of data transferred
- The web pages, or services, accessed
- The web site that provided you the link to our site

Our network logs do not record personal information. However, if we suspect that there may have been unauthorized attempts to change information or otherwise cause damage to the information systems that we maintain, then we reserve the right to use all information available to us to resolve the issue and pursue legal remedies if necessary.

### **E-mail**

E-mail messages sent to a County address enter the County's E-mail system and become public documents. A person sending an E-mail message to a County address should *not* assume that it is to be kept confidential.

## **Cookies**

“Cookies” are text files sent to your browser, which may then be stored on your computer. We do not use “Cookies” on this site.

## **Security**

We limit access to information collected from this website to only those employees who need it to perform a specific job. We have instituted security measures to protect the information and information systems that we maintain in order to provide reasonable protection to the personal information in our possession.

## **Contact information**

Additional questions or concerns about this Privacy Notice should be directed to County’s Public Information Officer.