REQUEST FOR BOARD ACTION

HENDERSON COUNTY BOARD OF COMMISSIONERS

MEETING DATE: December 5, 2022

SUBJECT: Bid Award for Library Internet Service funded via ERATE Program

PRESENTER: Mark Seelenbacher, IT Director

Trina Rushing, Library Director

ATTACHMENTS: I. Publishers Affidavit

II. Bid Tabulation

III. Cebridge Telecom NC, LLC Proposal

SUMMARY OF REQUEST:

The Board is requested to approve the low bid and authorize the Library to proceed with the purchase of internet service at all Henderson County Library branch locations. Bidding was conducted between August 17 to September 16, 2022. The bidder with the lowest cost was Cebridge Telecom NC, LLC in the amount of 138,631.60 for a three-year contract period beginning on July 1, 2023.

The cost of the service is funded by the County and the federal ERATE program. ERATE is a federal program funded by the FCC and managed by the Universal Service Administration Company (USAC). This federal program lets public schools and libraries apply for discounts on eligible internet services to help increase broadband connectivity. Discounts for support depend on the level of poverty and whether the school or library is located in an urban or rural area. Henderson County Library currently receives an 80% discount on internet services.

BOARD ACTION REQUESTED:

The Board is requested to accept the low bid from Cebridge Telecom NC, LLC for \$138,631.60 for a 3 year internet service contract for all Henderson County Library branches and authorize the Library to proceed with the purchase.

Suggested Motion:

I move the Henderson County Board of Commissioners to accept the low bid from Cebridge Telecom NC, LLC in the amount of \$138,631.60 for internet services at all Henderson County Library branches and authorize the Library to proceed with the purchase.



P.O. Box 1276

Hendersonville, NC 28793 Phone: (828) 698-0407

E-mail: legals@hendersonvillelightning.com

Web: hendersonvillelightning.com

August 17, 2022

Doug Guffey Purchasing Agent Historic Courthouse Annex 113 N. Main Street Hendersonville, NC 28792

RFP: Internet Service Provider

I, William L. Moss, affirming the following under the penalties of perjury state:

I am editor and publisher of the *Hendersonville Lightning*, a newspaper published, issued and entered as periodical mail in the City of Hendersonville, County of Henderson and State of North Carolina. I hereby certify that the advertisement annexed hereto was published in the editions of the *Hendersonville Lightning* on the following date or dates:

8/17/22

And that the said newspaper in which such notice, paper, document or legal advertisement was published was, at the time of each and every such publication, a newspaper meeting all of the requirements and qualifications of Section 1-597 of the General Statutes of North Carolina and is a qualified newspaper within the meaning of Section 1-597 of the General Statutes of North Carolina.

This 17th day of Septemberl, 2022.

(Signed)

Sworn to and subscribed before me this 17th day of Septemberl, 2022.

Janet R. Chapin

My commission expires December 11, 2024.

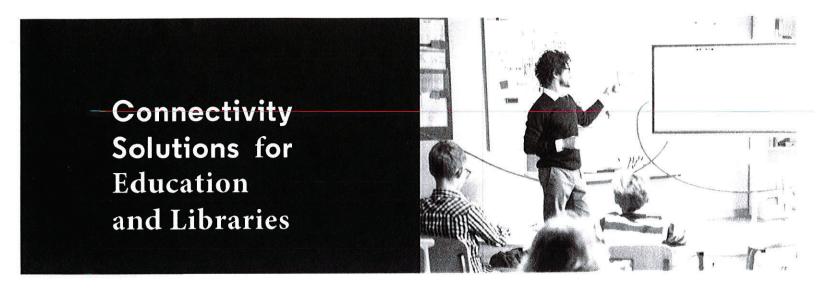
PUBLIC NOTICE
ADVERTISEMENT
FOR REQUEST OF
QUALIFICATIONS
HENDERSON COUNTY

Henderson County will accept sealed proposals for internet access service providers for multiple library locations. Proposals must be submitted by 3:00 PM EST, Friday, September 16, 2022, to the Henderson County Finance Department, 113 N Main St, Hendersonville, NC 28792. Proposals must be sealed and visibly labeled as RFP: Internet Service Provider. The standard of award for this request for proposals will be based on the lowest, responsive, responsible bidder standard. This solicitation is funded with federal funds. A copy of the bid package may be obtained from the Henderson County Finance Department between the hours of 9:00 AM and 4:00 PM, Monday through Friday, excluding Holidays, or on Henderson County's website at https://www.hendersoncountync.gov/rfps. Bidders with questions regarding the request for proposals should contact Doug Guffey, Purchasing Agent, at 828-694-5023. Henderson County reserves the right to reject any and/or all bids received, or to select the bid which, in our opinion, is in the best overall interest of the County.

Doug Guffey, Purchasing Agent Henderson County Finance Department

Notary Public

			1	Bid Tabulation	lation			
		Due	Friday, Sept	er Access ember 16	NFF: Internet Access Service Frovider Due Friday, September 16, 2022 at 3:00PM EST			
Vendor Name	Internet Type	Speed	Rate	Quantity	Quantity Subtotal Cost of Services Cost Per Month	Cost Per Month	Construction Cost	Total Cost 36 Month Term
Cebridge Telecom NC, LLC (Optimum)	Direct Internet Access	1 Gbps	1 Gbps \$ 867.00	1	\$ 867.00	\$ 57210 \$	\$ 000000	128 621 60
	Point to Point	1 Gbps	1 Gbps \$ 541.22	5	\$ 2,706.10			
АТ&Т	Direct Internet Access	1 Gbps	\$ 1,386.80	1	\$ 1,386.80	09 202 3		03 571 701
	Point to Point	1 Gbps	1 Gbps \$ 636.80	9	\$ 3,820.80			OO:014/3:00
ERC Broadband	Direct Internet Access	1 Gbps	1 Gbps \$ 1,800.00	1	\$ 1,800.00	7 000 00		00 000 000
	Point to Point	1 Gbps	\$ 1,000.00	9	\$ 6,000.00			ر مصر،مصر د مصر،مصر،مصر



Optimum Business Services Proposal for Cable Internet Service

Henderson County Library

Executive Overview

Optimum (fka Suddenlink) is a communications and media company that enables its customers through the power of connectivity. We are deeply committed to the communities we serve and the important role we play in providing the connectivity tools for education.

We provide network, Internet, voice, managed services and pay TV products to hundreds of thousands of businesses and educational institutions across the country. Our connectivity solutions for education enable academic leaders to choose the services that fit their needs from a partner they can trust.

Optimum Business, the Altice USA arm that covers 16 states across the country, offers affordable networking solutions, custom-tailored for its customers, with local relationships that are unique to the telecommunications industry.

Optimum Business provides reliable fiber-based service over a secure network that is backed by outstanding customer service and 24/7 network support with no cost for ongoing maintenance.

The proposed solution for Henderson County offers a simple solution, being an existing Customer allows for easy installation with little to no upfront cost. Services are provided based on the attached proposal, contractual terms including terms found at optimum.com and in the event of a conflict the Henderson County T&C's shall govern. All components will be owned and maintained by Optimum Business for the life of the contract, including the fiber-optic lines and electronic components necessary for transmission.



Conclusion

The proposed circuit and equipment will be maintained and supported by Optimum Business as part of the monthly service. There is no additional cost for support. Our certified technicians are available 24/7/365 and are ready to assist you with technical issues and questions.

Our goal is to provide you with a solution that is reliable, scalable, and affordable. I believe the proposed service will meet this goal.

Thank you for the opportunity to present this proposal.

Stephanie Barker

Account Executive

Optimum Business - F/K/A Suddenlink, SPIN # 143030541

Office: 252-508-6848

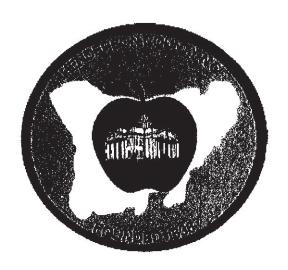
Email: stephanie.barker@alticeusa.com

Optimum Business 5830 Granite Pkwy Suite 300 Plano, TX 75024 SPiN- 143030541

This proposal is considered strictly CONFIDENTIAL and valid for 60 days.



Henderson County Library



RFP: Internet Access Service Provider

Due Date: Friday, September 16, 2022

Time: 3:00 PM EST

Location: Henderson County Finance Department

Address: 113 N. Main Street

Hendersonville, NC 28792

BID PROPOSAL FORM

Pursuant to the General Statutes of North Carolina and 2 CFR Part 200 Federal Uniform Administrative Requirements, Cost Principles, and Audit, as amended, <u>sealed bids</u>, subject to the conditions and specifications herein, are invited for furnishing the following services. All bids will be received by the Henderson County Finance Department, at 113 North Main St., Hendersonville, NC 28792, Friday, September 16, 2022, at 3:00PM EST, at which time the sealed bids will be publicly opened and read.

The undersigned, as bidder, hereby declares that this proposal is made without connection with any other person, company, or parties making a similar bid or proposal, and that the proposal is in all respects fair and in good faith, without collusion or fraud.

The bidder has carefully examined the annexed form of specifications and instructions to bidders and hereby declares that he will furnish the equipment called for in the manner prescribed in the specifications and instructions to bidders for the following price:

Option No	Function	Minimum Capacity	Maximum Capacity	Quantity	Unit Cost	Extended Cost
1	Internet Access and Data Transmission	1 Gbps	10 Gbps	1	See attached price list	See attached price list
	Standalone Data Transmission Service	50 Mbps	1 Gbps	6	See attached price list	See attached price list
- 10.00					Option 1 Total	

Option No	Function	Minimum Capacity	Maximum Capacity	Quantity	Unit Cost	Extended Cost
2	Internet Access and Data Transmission	500 Mbps	1 Gbps	1	See attached price list	See attached price list
	Standalone Data Transmission Service	50 Mbps	1 Gbps	6	See attached price list	See attached price list
-					Option 2 Total	30.03

Option No	Function	Minimum Capacity	Maximum Capacity	Quantity	Unit Cost	Extended Cost
3	Internet Access and Data Transmission	100 Mbps	500 Mbps	1	(see attached pricing)	(see attached pricing)
	Standalone Data Transmission Service	50 Mbps	500 Mbps	6	(see attached pricing)	(see attached pricing)
				·	Option 3 Total	

Option No	Function	Minimum Capacity	Maximum Capacity	Quantity	Unit Cost	Extended Cost
4	Internet Access and Data Transmission	100 Mbps	250 Mbps	1	(see attached pricing)	(see attached pricing)
	Standalone Data Transmission Service	50 Mbps	250 Mbps	6	(see attached pricing)	(see attached pricing)
				<u> </u>	Option 4 Total	

PLEASE NOTE BID PRICES AND SPECIFICATIONS SHALL BE FULLY ENFORCEABLE FOR 120 DAYS AFTER THE BID DUE DATE UNLESS NOTED BELOW:

Printed Name of Firm Representative:	Sal Camera	
Signature of Firm Representative:	Sal Camira	-
Title:	Director of Sales	
Name of Firm Submitting Proposal:	Cebridge Telecom NC, LLC	~
Firm Address:	5830 Granite Pkwy. Suite 300 Plano, TX	75024
Telephone Number:	516-803-8023	_
Email Address:	sal.camera@alticeusa.com	

Service Description to DIA-main site 30 Point to Point 30 Point to Point 30	Location A		Monthiv	NRC/					
	ocation A				Special	Monthly	Special	Monthly Rate	Special
		Location B	Rate	Install Fee	Construction	Kate	Construction	00	Construction
	301 N Washington St, Hendersonville, NC 28739		\$277.00			\$277.00		\$277.00	
	301 N Washington St, Hendersonville, NC 28739	120 Library Rd, Fletcher, NC 28732	\$150.00			\$210.94		\$541.22	
	301 N Washington St. Hendersonville, NC 28739	2 Firehouse Rd, Hendersonville, NC 28792	\$150.00	3		\$210.94		\$541.22	
triog of toiog	ON Allegania St. Headersonville NC 28739	101 Brirkvard Rd. Etowah, NC 28729	\$150.00			\$210.94		\$541.22	
	TOTAL NAME AND ADDRESS OF THE PROPERTY OF THE	150 Green River Rd. Zirconia. NC 28790	\$150.00			\$210.94		\$541.22	
	201 N Washington Ct. Hendersonville NC 28239	124 Town Center Dr. STE 1. Mills River, NC 28759	\$150.00		\$49,000.00	\$210.94	\$44,000.00	\$541.22	\$18,000.00
	TO AN ASSESSMENT OF LIGHT CONTROL OF THE CONTROL OF			- Attend	The second				
							12 / 200		11.7
			500N	500M DIA, 50 M PTP (x5)	PTP (x5)	500M DIA,	500M DIA, 200 m PTP (x5)	S00 M DIA, IG P P (x5)	(cx) 4:4 5
Service			Monthly	NRC/	Special	Monthly	Special	Monthly Rate	Special
tion	Location A	Location B	Rate	Install Fee	Construction	Rate	Construction	MINISTER VOICE	Construction
٩	301 N Washington St. Hendersonville, NC 28739	- Ag	\$532.00			\$532.00		\$532.00	
	301 N Washington St Hendersonville, NC 28739	120 Library Rd. Fletcher, NC 28732	\$150.00			\$210.94		\$541.22	
	201 M WAShington to Handerson My 28739		\$150.00			\$210.94		\$541.22	
T	DOLLIN WESTINGTON DI, HENDERSON WITH A 20720	101 Brickvard Rd Frowah NC 28729	\$150.00			\$210.94		\$541.22	
	TO MARSHINGON ST. HERITES SOLINIES IN TO	OCCOUNT TO THE PARTY OF THE PAR	\$1E0.00			\$210.94		¢541 22	
	3D1 N Washington St, Hendersonville, NC 28739	SU Green Kliver Kg, Zirconia, I%C 26/50	\$150.00		47 000 00	5210 04	¢44 000 00	\$541.22	\$17,000,00
Point to Point 30	301 N Washington St, Hendersonville, NC 28739	124 Town Center Dr, STE 1, Mills River, NC 28/59	\$150.00		\$45,000.00	\$210.34	441,000.00	2241.22	317,000,00
			16	1G DIA, 50 M PTP (x5)	TP (x5)	1 G DIA, 2	1 G DIA, 200 M PTP (x5)	1 G DIA, 1 G PTP (x5)	5 PTP (x5)
Service			Monthly	NRC/	Special	Monthly	Special	Manufacture Date	Special
tion	Location A	Location B	Rate	Install Fee	Construction	Rate	Construction	WOULINY NAME	Construction
٩	301 N Washington St. Hendersonville, NC 28739		\$867.00			\$867.00		\$867.00	
	301 N Washington St Hendersonville NC 28739	120 Library Rd, Fletcher, NC 28732	\$150.00			\$210.94		\$541.22	
	301 N Washington St Hendersonville NC 28739		\$150.00			\$210.94		\$541.22	
	OCH IN TANIE CONTRACTOR CONTRACTO	101 Brickward Rd Etnwah NC 28729	\$150.00			\$210.94		\$541.22	
T	201 N Water St. Henderson Mr. 28799	50 Green River Rd. Zirconia. NC 28790	\$150.00			\$210.94		\$541.22	
	301 N Washington St. Hendersonville, NC 28739	124 Town Center Dr, STE 1, Mills River, NC 28759	\$150.00	66285	\$39,000.00	\$210.94	\$36,000.00	\$541.22	\$10,000.00
			100	10 G DIA, 50 M PTP (x5)	7TP (x5)	10 G DIA,	10 G DIA, 200 M PTP (x5)	10 G DIA, 1G PTP (x5)	G PTP (x5)
Service			Monthly	NRC/	Special	Monthly	Special		Special
tion	Location A	Location B	Rate	Install Fee	Construction	Rate	Construction	Montnly Kate	Construction
۵	301 N Washington St. Hendersonville, NC 28739		\$5,013.00			\$5,013.00		\$5,013.00	
	301 N Washington St. Hendersonville, NC 28739	120 Library Rd, Fletcher, NC 28732	\$150.00			\$210.94		\$541.22	
	301 N Washington St. Hendersonville, NC 28739	т	\$150.00			\$210.94		\$541.22	
	301 N Washington St. Hendersonville, NC 28739		\$150.00			\$210.94		\$541.22	
	301 N Washington St. Hendersonville, NC 28739	1	\$150.00			\$210.94		\$541.22	
	301 N Washington St. Hendersonville, NC 28739	1	\$150.00		\$0.00	\$210.94	\$0.00	\$541.22	\$0.00

Bidders Checklist

- Be aware of the bid opening date and time as indicated on the first page of this proposal.
- You must submit **sealed bids in hard copy format**. Ensure your bid is properly addressed.
- All signatures must be by a company officer or agent who is authorized to enter into contracts and sign bid documents.
- Have you read and understood the "Terms and Conditions" and the "Instructions to Bidders" for submitting a bid?
- Have you read and do you completely understand all the specifications of this bid proposal?
- Have you submitted the requested number of copies if your proposal and included all the requested literature and specifications?
- If an addendum to the specifications was issued, has it been signed and returned with this bid proposal?
- Have you enclosed statements explaining any exceptions made to the specifications?
- M Have you included executed copies of the attachments?

INSTRUCTIONS TO BIDDERS

Section 1: Purpose

The purpose of this document is to provide general and specific information for the use by suppliers in submitting a bid to supply Henderson County with the services contained herein. All bids and contracts are governed by Henderson County policy, Section 143-129 of the North Carolina General Statutes, and 2 CFR Part 200 Federal Uniform Administrative Requirements, Cost Principles, and Audit.

Section 2: Bid Schedule

Listed below are the dates and times by which stated actions must be taken or completed. The County may determine, in its sole discretion, that it is necessary to change any of these dates and times. Should changes be required, proper notice will be provided to potential bidders. All listed times are Eastern standard times.

Action	Time	Date
Bid issued	5:00 PM	08/10/2022
Deadline for Questions	5:00 PM	09/02/2022
County Responses	5:00 PM	09/06/2022
Bids Due	5:00 PM	09/16/2022

Section 3: Bid Contact

Any and all questions, concerns and requests for additional information shall be directed to the Finance Department to the attention of the Purchasing Agent:

Doug Guffey

hcpurchasing@hendersoncountync.gov

Section 4: Bidder Questions

The County is not liable for interpretations/misinterpretations or other errors, or omissions made by the Bidder in responding to this bid. The Bidder shall examine this bid to determine if the County's requirements and terms and conditions are clearly stated. If, after examination of the various requirements and terms and conditions of this bid, the Bidder believes there are any requirements or terms and conditions which remain unclear or which restrict competition, the Bidder may request, in writing, that the County clarify the requirement(s) and terms(s) and condition(s) specified by the Bidder. The Bidder must provide the Section(s), Subsection(s), Paragraph(s), and page number(s) that identify the requirements or conditions questioned by the Bidder.

Requests for clarification and technical questions to this bid must be received by the County no later than the date shown above in Section 2, entitled "Bid Schedule", under Deadline for Questions. The Bidders' failure to request clarification and submit questions by the date in the bid schedule above shall be considered to constitute the Bidders' acceptance of all County requirements and terms and conditions. The County shall issue addenda reflecting questions and answers to this bid, if any, and shall be posted to the County's website at https://www.hendersoncountync.gov/rfps.

Section 5: Objections to the Specifications

It is not the intent of the bid specifications to exclude or limit competition or favor any supplier. If there is an objection to any of the specifications or requirements listed herein, the bidder must notify Doug Guffey, Purchasing Agent, in writing, stating and listing the specifications and objections, no later than the date shown above in Section 2, entitled "Bid Schedule", under Deadline for Questions. If a pre-bid meeting has been scheduled, any objections must be presented in writing at that time. The objections stated must pertain both to form and substance of the bid document. Failure to object in accordance with the above procedure shall constitute a waiver on the part of the bidder to protest the solicitation. All concerns, questions, clarifications, or other correspondence must be directed only to Doug Guffey, Purchasing Agent. Information obtained from other sources will not be considered in the evaluation and award of this bid.

Section 6: Alternate Bids

Alternate bids are allowed. Alternate bids are those that are not identical by manufacturer and model to what is outlined within the bid document or one which has substantially different specifications to what is outlined in the bid document. When alternate bids are submitted, the bidder must submit documentation for review as a part of the bid to show that the product meets or exceeds the specifications of the item(s) referenced in the specifications. It shall be the responsibility of the bidder to show that the alternate equipment is equivalent and conforms to the specifications contained herein. Bidders may submit multiple bids on various manufacturers' brands/models.

Section 7: Bid Options

The County reserves the right to request pricing on optional equipment or services along with the pricing for the main or primary product or items when applicable. At the discretion of the County, some or all of the options requested may or may not be added and purchased based upon necessity and the availability of budgeted funds. The bid award will be made to the lowest, responsive, responsible bidder for the main or primary product or services on the Bid Proposal Form. Pricing for any additional options will be requested in a separate section of the bid and will not be included in the determination of the bid award.

Section 8: How to Prepare Bid Proposals

Bidders are encouraged to carefully review all provisions and attachments of this document prior to completion. Each bid constitutes an offer and may not be withdrawn except as provided herein. Prices are to remain firm for the period stated herein.

- a) <u>PROPOSAL FORM</u>: Submit all prices and offers on the <u>BID PROPOSAL FORM(s)</u> provided herein. All bid proposals must be submitted and signed by the supplier or their authorized representative with all erasures or corrections initialed and dated by the authorized representative of the proposal.
- b) Addendum(s): If applicable, bidders shall include signed addendum(s) with their bid submittal acknowledging the modifications made to the bid document.
- c) <u>SIGNATURE</u>: All bids must be signed by an authorized official of the company on the Bidders <u>Signature Page</u>. A bid may be rejected if it shows omissions, alterations of form, additions not called for, conditional bid, or any irregularities.
- d) TAXES: Do not include taxes in your bid prices. Taxes must be itemized and added to invoices

separately when invoicing the County. The County is required to pay sales tax. The County is exempt from Federal Excise Tax and has a Federal Tax number.

Section 9: How to Submit Bid Proposals

- a. SUBMIT SEALED BIDS ON THE BID PROPOSAL FORM PROVIDED HEREIN.
- b. Provide (2) complete sets of your bid on the BID PROPOSAL FORM PROVIDED HEREIN in hard copy paper format (on 8-1/2" x 11" size paper, printed one side, only bound with a single staple in the upper left corner or with a single removable clip (no 3-ring binders) and must be SEALED in an envelope. **NO EMAIL OR FAX BIDS WILL BE ACCEPTED**.
- c. All bids must be mailed or delivered as follows in enough time to ensure receipt by the Purchasing Agent for this purpose on or before the time and date specified on the Bid Proposal Form. Bids not received by the time and date specified on the Bid Proposal Form will not be opened or considered.

Mailing & Delivery Address:

Henderson County: Formal Bid for Internet Access Service Provider
Bid#Date:Time:
Finance Department
113 N Main Street
Hendersonville, NC 28792

Bidders shall provide any available product literature and manufacturer's specifications at the request of Henderson County.

Section 10: Bid Opening

- a. Adequate Number of Bids: Due to the federal funding involved in this project, the contract cannot be awarded unless at least three competitive bids are received. If three bids are not received the bids submitted shall not be opened and the project shall be readvertised. After readvertisement, the County will be able to award the contract as long as at least one responsive, responsible bid has been received.
- b. Should the adequate number of bids be submitted, bids will be opened and read at the time and place shown on the enclosed Bid Proposal Form. No official award will be made at the Bid Opening. All bidders are welcome to attend the bid opening. LATE BIDS WILL NOT BE OPENED OR ACCEPTED.
- c. Bidders may review and request copies of the bid documents after the public bid opening has concluded.
- d. Bids will be examined by the Purchasing Agent and the using department officials promptly after the opening and an award made as early as possible. No bids may be withdrawn except for as provided herein.

Section 11: Award of Bid

a. Standard of Bid Award Acceptance:

The County reserves the right to reject any or all bids and to waive any irregularities or technicalities in bids received whenever such rejection or waiver is in the best interest of Henderson County. The award shall be made to the lowest, responsive, responsible bidder taking into consideration quality, performance and the time specified in the bid for the performance of the contract.

b. Bid Prices:

All items and products proposed in response to this Bid are to be new, in un-used condition unless otherwise noted in the minimum specifications. All prices proposed in response to this Bid are to include all transport, freight, fuel surcharges and other fees if applicable and be delivered FOB destination, freight prepaid and allowed to the location provided on the County purchase order if not otherwise instructed within the specifications section. All items are to be packaged, and shipped or delivered safely in a protective carton, fully assembled and serviced, ready for use and operation where applicable or otherwise described within the specifications. All supplies, equipment, and apparatus must meet all Federal, State, and Local safety regulations, requirements, and guidelines, such as OSHA, EPA, US DOT, NC-DOT, NFPA, UL, etc., if so regulated.

c. Order of Precedence:

In cases of conflict between sections and provisions within the Bid document, the Order of Precedence will be 1) the Special Conditions section specific to the Bid (if present); 2) the Minimum Specifications section specific to the Bid, 3) Henderson County Terms and Conditions; and 4) the Instructions to Bidders section of the Bid document.

d. Bid Award Approval:

The Henderson County Board of Commissioners will approve the award of the bid at a designated meeting.

Section 12: Errors in Bids

Bidders or their authorized representatives are expected to understand the conditions, requirements, and specifications before submitting bids. Failure to do so will be at the bidders' own risk. In case of an error in the extension of prices on the bid, the unit price shall govern.

Section 13: Bid Tabulation

Bidders may request a bid tabulation from the Purchasing Agent, after the public bid opening.

Section 14: Specifications

I. Overview:

To select a service provider for internet access

II. Contract Term

3 Years

III. Scope of Work:

The scope of work is divided into the options below. Please provide pricing for each option. The County shall choose the option that it determines is in its best interest and best suites the internet speeds needed at the Henderson County Public Libraries.

A. Option 1:

Service Type	Function	Minimum Capacity	Maximum Capacity	Entities	Quantity	Unit	Installation and Initial Configuration
Data	Internet	1 Gbps	10 Gbps	1	1	Each	Yes
Transmission	Access and						•
and/or	Data						
Internet	Transmission					e e	
Access	Service						
Data	Standalone	100 Mbps	1 Gbps	6	6	Each	Yes
Transmission	Data			1			
and/or	Transmission						
Internet	Service		1				
Access						9	

B. Option 2:

Service Type	Function	Minimum Capacity	Maximum Capacity	Entities	Quantity	Unit	Installation and Initial Configuration
Data	Internet Access and	500 Mbps	1GBPS	1	1	Each	Yes
Transmission			1				
and/or	Data						
Internet	Transmission						5
Access	Service	939		TOTAL - 23 - 2011			
Data	Standalone	50 Mbps	1Gbps	6	6	Each	Yes
Transmission	Data						
and/or	Transmission						
Internet	Service						}
Access						<u> </u>	1,00

C. Option 3:

Service Type	Function	Minimum Capacity	Maximum Capacity	Entities	Quantity	Unit	Installation and Initial Configuration
Data Transmission and/or Internet Access	Internet Access and Data Transmission Service	100 Mbps	500 Mbps	1	1	Each	Yes
Data Transmission and/or Internet Access	Standalone Data Transmission Service	50 Mbps	500 MBPS	6	6	Each	Yes

D. Option 4:

Service Type	Function	Minimum Capacity	Maximum Capacity	Entities	Quantity	Unit	Installation and Initial Configuration
Data Transmission and/or Internet Access	Internet Access and Data Transmission Service	100 Mbps	250 Mbps	1	1	Each	Yes
Data Transmission and/or Internet Access	Standalone Data Transmission Service	50 Mbps	250 Mbps	6	6	Each	Yes

Section 15: Minority & Disadvantaged Business

Pursuant to General Statutes of North Carolina Sections 143-128 and 143-131 as well as 2 CFR 200.321 of the Uniform Administrative Requirements, the County encourages and provides equal opportunity for Certified Minority and Women-Owned Business Enterprise (MWBE) businesses to participate in all aspects of the County's contracting and procurement programs.

For Disadvantaged Business Enterprise requirements, see Minority Business Participation Guidelines posted under Doing Business with Henderson County at https://www.hendersoncountync.gov/county/page/doing-business-henderson-county.

Section 16: Contracting

After the firm is selected, the negotiated contract shall incorporate and be in compliance with all provisions within Section 17: Terms & Conditions as well as Attachment I: Funding Procedural Requirements Addendum.

In addition, the negotiated contract, and all contracts drafted by the successful firm for purchase, construction and other services to be provided on this project, shall incorporate, and comply with all Federal Uniform Guidance policies and procedures currently or in the future adopted by the Henderson County Board of Commissioners. "Federal Awards Allowable Costs/Cost Principles" as it relates to the American Rescue Plan Expenditures,

https://www.hendersoncountync.gov/sites/default/files/fileattachments/board_of_commissioners/meeting/132661/d.b.pdf must be followed as approved or amended by the Henderson County Board of Commissioners,

https://www.hendersoncountync.gov/sites/default/files/fileattachments/board_of_commissioners/me_eting/132671/ca.a.pdf_, ...and such other and further policies, procedures, and contract addenda that the County may adopt regarding to expenditures of Fiscal Recovery Funds (State or Local) under the American Rescue Plan Act, Pub. L. No 117-2.

Notification of compliance with these contract provisions shall be submitted to the Henderson County Finance Department quarterly from the date of execution of the contract.

Section 17: Terms and Conditions

Any proposal submitted to Henderson County shall be deemed to include all the Terms and Conditions shown in the document found online at

https://www.hendersoncountync.gov/sites/default/files/fileattachments/henderson_county/page/4261 1/terms_and_conditions_02.23.2022.pdf

These Terms and Conditions, which refer to a "purchase order", shall be deemed to be included in any contract entered into as a result of this Request for Proposals ("RFP").

Any attempt by a proposed contracting party (the "Bidder") under the RFP to exclude any of these Terms and Conditions shall cause any Proposal made in response to this RFP to be deemed to be non-responsive (unless Henderson County has notified the Bidder that the funding source for the goods or work sought under this RFP is not federal funds, in which case those provisions under number 15 of the Terms and Conditions (and all subparts thereunder) may be excluded from a Proposal.

Section 18: Funding Source

This request for proposals is funded with Federal Funds. 2 CFR Part 200 Federal Uniform Administrative Requirements, Cost Principles, and Audit is applicable.

Section 19: Attachments

Attachment I: Funding Procedural Requirements Addendum

Attachment II: Vendor Information Form

ATTACHMENT I

FUNDING PROCEDURAL REQUIREMENTS ADDENDUM

This <u>FUNDING PROCEDURAL REQUIREMENTS ADDENDUM</u> (this "Addendum") is entered into by and between Contractor [Cebridge Telecom NC, LLC], a [] ("Contractor"), and County of Henderson, a body corporate and politic of the State of North Carolina ("County"), and forms an integral part of the Contract (as defined in <u>Section I</u> hereof).

RECITALS

WHEREAS, the County has received, either as a Recipient or Subrecipient (as each such term is defined in <u>Section 1</u> hereof) a payment from the Coronavirus State Fiscal Recovery Fund ("State Fiscal Recovery Fund") or Coronavirus Local Fiscal Recovery Fund ("Local Fiscal Recovery Fund" and, together with the State Fiscal Recovery Fund, the "Fiscal Recovery Funds") established pursuant to Sections 602 and 603, respectively, of the Social Security Act, as added by Section 9901 of the American Rescue Plan Act of 2021, Pub. L. No. 117-2 ("ARPA"); and

WHEREAS, the County contemplates paying, in part or in whole, for the cost of the Contract (as defined in <u>Section I</u> hereof) using monies received from the Fiscal Recovery Funds; and

WHEREAS, in using such funds, County must comply with the terms of ARPA, regulations issued by the U.S. Department of the Treasury governing the expenditure of monies distributed from the Fiscal Recovery Funds (including, without limitation, the Interim Final Rule (86 Fed. Reg. 26,786 (May 17, 2021) and Final Rule (87 Fed. Reg. 4,338 (Jan. 27, 2022)), the Award Terms and Conditions applicable to the Fiscal Recovery Funds, and such other guidance as the U.S. Department of the Treasury has issued or may issue governing the expenditure of monies distributed from the Fiscal Recovery Funds (collectively, the "Regulatory Requirements"); and

WHEREAS, the County has determined that compliance with the provisions of ARPA and the Regulatory Requirements and 2 C.F.R. Part 200 et seq. should be required in this Contract.

WHEREAS, pursuant to the Regulatory Requirements, County must comply with the Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards, 2 C.F.R. Part 200, other than such provisions as Treasury has determined or may determine are inapplicable to the Fiscal Recovery Funds; and

WHEREAS, pursuant to 2 C.F.R. § 200.327, County must include within the Contract applicable provisions described in Appendix II to 2 C.F.R. Part 200, each of which is contained in this Addendum; and

WHEREAS, the County shall not enter into the Contract or make any distributions of funds to Contractor using monies from the Fiscal Recovery Funds absent Contractor's agreement and adherence to each term and condition contained herein.

NOW THEREFORE, Contractor and County do mutually agree as follows:

AGREEMENTS

- 1. <u>Definitions</u>. Unless otherwise defined in this Addendum, capitalized terms used in this Addendum shall have the meanings ascribed thereto in this <u>Section I</u>.
 - a) "ARPA" shall mean the American Rescue Plan Act of 2021, Pub. L. No. 117-2, as amended.

- b) "Administering Agency" shall have the meaning specified in 41 C.F.R. § 60-1.3.
- c) "Applicant" shall have the meaning specified in 41 C.F.R. § 60-1.3, which is provided here for ease of reference: ("An applicant for Federal assistance involving a construction contract, or other participant in a program involving a construction contract as determined by regulation of an administering agency. The term also includes such persons after they become recipients of such Federal assistance.").
- d) "Construction Work" shall have the meaning specified in 41 C.F.R. § 60-1.3, which is provided here for ease of reference: ("[T]he construction, rehabilitation, alteration, conversion, extension, demolition or repair of buildings, highways, or other changes or improvements to real property, including facilities providing utility services. The term also includes the supervision, inspection, and other onsite functions incidental to the actual construction.").
- e) "Contract" shall mean the legal instrument by which the County, as a Recipient or Subrecipient, shall purchase from Contractor property or services needed to carry out a project or program under a Federal award, and of which this Addendum shall constitute an integral part.
- f) "Contractor" shall mean the entity named as "Contractor" in this Addendum that has received a Contract from the County.
- g) "Federally Assisted Construction Contract" shall have the meaning specified in 41 C.F.R. § 60-1.3, which is provided here for ease of reference: ("[A]ny agreement or modification thereof between any applicant and a person for construction work which is paid for in whole or in part with funds obtained from the Government or borrowed on the credit of the Government pursuant to any Federal program involving a grant, contract, loan, insurance, or undertaken pursuant to any Federal program involving such grant, contract, loan, insurance, or guarantee, or any application or modification thereof approved by the government of the United States of America for a grant, contract, loan, insurance, or guarantee under which the applicant itself participates in the construction work..").
- h) "Government" shall have the meaning specified in 41 C.F.R. § 60-1.3, which is provided here for ease of reference: ("[T]he government of the United States of America.").
- "Laborer" or "Mechanic" shall have the meaning specified in 29 C.F.R. § 5.2(m), which is provided here for ease of reference ("The term laborer or mechanic includes at least those workers duties are manual or physical in nature (including those workers who use tools or who are performing the work of a trade), as distinguished from mental or managerial. The term laborer or mechanic includes apprentices, trainees, helpers, and, in the case of contracts subject to the Contract Work Hours and Safety Standards Act, watchmen or guards. The term does not apply to workers whose duties are primarily administrative, executive, or clerical, rather than manual. Persons employed in a bona fide executive, administrative, or professional capacity as defined in part 541 of [Title 40 of the United States Code] are not deemed to be laborers or mechanics. Working foremen who devote more than 20 percent of their time during a workweek to mechanic or laborer duties, and who do not meet the criteria of [Title 40 of the United States Code], are laborers and mechanics for the time so spent.").

- j) "Recipient" shall mean an entity that receives a Federal award directly from a Federal awarding agency. The term does not include subrecipients or individuals that are beneficiaries of an award.
- k) "Subcontract" shall mean any agreement entered into by a Subcontractor to furnish supplies or services for the performance of this Contract or a Subcontract. It includes, but is not limited to, purchase orders, and changes and modifications to purchase orders.
- 1) "Subcontractor" shall mean an entity that receives a Subcontract.
- m) "Subrecipient" shall mean an entity that receives a subaward from a pass-through entity to carry out part of a Federal award; but does not include an individual that is a beneficiary of such award. A subrecipient may also be a recipient of other Federal awards directly from a Federal awarding agency.
- n) "Tier" shall have the meaning indicated in 2 C.F.R. Part 180 and illustrated in 2 C.F.R. Part 180, Appendix II.
- II. Contracts for more than the simplified acquisition threshold currently set at \$250,000, which is the inflation adjusted amount determined by the Civilian Agency Acquisition Council and the Defense Acquisition Council (Councils) ae authorized by 41 U.S.C. 1908, must address administrative, contractual, or legal remedies in instances where contractors violate or breach contract terms, and provide for such sanctions and penalties as appropriate.
 - Henderson County reserves all rights and privileges under the applicable laws and regulations with respect to this procurement in the event of breach of contract by either party.
- III. Termination for cause and for convenience by the grantee or subgrantee including the manner by which it will be affected and the basis for settlement. (All contracts in excess of \$10,000)

Henderson County reserves the right to immediately terminate any agreement in excess of \$10,000 resulting from this procurement process in the event of a breach or default of the agreement by Vendor, in the event vendor fails to: (1) meet schedules, deadlines, and/or delivery dates within the time specified in the procurement solicitation, contract, and/or a purchase order; (2) make any payments owed; or (3) otherwise perform in accordance with the contract and/or the procurement solicitation. Henderson County also reserves the right to terminate the contract immediately, with written notice to vendor, for convenience, if Henderson County believes, in its sole discretion that it is in the best interest of Henderson County to do so. The vendor will be compensated for work performed and accepted and goods accepted by Henderson County as of the termination date if the contract is terminated for convenience of Henderson County. Any award under this procurement process is not exclusive and Henderson County reserves the right to purchase goods and services from other vendors when it is in the best interest of Henderson County.

1V. Equal Employment Opportunity

a) If this Contract is a Federally Assisted Construction Contract exceeding \$10,000, during the performance of this Contract, Contractor agrees as follows:

- i. Contractor will not discriminate against any employee or applicant for employment because of race, color, religion, sex, sexual orientation, gender identity, or national origin. Contractor will take affirmative action to ensure that applicants are employed, and that employees are treated during employment without regard to their race, color, religion, sex, sexual orientation, gender identity, or national origin. Such action shall include, but not be limited to the following: employment, upgrading, demotion, or transfer; recruitment or recruitment advertising; layoff or termination; rates of pay or other forms of compensation; and selection for training, including apprenticeship. Contractor agrees to post in conspicuous places, available to employees and applicants for employment, notices to be provided setting forth the provisions of this nondiscrimination clause.
- ii. Contractor will, in all solicitations or advertisements for employees placed by or on behalf of the contractor, state that all qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity, or national origin.
- iii. Contractor will not discharge or in any other manner discriminate against any employee or applicant for employment because such employee or applicant has inquired about, discussed, or disclosed the compensation of the employee or applicant or another employee or applicant. This provision shall not apply to instances in which an employee who has access to the compensation information of other employees or applicants as a part of such employee's essential job functions discloses the compensation of such other employees or applicants to individuals who do not otherwise have access to such information, unless such disclosure is in response to a formal complaint or charge, in furtherance of an investigation, proceeding, hearing, or action, including an investigation conducted by the employer, or is consistent with the Contractor's legal duty to furnish information.
- iv. Contractor will send to each labor union or representative of workers with which he has a collective bargaining agreement or other contract or understanding, a notice to be provided advising the said labor union or workers' representatives of the Contractor's commitments under this section, and shall post copies of the notice in conspicuous places available to employees and applicants for employment.
- v. Contractor will comply with all provisions of Executive Order 11246 of September 24. 1965, and of the rules, regulations, and relevant orders of the Secretary of Labor.
- vi. Contractor will furnish all information and reports required by Executive Order 11246 of September 24, 1965, and by rules, regulations, and orders of the Secretary of Labor, or pursuant thereto, and will permit access to his books, records, and accounts by the administering agency and the Secretary of Labor for purposes of investigation to ascertain compliance with such rules, regulations, and orders.
- vii. In the event of Contractor's noncompliance with the nondiscrimination clauses of this Contract or with any of the said rules, regulations, or orders, this contract may be canceled, terminated, or suspended in whole or in part and the Contractor may be declared ineligible for further Government contracts or Federally Assisted Construction Contracts in accordance with procedures authorized in Executive Order

11246 of September 24, 1965, and such other sanctions may be imposed and remedies invoked as provided in Executive Order 11246 of September 24, 1965, or by rule, regulation, or order of the Secretary of Labor, or as otherwise provided by law.

viii. Contractor will include the portion of the sentence immediately preceding paragraph (a)(i) of this Section II and the provisions of paragraphs (a)(i) through (a)(viii) in every Subcontract or purchase order unless exempted by rules, regulations, or orders of the Secretary of Labor issued pursuant to section 204 of Executive Order 11246 of September 24, 1965, so that such provisions will be binding upon each Subcontractor or vendor. The Contractor will take such action with respect to any Subcontract or purchase order as the Administering Agency may direct as a means of enforcing such provisions, including sanctions for noncompliance.

Provided, however, that in the event a Contractor becomes involved in, or is threatened with, litigation with a Subcontractor or vendor as a result of such direction by the administering agency, the Contractor may request the United States to enter into such litigation to protect the interests of the United States.

The County further agrees that it will be bound by the above equal opportunity clause with respect to its own employment practices when it participates in federally assisted construction work: Provided, that if the County so participating is a State or local government, the above equal opportunity clause is not applicable to any agency, instrumentality or subdivision of such government which does not participate in work on or under the contract.

- ix. The County agrees that it will assist and cooperate actively with the Administering Agency and the Secretary of Labor in obtaining the compliance of Contractors and Subcontractors with the equal opportunity clause and the rules, regulations, and relevant orders of the Secretary of Labor, that it will furnish the administering agency and the Secretary of Labor such information as they may require for the supervision of such compliance, and that it will otherwise assist the administering agency in the discharge of the agency's primary responsibility for securing compliance.
- x. The County further agrees that it will refrain from entering into any contract or contract modification subject to Executive Order 11246 of September 24, 1965, with a Contractor debarred from, or who has not demonstrated eligibility for, Government contracts and federally assisted construction contracts pursuant to the Executive Order and will carry out such sanctions and penalties for violation of the equal opportunity clause as may be imposed upon Contractors and Subcontractors by the Administering Agency or the Secretary of Labor pursuant to Part II, Subpart D of the Executive Order. In addition, the County agrees that if it fails or refuses to comply with these undertakings, the administering agency may take any or all of the following actions: Cancel, terminate, or suspend in whole or in part this grant (contract, loan, insurance, guarantee); refrain from extending any further assistance to the applicant under the program with respect to which the failure or refund occurred until satisfactory assurance of future compliance has been received from such applicant; and refer the case to the Department of Justice for appropriate legal proceedings.
- b) If this Contract is not a Federally Assisted Construction Contract exceeding \$10,000, the provisions of Section I(a) of this Contract shall not apply.

V. Copeland "Anti-Kickback" Act

a) Contractor and any Subcontractors performing work under the Contract shall comply with 18 U.S.C. § 874. The County shall report all suspected or reported violations to the U.S. Department of the Treasury.

VI. Contract Work Hours and Safety Standards Act

- a) Overtime Requirements. No Contractor or Subcontractor contracting for any part of the Contract work which may require or involve the employment of Laborers or Mechanics shall require or permit any such Laborer or Mechanic in any workweek in which he or she is employed on such work to work in excess of forty hours in such workweek unless such Laborer or Mechanic receives compensation at a rate not less than one and one-half times the basic rate of pay for all hours worked in excess of forty hours in such workweek.
- b) Violation; Liability for Unpaid Wages; Liquidated Damages. In the event of any violation of the clause set forth in Section [IV(a)] (Overtime Requirements) above, Contractor and any Subcontractor responsible therefor shall be liable for the unpaid wages. In addition, such Contractor and Subcontractor shall be liable to the United States (in the case of work done under contract for the District of Columbia or a territory, to such District or to such territory), for liquidated damages. Such liquidated damages shall be computed with respect to each individual Laborer or Mechanic, including watchmen and guards, employed in violation of the clause set forth in Section [IV(a)] (Overtime Requirements) above, in the sum of \$27 for each calendar day on which such individual was required or permitted to work in excess of the standard workweek of forty hours without payment of the overtime wages required by the clause set forth in Section [IV(a)] (Overtime Requirements) above.
- c) Withholding for Unpaid Wages and Liquidated Damages. The County shall upon its own action or upon written request of an authorized representative of the Department of Labor withhold or cause to be withheld, from any moneys payable on account of work performed by Contractor or Subcontractor under any such contract or any other federal contract with the same prime contractor, or any other federally-assisted contract subject to the Contract Work Hours and Safety Standards Act, which is held by the same prime contractor, such sums as may be determined to be necessary to satisfy any liabilities of such Contractor or Subcontractor for unpaid wages and liquidated damages as provided in Section [IV(b)] (Violation; Liability for Unpaid Wages; Liquidated Damages) of this section.
- d) Subcontracts. Contractor or Subcontractor shall insert in any Subcontract the clauses set forth in Sections IV(a) through IV(d) and also a clause requiring the Subcontractors to include these clauses in any lower tier Subcontracts. Contractor shall be responsible for compliance by any first tier Subcontractor or lower tier Subcontractor with the clauses set forth in Sections IV(a) through IV(d).
- e) Payroll and Records. Contractor or Subcontractor shall maintain payrolls and basic payroll records during the course of the work and shall preserve them for a period of three years from the completion of the Contract for all Laborers and Mechanics, including guards and watchmen, working on the Contract. Such records shall contain the name and address of each such employee, social security number, correct classifications, hourly rates of wages paid.

daily and weekly number of hours worked, deductions made, and actual wages paid. Records to be maintained under this provision shall be made available by Contractor or Subcontractor for inspection, copying, or transcription by authorized representatives of the Department of the Treasury and the U.S. Department of Labor, and Contractor or Subcontractor will permit such representatives to interview employees during working hours on the job.

f) Exceptions. None of the requirements of Section [IV] of this Addendum shall apply if this Contract is (1) a Contract for (i) transportation by land, air, or water; (ii) the transmission of intelligence, (iii) the purchase of supplies or materials or articles ordinarily available in the open market, or (iv) in an amount that is equal to or less than \$100,000.

VII. Rights to Inventions Made Under a Contract or Agreement

- a) The Government reserves a royalty-free, non-exclusive and irrevocable license to reproduce, publish, or otherwise use, and to authorize others to use for "Government Purposes", any subject data or copyright described below. "Government Purposes," means use only for the direct purposes of the Government. Without the copyright owner's consent, the Government may not extend its Federal license to any other party.
 - Any subject data developed under the Contract, whether or not a copyright has been obtained; and
 - ii. Any rights of copyright purchased by Contractor using Federal assistance funded in whole or in part by the Department of the Treasury.
- b) Unless the Department of the Treasury determines otherwise, a Contractor performing experimental, developmental, or research work required as part of this Contract agrees to permit the Department of the Treasury to make available to the public, either the Department of the Treasury's license in the copyright to any subject data developed in the course of the Contract, or a copy of the subject data first produced under the Contract for which a copyright has not been obtained. If the experimental, developmental, or research work, which is the subject of this Contract, is not completed for any reason whatsoever, all data developed under the Contract shall become subject data as defined herein and shall be delivered as the Federal Government may direct.
- c) Unless prohibited by North Carolina law, upon request by the Government, Contractor agrees to indemnify, save, and hold harmless the Government, its officers, agents, and employees acting within the scope of their official duties against any liability, including costs and expenses, resulting from any willful or intentional violation by Contractor of proprietary rights, copyrights, or right of privacy, arising out of the publication, translation, reproduction, delivery, use, or disposition of any data furnished under that contract. Contractor shall be required to indemnify the Government for any such liability arising out of the wrongful act of any employee, official, or agents of the Contractor.
- d) Nothing contained in this clause shall imply a license to the Federal Government under any patent or be construed as affecting the scope of any license or other right otherwise granted to the Federal Government under any patent.
- e) Data developed by the Contractor and financed entirely without using Federal assistance provided by the Federal Government that has been incorporated into work required by the

- underlying Contract is exempt from the requirements herein, provided that the Contractor identifies those data in writing at the time of delivery of the Contract work. The Contractor agrees to include these requirements in each Subcontract for experimental, developmental, or research work financed in whole or in part with Federal assistance.
- f) For the purposes of this <u>Section V</u>, "subject data" means "recorded information, whether or not copyrighted, and that is delivered or specified to be delivered as required by the Contact." Examples of 'subject data' include, but are not limited to computer software, standards, specifications, engineering drawings and associated lists, process sheets, manuals, technical reports, catalog item identifications, and related information, but do not include financial reports, cost analyses or other similar information used for performance or administration of the Contract."

VIII. Clean Air Act and Federal Water Pollution Control Act

- a) Clean Air Act. Contractor agrees to comply with all applicable standards, orders or regulations issued pursuant to the Clean Air Act, as amended, 42 U.S.C. § 7401 et seq. Contractor agrees to report each violation to the County and understands and agrees that the County will, in turn, report each violation as required to the U.S. Department of the Treasury, and the appropriate Environmental Protection Agency Regional Office. Contractor agrees to include these requirements in each Subcontract exceeding \$150,000 financed in whole or in part with Federal assistance provided by the U.S. Department of the Treasury.
- b) Federal Water Pollution Control Act. Contractor agrees to comply with all applicable standards, orders, or regulations issued pursuant to the Federal Water Pollution Control Act. as amended, 33 U.S.C. § 1251 et seq. Contractor agrees to report each violation to the County and understands and agrees that County will, in turn, report each violation as required to assure notification to the U.S. Department of the Treasury, and the appropriate Environmental Protection Agency Regional Office. Contractor agrees to include these requirements in each Subcontract exceeding \$150,000 financed in whole or in part with Federal assistance provided by the U.S. Department of the Treasury.

IX. Debarment and Suspension

- a) Due to its receipt of Fiscal Recovery Funds, the County is a participant in a nonprocurement transaction (defined at 2 C.F.R. § 180.970) that is a covered transaction pursuant to 2 C.F.R. § 180.210 and 31 C.F.R. § 19.210. Therefore, this Contract is a lower-tier covered transaction for purposes of 2 C.F.R. Part 180 and 31 C.F.R. Part 19 if (1) the amount of this Contract is greater than or equal to \$25,000 (2 C.F.R. § 180.220(b)(1); 31 C.F.R. § 19.220(b)(1)), (2) the Contract requires the consent of an official of the Department of the Treasury (2 C.F.R. § 180.220(b)(2); 31 C.F.R. § 19.220(b)(2)), or (3) this Contract is for federally-required audit services (2 C.F.R. § 180.220(b)(3); 31 C.F.R. § 19.220(b)(3)).
- b) If this Contract is a covered transaction as set forth in Section [VII(a)] above, Contractor hereby certifies as of the date hereof that each of Contractor, Contractor's principals (defined at 2 C.F.R. § 180.995), and the affiliates (defined at 2 C.F.R. § 180.905) of Contractor and Contractor's principals are not excluded (defined at 2 C.F.R. § 180.935) and are not disqualified (defined at 2 C.F.R. § 180.935). If any of the foregoing persons are excluded or disqualified and the Secretary of the Treasury has not granted an

exception pursuant to 31 C.F.R. § 19.120(a), (1) this Contract shall be void, (2) The County shall not make any payments of Federal financial assistance to Contractor, and (3) The County shall have no obligations to Contractor under this Contract.

- c) Contractor must comply with 2 C.F.R. Part 180, Subpart C, and 31 C.F.R. Part 19, and must include a requirement to comply with these regulations in any lower-tier covered transaction it enters into. This certification is a material representation of fact relied upon by the County.
- d) If it is later determined that Contractor did not comply with 2 C.F.R. Part 180, Subpart C and 31 C.F.R. Part 19, in addition to remedies available to The County, the Government may pursue available remedies, including but not limited to suspension and/or debarment.

X. Byrd Anti-Lobbying Amendment

- a) Contractor certifies to the County, and Contractor shall cause each Tier below it to certify to the Tier directly above such Tier, that it has not used and will not use Federally appropriated funds to pay any person or organization for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, officer or employee of Congress, or an employee of a Member of Congress in connection with obtaining any Federal contract, grant or any other award covered by 31 U.S.C. § 1352. Contractor shall, and shall cause each Tier below it, to disclose any lobbying with non-Federally appropriated funds that takes place in connection with obtaining any Federal award. Such disclosures (to be set forth on Standard Form-LLL contained in 31 C.F.R. Part 21, Appendix B), shall be forwarded from Tier to Tier up to the County who will in turn forward the certification(s) to the U.S. Department of the Treasury. Contractor shall cause the language of this Section [VII(a)] to be included in all Subcontracts. This certification is a material representation of fact upon which the County has relied when entering into this Contract and all liability arising from an erroneous representation shall be borne solely by Contractor.
- b) Contractors that bid or apply for a contract exceeding \$100,000 (including this Contract, if applicable) also must file with the County the Certification in <u>Attachment 1</u> to this Addendum, which is attached hereto and incorporated herein.
- c) Contractor also shall cause any Subcontractors with a Subcontract (at any Tier) exceeding \$100,000 to file with their Tier above it the Certification in <u>Attachment 1 to this Addendum</u>, which is attached hereto and incorporated herein.

XI. Procurement of Recovered Materials

- a) Section IX(b) shall apply if (1) this Contract involves the purchase of an item designated by the Environmental Protection Agency ("EPA") in 40 C.F.R. Part 247 that exceeds \$10,000, or (2) the total value of such designated items acquired during the County's preceding fiscal year exceeded \$10,000.
- b) In the performance of the Contract, Contractor shall make maximum use of products containing recovered materials that are EPA-designated items unless the product cannot be acquired (1) competitively within a timeframe providing for compliance with the Contract performance schedule, (2) meeting Contract performance requirements; or (3) at a reasonable price. Information about this requirement, along with the list of EPA-designated items, is available at EPA's Comprehensive Procurement Guidelines website,

https://www.epa.gov/smm/comprehensive-procurement-guideline-cpg-program. Contractor also agrees to comply with all other applicable requirements of Section 6002 of the Solid Waste Disposal Act.

XII. Prohibition on Contracting for Covered Telecommunications Equipment or Services

- a) Definitions. Unless otherwise defined in this Contract, capitalized terms used in this Section IX shall have the meanings ascribed thereto in this Section X(a):
 - i. "Backhaul" means intermediate links between the core network, or backbone network, and the small subnetworks at the edge of the network (e.g., connecting cell phones / towers to the core telephone network). Backhaul can be wireless (e.g., microwave) or wired (e.g., fiber optic, coaxial cable, Ethernet).
 - ii. "Covered Foreign Country" means the People's Republic of China.
 - iii. "Covered Telecommunications Equipment or Services" means: (a) telecommunications equipment produced by Huawei Technologies Company or ZTE Corporation (or any subsidiary or affiliate of such entities); (b) for the purpose of public safety, security of Government facilities, physical security surveillance of critical infrastructure, and other national security purposes, video surveillance and telecommunications equipment produced by Hytera Communications Corporation, Hangzhou Hikvision Digital Technology Company, or Dahua Technology Company (or any subsidiary or affiliate of such entities); (c) telecommunications or video surveillance services provided by such entities or using such equipment; or (d) telecommunications or video surveillance equipment or services produced or provided by an entity that the Secretary of Defense, in consultation with the Director of National Intelligence or the Director of the Federal Bureau of Investigation, reasonably believes to be an entity owned or controlled by, or otherwise connected to, the government of a Covered Foreign Country.
 - iv. "Critical Technology" means (1) defense articles or defense services included on the United States Munitions List set forth in the International Traffic in Arms Regulations under subchapter M of chapter I of title 22, Code of Federal Regulations; (2) items included on the Commerce Control List set forth in Supplement No. 1 to part 774 of the Export Administration Regulations under subchapter C of chapter VII of title 15. Code of Federal Regulations, and controlled (i) pursuant to multilateral regimes. including for reasons relating to national security, chemical and biological weapons proliferation, nuclear nonproliferation, or missile technology; or (ii) for reasons relating to regional stability or surreptitious listening; (3) Specially designed and prepared nuclear equipment, parts and components, materials, software, and technology covered by part 810 of title 10, Code of Federal Regulations (relating to assistance to foreign atomic energy activities); (4) nuclear facilities, equipment, and material covered by part 110 of title 10, Code of Federal Regulations (relating to export and import of nuclear equipment and material); (5) select agents and toxins covered by part 331 of title 7, Code of Federal Regulations, part 121 of title 9 of such Code, or part 73 of title 42 of such Code; or (6) emerging and foundational technologies controlled pursuant to section 1758 of the Export Control Reform Act of 2018 (50 U.S.C. 4817).

- v. "Interconnection Arrangements" means arrangements governing the physical connection of two or more networks to allow the use of another's network to hand off traffic where it is ultimately delivered (e.g., connection of a customer of telephone provider A to a customer of telephone company B) or sharing data and other information resources.
- vi. "Roaming" means cellular communications services (e.g., voice, video, data) received from a visited network when unable to connect to the facilities of the home network either because signal coverage is too weak or because traffic is too high.
- vii. "Substantial or Essential Component" means any component necessary for the proper function or performance of a piece of equipment, system, or service.
- viii. "Telecommunications Equipment or Services" means telecommunications or video surveillance equipment or services, such as, but not limited to, mobile phones, land lines, internet, video surveillance, and cloud services.

b) Prohibitions.

- i. Section 889(b) of the John S. McCain National Defense Authorization Act for Fiscal Year 2019, Pub. L. No. 115-232 and 2 C.F.R. § 200.216 prohibit the head of an executive agency on or after August 13, 2020, from obtaining or expending grant, cooperative agreement, loan, or loan guarantee funds on certain telecommunications products or from certain entities for national security reasons.
- ii. Unless an exception in paragraph (c) applies, Contractor and any Subcontractors may not use grant, cooperative agreement, loan, or loan guarantee funds (including, without limitation, Fiscal Recovery Funds) received from a Federal government to:
 - Procure or obtain any equipment, system, or services that uses Covered Telecommunications Equipment or Services as a Substantial or Essential Component of any system, or as Critical Technology of any system;
 - Enter into, extend, or renew a contract to procure or obtain any equipment, system, or service that uses Covered Telecommunications Equipment or Services as a Substantial or Essential Component of any system, or as Critical Technology of any system;
 - Enter into, extend, or renew contracts with entities that use Covered Telecommunications Equipment or Services as a Substantial or Essential Component of any system, or as Critical Technology as part of any system; or
 - 4. Provide, as part of its performance of this Contract, any Subcontract, or any other contractual instrument, any equipment, system, or service that uses Covered Telecommunications Equipment or Services as a Substantial or Essential Component of any system or as Critical Technology as part of any system.

c) Exceptions.

- i. This clause does not prohibit Contractor or Subcontractors from providing—
 - A service that connects to the facilities of a third-party, such as Backhaul, Roaming or Interconnection Agreements; or
 - 2. Telecommunications equipment that cannot route or redirect user data traffic or permit visibility into any user data or packets that such equipment transmits or otherwise handles.
- ii. By necessary implication and regulation, the prohibitions also do not apply to:
 - 1. Covered telecommunications equipment that:
 - a. Are not used as a Substantial or Essential Component of any system; and
 - b. Are not used as Critical Technology of any system.
 - 2. Other telecommunications equipment or services that are not considered Covered Telecommunications Equipment or Services.

d) Reporting Requirement

- i. In the event Contractor identifies covered Telecommunications Equipment or Services used as a Substantial or Essential Component of any system, or as Critical Technology as part of any system, during Contract performance, or Contractor is notified of such by a Subcontractor at any tier or by any other source, Contractor shall report the information in paragraph [(d)(2)] of this clause to the County, unless elsewhere in this Contract are established procedures for reporting the information.
- ii. Contractor shall report the following information to The County pursuant to paragraph (d)(1) of this clause:
 - Within one business day from the date of such identification or notification: The contract number; the order number(s), if applicable; supplier name; supplier unique entity identifier (if known); supplier Commercial and Government Entity (CAGE) code (if known); brand; model number (original equipment manufacturer number, manufacturer part number, or wholesaler number); item description; and any readily available information about mitigation actions undertaken or recommended.
 - 2. Within 10 business days of submitting the information in paragraph (d)(2)(i) of this Section: any further available information about mitigation actions undertaken or recommended. In addition, Contractor shall describe the efforts it undertook to prevent use or submission of covered telecommunications equipment or services, and any additional efforts that will be incorporated to prevent future use or

e) Subcontractor. Contractor shall cause to be inserted the substance of this Section X, including this paragraph (e), in all Subcontracts and other contractual instruments relating to the performance of this Contract.

XIII. Domestic Preferences for Procurements

- a) As applicable, and to the extent consistent with law, Contractor should, to the greatest extent practicable, provide a preference for the purchase, acquisition, or use of goods, products or materials Produced in the United States. This includes, but is not limited to iron, aluminum, steel, cement, and other Manufactured Products. Contractor shall cause any Subcontractors to include the requirements of this <u>Section XI</u> in any Subcontracts.
- b) For purposes of this Section XI, the following terms shall mean:
 - i. "Produced in the United States" means, for iron and steel products, that all manufacturing processes, from the initial melting stage through the application of coating, occurred in the United States.
 - ii. "Manufactured Products" means items and construction materials composed in whole or in part of non-ferrous metals such as aluminum; plastics and polymer-based products such as polyvinyl chloride pipe; aggregates such as concrete; glass, including optical fiber; and lumber.

XIV. Solicitation of Minority and Women-Owned Business Enterprises

- a) If Contractor intends to let any Subcontracts, Contractor shall (1) place qualified small and minority businesses and women's business enterprises on its solicitation lists; (2) assure that small and minority businesses, and women's business enterprises are solicited whenever they are potential sources; (3) divide total requirements, when economically feasible, into smaller tasks or quantities to permit maximum participation by small and minority businesses, and women's business enterprises; (4) establish delivery schedules, where the requirement permits, which encourage participation by small and minority businesses, and women's business enterprises; (5) use the services and assistance, as appropriate, of the Small Business Administration, the Minority Business Development Agency of the Department of Commerce, and the North Carolina Office for Historically Underutilized Businesses.
- b) For the purposes of <u>Section XII(a)</u>, an entity shall qualify (1) as a "minority business" or "women's business enterprise" if it is currently certified as a North Carolina "historically underutilized business" under N.C. Gen. Stat. § 143-128.4(a), and (2) as a "small business" if it is independently owned and operated and is qualified under the Small Business Administration criteria and size standards at 13 C.F.R. Part 21.

XV. Access to Records

a) Contractor agrees to provide the County, the U.S. Department of the Treasury, the Treasury Office of Inspector General, the Government Accountability Office, and the Comptroller General of the United States, or any of their authorized representatives access to any records (electronic and otherwise) of Contractor which are directly pertinent to this Contract to conduct audits or any other investigation. Contractor agrees to permit any of the foregoing parties to reproduce such records by any means whatsoever or to copy excerpts and transcriptions as reasonably needed.

b) Contractor agrees to retain all records covered by this <u>Section XIII</u> through December 31, 2031.

XVI. Conflicts of Interest; Gifts & Favors

- a) Contractor understands that (1) The County will use Fiscal Recovery Funds to pay for the cost of this Contract, and (2) the expenditure of Fiscal Recovery Funds is governed by the [Conflict of Interest Policy] of the County, the Regulatory Requirements (including, without limitation, 2
 - C.F.R. § 200.318(c)(1)), and North Carolina law (including, without limitation, N.C. Gen. Stat. § 14-234(a)(1) and N.C. Gen. Stat. § 14-234.3(a)).
- b) Contractor certifies to the County that as of the date hereof, to the best of its knowledge after reasonable inquiry, no employee, officer, or agent of the County involved in the selection, award, or administration of this Contract (each, a "Covered Individual"), nor any member of a Covered Individual's immediate family, nor a Covered Individual's partner, nor an organization (including Contractor) which employs or is about to employ a Covered Individual, has a financial or other interest in or has received a tangible personal benefit from Contractor. Should Contractor obtain knowledge of any such interest or any tangible personal benefit described in the preceding sentence after the date hereof, Contractor shall promptly disclose the same to the County in writing.
- c) Contractor certifies to the County that it has not provided, nor offered to provide, any gratuities, favors, or anything of value to an officer, employee, or agent of the County. Should Contractor obtain knowledge of the provision, or offer of the provision, of any gratuity, favor, or anything of value to an officer, employee, or agent described in the preceding sentence after the date hereof, Contractor shall promptly disclose the same to the County in writing.

XVII. Assurances of Compliance with Title VI of the Civil Rights Act of 1964

- a) Contractor and any Subcontractor, or the successor, transferee, or assignee of Contractor or any Subcontractor, shall comply with Title VI of the Civil Rights Act of 1964, which prohibits recipients of federal financial assistance from excluding from a program or activity, denying benefits of, or otherwise discriminating against a person on the basis of race, color, or national origin (42 U.S.C. § 2000d et seq.), as implemented by the Department of the Treasury's Title VI regulations, 31 C.F.R. Part 22, which are herein incorporated by reference and made a part of this Contract. Title VI also includes protection to persons with "Limited English Proficiency" in any program or activity receiving federal financial assistance, 42 U.S.C. § 2000d et seq., as implemented by the Department of the Treasury's Title VI regulations, 31 C.F.R. Part 22, and herein incorporated by reference and made a part of this Contract.
- XVIII. <u>Other Non-Discrimination Statutes</u>. Contractor acknowledges that the County is bound by and agrees, to the extent applicable to Contractor, to abide by the provisions contained in the federal statutes enumerated below, and any other federal statutes and regulations that may be applicable to the expenditure of Fiscal Recovery Funds:

- a) The Fair Housing Act, Title VIII of the Civil Rights Act of 1968 (42 U.S.C. §§ 3601 et seq.), which prohibits discrimination in housing on the basis of race, color, religion, national origin, sex, familial status, or disability;
- b) Section 504 of the Rehabilitation Act of 1973, as amended (29 U.S.C. § 794), which prohibits discrimination on the basis of disability under any program or activity receiving federal financial assistance;
- c) The Age Discrimination Act of 1975, as amended (42 U.S.C. §§ 6101 et seq.), and Treasury's implementing regulations at 31 C.F.R. Part 23, which prohibit discrimination on the basis of age in programs or activities receiving federal financial assistance; and
- d) Title II of the Americans with Disabilities Act of 1990, as amended (42 U.S.C. §§ 12101 et seq.), which prohibits discrimination on the basis of disability under programs, activities, and services provided or made available by state and local governments or instrumentalities or agencies thereto

XIX. Miscellaneous

- a) <u>Increasing Seat Belt Use in the United States</u>. Pursuant to Executive Order 13043, 62 Fed. Reg. 19216 (Apr. 18, 1997), the County encourages Contractor to adopt and enforce on-the-job seat belt policies and programs for its employees when operating company-owned, rented or personally owned vehicles.
- b) <u>Reducing Text Messaging While Driving.</u> Pursuant to Executive Order 13513, 74 Fed. Reg. 51225 (Oct. 6, 2009), the County encourages Contractor to adopt and enforce policies that ban text messaging while driving.
- XX. <u>Conflicts and Interpretation</u>. To the extent that any portion of this Addendum conflicts with any term or condition of the Contract expressed outside of this Addendum, the terms of this Addendum shall govern.

[Remainder of Page Intentionally Left Blank]

CONTRACTOR:

Henderson County Finance Director

ATTACHMENT 1 TO

FUNDING PROCEDURAL REQUIREMENTS ADDENDUM

APPENDIX A, 31 C.F.R. PART 21 - CERTIFICATION REGARDING LOBBYING

The undersigned certifies, to the best of his or her knowledge and belief, that:

- 1. No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- 2. If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions.
- 3. The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly.
- 4. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

The Contractor, — Cebridge Telecom NC, LLC , certifies or affirms the truthfulness and accuracy of each statement of its certification and disclosure, if any. In addition, the Contractor understands and agrees that
the provisions of 31 U.S.C. Chap. 38, Administrative Remedies for False Claims and Statements, apply to
this certification and disclosure, if any.
Sal Camera.
Signature of Contractor's Authorized Official

Sal Camera	Director of Sales
Name and Title of	Contractor's Authorized Official
9/9	/2022
Date	

ATTACHMENT 2 TO

FUNDING PROCEDURAL REQUIREMENTS ADDENDUM

DEBARMENT CERTIFICATION FORM The Contractor certifies that, neither the Contractor firm nor any owner, partner, director, officer, or principal of the Contractor, nor any person in a position with management responsibility or responsibility for the administration of federal funds, nor any subcontractors or suppliers:

- (a) Are presently debarred, suspended, proposed for debarment, and declared ineligible or voluntarily excluded from covered transactions by any federal or state department/agency:
- (b) Have within a three-year period preceding this certification been convicted of or had a civil judgment rendered against it for: commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public transaction or contract (federal, state, or local); violation of federal or state antitrust statutes; or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
- (c) Are presently indicted for or otherwise criminally or civilly charged by a governmental entity (federal, state, or local) with commission of any of the offenses enumerated in paragraph (b) above; or
- (d)Have within a three-year period preceding this certification had one or more public transactions or contracts (federal, state, or local) terminated for cause or default.
- (e)The contractor is "Actively" registered with SAMS (Service for Award Management) and has been assigned the following Unique Entity Identification Number: ______.

The Contractor further certifies that it shall not knowingly enter into any transaction with any subcontractor, material supplier, or vendor who is debarred, suspended, declared ineligible, or voluntarily excluded from covered transactions by any federal or state department/agency.

Dated this	September day of 9 Sal Camera DCA47011773C41E	, 20
By	- DOARTO TITTS CATE	
Authorized Sign	nature for Contractor	
Sal Camera	Director of Sales	
Printed Name ar	nd Title	

	Attachment II: Vendor Information Form	or Information Form	
Canada (Cione Blanca			
Company/ Firm Name			
Cebridge Telecom NC, LLC	9		
Mailing Address			
5830 Granite Pkwy. Suite 300, Plano, TX 75024	Name		
Contact Name		Contact Title	
Sal Camera		Director of Sales	
Phone Number	Fax	Email	Website
516-803-8023		sal.camera@alticeusa.com	
Federal Tax ID Number		Unique Entity Identification Number (SAM.gov)	ion Number (SAM.gov)
Required Documentation	:	Internal Routing	Souting
Completed IRS W-9 form dated within calendar year and sign	and signed by authorized personnel.	W9 Received	X YES
Minority and Women Owned Business (MWBE) certification, if applicable.	. if applicable.	MWBE Certification Received	YES X N/A
		Unique Entity Identification Number confirmed in SAM.gov	YES



Henderson County Finance

113 N. Main St

Hendersonville, North Carolina 28792

Memorandum To:

Interested Bidders

From:

Doug Guffey Purchasing Agent

Subject:

Addendum 1: Internet Access Service Provider

Date:

September 2, 2022

This addendum forms a part of and modifies the bidding requirements, contract forms, contract conditions, and/or the specifications for the Request for Proposals: Grinding Services. Bidder shall acknowledge receipt of the Addendum by signature and date below. The signed addendum shall be submitted as a part of your proposal. Failure to do so may subject the Bidder to <u>disqualification</u>.

Question and Answer:

Q1: What is the term length you are looking for?

A1: Three years

Q2: What specific bandwidth options being requested for each site, it seems as if each option is a range? (all options are dedicated?)

A2: We would like to see several options for bandwidth between 50Mbps & 1Gbps, for example, one circuit should show pricing for 50Mpbs, 100Mbps, 250Mpbs, etc. If the pricing scale is linear, we can extrapolate from that. Note that the speeds for all branches will be the same (e.g. all branches will be connected back to the main at 100Mbps, not one at 50Mbps, another at 100Mbps, and another at 250Mbps.)

Q3: Is this an all or nothing proposal or will you be selecting the provider site by site?

A3: The award of the bid will be based on pricing for all locations.

Q4: Is the standalone function referring to a point-to-point connection?

A4: Yes

Q5: Is the internet access service requested anticipated by the County to be used for general public guest wi-fi at the library or for the County's own private use?

A5: Both public guest WiFi and county private use.

Q6: What is more precisely meant by the term in the SOW of "6 stand-alone data transmission services"?

A6: Hub and spoke WAN network with the 5 branches connected directly to the

main. Link aggregation at the core is required.

Q7: If the internet access service is meant as a wireless or ethernet connection, will the Contractor, in the SOW, be responsible for cabling and terminations?

A7: Yes, the winning bidder will be responsible for all cabling and terminations required for the service.

Q8: Is there a requirement by the County for static IPs? If so, how many?

A8: 5 Static IPs should be sufficient.

Q9: Does the County require DNS filtering and/or security services together with the internet access services as part of the SOW?

A9: No

Q10: Does the County require symmetrical or asymmetrical bandwidth speeds?

A10: Symmetrical

Q11: Will rack space be available in the MDF for the Contractor to use for its equipment?

A11: Yes

Q12: Is there a layout available for the building or buildings involved for the Contractor to review prior to the bid submission?

A12: No.

Q13: Does the County request pricing options for Coax or Fiber internet

A13: Fiber

Q14: Next question is, is this for each location or if this is a WAN solution with DIA at main location, please explain.

A14: WAN Solution and one DIA at the main. All branches will be sharing the DIA.

Q15: Are any of these locations particularly data heavy (massive amounts of steaming, frequently sending large files, etc.)?

A15: Yes, as the internet connection will be used for patron (public) usage as well as staff. Video streaming is likely.

Q16: Are you looking only for a Fiber connection or are you open to other options?

A16: Fiber only

Q17: Are you open to receiving proposals outside of the E-Rate program?

A17: No

The following modifications and additions are to be made to the instruction to bidders and scope of work:

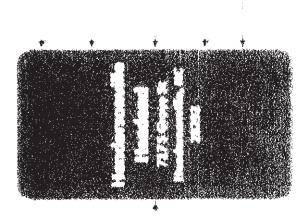
- I. Clerical Error: Section 2: Bid Schedule. The time in which the bid will be due is 3:00PM EST on Friday, September 16, 2022
- II. Addition of Site Listing:

Site Name	Address
Main Library	301 N Washington St Hendersonville, NC 28739
Fletcher Library	120 Library Rd. Fletcher, NC 28732
Edneyville Library	2 Firehouse Rd Hendersonville, NC 28792
Etowah Library	101 Brickyard Rd Etowah, NC 28729
Green River Library	50 Green River Rd Zirconia, NC 28790
Mills River Library	124 Town Center Dr., Suite 1 Mills River, NC 28759

	Sal Camera	
Signature:	DCA47D11773C41E	
0.1	9/12/2022	
Date:		

Logical Network for Henderson County Library

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ColorKey

Exhibit

Service Level Agreement (Fiber Services Only) Not applicable to COAX

This Service Level Agreement ("SLA") covers the local transport area to the Suddenlink demarcation point including Suddenlink equipment associated with the endpoints such as POE devices and routers. The provisions described below shall be Customer's sole and exclusive remedy in the event of Interruption.

MEAN TIME TO REPAIR

Suddenlink's objective is a four (4) hour mean-time-to-repair ("MTTR")

SERVICE LEVEL GUARANTEE

Interruption/Outage ("Interruption"): Defined as a total loss of Service.

Service Level Guarantee: If Customer detects an Interruption, Customer shall open a trouble ticket with Suddenlink Network Operation Center by calling 866-232-5455 (option 4) or via the customer portal at Suddenlink.com. An Interruption period begins when Customer reports a circuit/service failure, opens a valid trouble ticket and releases it for testing and repair. The controlling record for the purpose of determining the duration of the Interruption and calculating credits shall be the date/time stamp on the trouble reporting ticket as generated by Suddenlink's trouble reporting system. An Interruption period ends when the circuit/service is operative.

- a. If Customer reports a circuit/service to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.
- b. If an Altice/ Suddenlink technician is dispatched for a reported failure and it is determined that such failure is not within Suddenlink's control, Customer will be subject to a truck roll fee for any subsequent dispatch/truck roll(s) requested.
- c. Customer may request a credit, in writing, and reference the date of the ticket. Requests for credit must be submitted to customercare@suddenlink.com within thirty (30) calendar days of the Interruption.
- For calculating credit allowances, every month is considered to have thirty (30) days.
- e. A credit allowance is applied on a pro rata basis against the monthly recurring charge for the affected circuit/service and is dependent upon the length of the Interruption.

Suddenlink shall credit Customer's monthly recurring charges for the circuit/service experiencing the Interruption as follows:

Outage Duration	Credit of Monthly Charges
Less than 30 minutes	none
30 minutes up to but not including 3 hrs	1/10 of a day
3 hrs up to but not including 6 hrs	1/5 of a day
6 hrs up to but not including 9 hrs	2/5 of a day
9 hrs up to but not including 12 hrs	3/5 of a day
12 hrs up to but not including 15 hrs	4/5 of a day
15 hrs up to and including 24 hrs	1 day
Over 24 hours	2 days for each full 24-hour period

<u>Limitations:</u> Total credits in a given month shall not exceed one hundred percent (100%) of the monthly recurring charge for the affected circuit/service in that month.

No credit allowance will be made for:

- a. Interruptions caused by the negligence of Customer or third parties outside of Suddenlink's control.
- b. Interruptions due to the failure of power, equipment, systems or connections not provided by Suddenlink under this Agreement.
- c. Interruptions during any period when Customer has released the circuit for maintenance or rearrangement purposes or for the implementation of a Customer order.
- d. Interruptions which continue because of Customer's failure to authorize replacement of any element of the Service.
- e. Interruptions due to force majeure events.
- No trouble found or where the fault of the trouble is undetermined.