

REQUEST FOR BOARD ACTION

HENDERSON COUNTY BOARD OF COMMISSIONERS

MEETING DATE: November 18, 2020

SUBJECT: Bid Award for Purchase of Thirteen Dodge Chargers

PRESENTER: Sheriff Lowell Griffin

ATTACHMENTS:

- I. Bid Tabulation
- II. Publishers Affidavit
- III. Autostar CDJR of Hendersonville
- IV Insurance Claims Correspondence

SUMMARY OF REQUEST:

The Board is requested to approve the low bid and authorize the Sheriff to proceed with the purchase of 13 Dodge Chargers. Bidding was conducted between October 21, 2020 and November 4, 2020.

Twelve vehicles (12) vehicles were approved as part of the Sheriff's Fiscal Year 2021 budget and meet the Henderson County Vehicle Replacement Plan criteria. \$321,720.00 was budgeted in the FY2021 Budget for the purchase of these vehicles.

One vehicle was included in the bid specifications as a replacement for a wrecked vehicle that was totaled by the insurance agency. A budget amendment will be done when the insurance proceeds are received in the amount of \$21,906.96. The remainder of the funds needed was available in the Sheriff Department's capital vehicle budget line from savings from the Dodge Durango purchases earlier in the year. The total cost of the purchase of these thirteen vehicles is \$338,692.00.

BOARD ACTION REQUESTED:

The Board is requested to accept the low bids from Autostar CDJR of Hendersonville in the amount of \$338,692.00 for thirteen 2021 Dodge Chargers as specified and authorize the Sheriff to proceed with the purchase.

Suggested Motion:

I move the Henderson County Board of Commissioners to accept the low bid from Autostar CDJR of Hendersonville for thirteen 2021 Dodge Chargers for \$338,692.00 and authorize the Sheriff to proceed with the purchase.

Bid Tabulation

Formal Bid: (13) 2021 Dodge Chargers Opened November 4, 2020 at 3:00PM

Vendor Name	Vehicle Description	Bid Price Unit Cost Spec. 1	Quantity Specification 1	Extended Cost Specification 1	Bid Price Unit Cost Specification 2	Quantity Specification 2	Extended Cost Specification 2	Total Bid Price	Price Difference from Low Bidder
Autostar CDJR	2025 Dodge Charger Full Size Police Rated Sedan (LDEE48)	\$ 26,174.00	8	\$ 209,392.00	\$ 25,860.00	5	\$ 129,300.00	\$ 338,692.00	
Fields CDJR Asheville	2023 Dodge Charger Full Size Police Rated Sedan (LDEE48)	\$ 26,261.00	8	\$ 210,088.00	\$ 25,947.00	5	\$ 129,735.00	\$ 339,823.00	\$ 1,131.00
Ilderton CDJR (Sheriff Association)	2024 Dodge Charger Full Size Police Rated Sedan (LDEE48)	\$ 26,247.00	8	\$ 209,976.00	\$ 26,104.00	5	\$ 130,520.00	\$ 340,496.00	\$ 1,804.00
Friendship Ford of Bristol	2024 Dodge Charger Full Size Police Rated Sedan (LDEE48)	\$ 26,699.00	8	\$ 213,592.00	\$ 26,399.00	5	\$ 131,995.00	\$ 345,587.00	\$ 6,895.00
Cooper Motor Company	2022 Dodge Charger Full Size Police Rated Sedan (LDEE48)	\$ 27,411.00	8	\$ 219,288.00	\$ 27,097.00	5	\$ 135,485.00	\$ 354,773.00	\$ 16,081.00
Ilderton CDJR (Bid Price)	2021 Dodge Charger Full Size Police Rated Sedan (LDEE48)	\$ 30,327.00	8	\$ 242,616.00	\$ 30,184.00	5	\$ 150,920.00	\$ 393,536.00	\$ 54,844.00



P.O. Box 1276
Hendersonville, NC 28793
Phone: (828) 698-0407
E-mail: legals@hendersonvillelightning.com
Web: hendersonvillelightning.com

October 21, 2020

Doug Guffey
Purchasing Agent
Historic Courthouse Annex
113 N. King Street
Hendersonville, NC 28792

Advertisement for Sealed Bids: Sheriff's Dept. 2021 Dodge Chargers

I, William L. Moss, affirming the following under the penalties of perjury state:

I am editor and publisher of the *Hendersonville Lightning*, a newspaper published, issued and entered as periodical mail in the City of Hendersonville, County of Henderson and State of North Carolina. I hereby certify that the advertisement annexed hereto was published in the editions of the *Hendersonville Lightning* on the following date or dates:

10/21/2020

And that the said newspaper in which such notice, paper, document or legal advertisement was published was, at the time of each and every such publication, a newspaper meeting all of the requirements and qualifications of Section 1-597 of the General Statutes of North Carolina and is a qualified newspaper within the meaning of Section 1-597 of the General Statutes of North Carolina.

This 21st day of October, 2020.

(Signed)

Sworn to and subscribed before me this 21st day of October, 2020.

Janet R. Chapin

Notary Public

My commission expires December 11, 2024.



**PUBLIC NOTICE
ADVERTISEMENT
FOR SEALED BIDS
HENDERSON COUNTY**

Henderson County will accept sealed bids for the furnishing of (13) 2021 Dodge Chargers as specified until 3:00 PM EST, Wednesday, November 4, 2020 at the Henderson County Finance Department, 113 North Main

Street, Hendersonville, NC 28792 where the bids will be publicly opened and read aloud. Bids must be sealed and visibly labeled as "Sheriff's Department 2021 Dodge Chargers". The vehicles must conform to the specifications provided and will be awarded based upon the lowest responsive responsible bidder standard. A copy of the bid package may be obtained from the Henderson County Finance Department between the hours of 9:00 AM and 4:00 PM, Monday through Friday, excluding Holidays, or on Henderson County's website at <https://www.hendersoncountync.gov/rfps>. Bidders with questions regarding vehicle specifications should contact Stephen Ridgeway, Fleet Manager, at 828-713-9455. Questions regarding the bid process may be referred to Doug Guffey, Purchasing Agent, at 828-694-

5023. Henderson County reserves the right to reject any and/or all bids received, or to select the bid which, in our opinion, is in the best overall interest of the County.

Doug Guffey, Purchasing Agent
Henderson County Finance Department

10/21

Henderson County
Sheriff Department



**Formal Bid for (13) 2021 Dodge
Chargers**

Due Date: Wednesday, November 4, 2020

Time: 3:00 PM EST

Location: Henderson County Finance Department

Address: 113 N. Main Street

Hendersonville, NC 28792

NOTICE AND INSTRUCTIONS TO BIDDERS

County of Henderson
Doug Guffey-Purchasing Agent
Phone: 828.694.5023
Historic Court House Annex
113 N. Main Street
Hendersonville, NC 28792

Henderson County will receive sealed bids for the furnishing of (13) 2021 Dodge Chargers as specified until Wednesday, November 4, 2020 at 3:00PM EST at the Henderson County Finance Department, 113 North Main Street, Hendersonville, NC 28792 where the bids will be publicly opened and read aloud. Bids must be sealed and visibly labeled as "Sheriff's Department 2021 Dodge Chargers".

The County will entertain bids for current model year. Equipment must meet all specifications and be the kind and type specified, or an approved equivalent and will be awarded based upon the lowest responsive responsible bidder standard. A manufacturer's build sheet of the proposed equipment shall be made available to Henderson County at its request. The total bid price must include delivery to the Henderson County Sheriff Department Impound Lot at 400 4th Avenue East, Hendersonville, NC 28792. Quoted price(s) should not include any sales or usage taxes but should reflect the actual bid price of the equipment.

If an error or omission occurs bidder(s) must submit in writing no more than seventy-two hours after the bid opening, a request to withdrawal their bid, excluding Saturdays, Sundays, or Holidays for which Henderson County offices are closed.

All vehicles require temporary tag and all pertinent paperwork upon delivery. This shall include invoice, certificate of origin, odometer disclosure statement, and completed MVR-1 form. No dealer advertisement insignia is allowed on County vehicles. Only identification is OEM plates as shipped.

The County of Henderson reserves the right to reject any and/or all bids received, or to select the bid which, in our opinion, is in the best overall interest of the County.

Complete specifications shall be included on all equipment. The bidder must meet all of the above requirements for bid to be considered.

Doug Guffey, Purchasing Agent

PROPOSAL

The undersigned, as bidder, hereby declares that this proposal is made without connection with any other person, company, or parties making a similar bid or proposal, and that the proposal is in all respects fair and in good faith, without collusion or fraud.

The bidder has carefully examined the annexed form of specifications and instructions to bidders and hereby declares that he will furnish the equipment called for in the manner prescribed in the specifications and instructions to bidders for the following price:

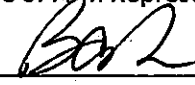
Specification No.	DESCRIPTION	DELIVERY TIME	UNIT PRICE	EXTENDED PRICE
1	2021 DODGE CHARGER	14-16 WEEKS	26,174	\$209,392
2	2021 DODGE CHARGER	14-16 WEEKS	25,860	\$129,300

PLEASE NOTE BID PRICES AND SPECIFICATIONS SHALL BE FULLY ENFORCEABLE FOR 90 DAYS AFTER THE BID DUE DATE UNLESS NOTED BELOW

Warranty period: 5YR 100,000 MILES
LTD COPY INCLUDED

ALLEN RAINES
Printed Name of Firm Representative

AUTOSTAR CDJR
Name of Firm Submitting Proposal


Signature of Firm Authorized Representative

401 DUNCAN HILL ROAD HENDERSONVILLE
Firm Address NC 28792

FLEET MANAGER
Title

828-273-6200
Telephone Number

allen.raines@autostarusa.com
Email Address

Specification 1

QUANTITY: EIGHT (8) PATROL SEDANS

Model: 2021 Dodge Charger Full Size Police Rated Sedan (LDEE48)

These specifications must be considered as minimum requirements. If it is necessary to bid alternate equipment or to take exceptions to the specifications as set forth, this must be so stated in your bid. Any reference to a model or brand is only to denote quality and does not mean that equal equipment will not be considered.

*****Standard Equipment Plus*****

Compliance/Exception

I. General:

- | | |
|--|-------|
| 1. Shall be rear wheel drive | _____ |
| 2. Shall be black wheels with silver center caps | _____ |
| 3. Shall have a backup camera | _____ |
| 4. Color Black | _____ |

II. Options:

- | | |
|---|-------|
| 5. EZH 5.7L HEMI V8 Engine | _____ |
| 6. 26A Customer Preferred Package | _____ |
| 7. X5X9 HD Cloth Front Bucket Seats with Vinyl Rear | _____ |
| 8. TBW Full Size Spare Tire | _____ |
| 9. LNF Driver's Side (Left Hand) Spotlight | _____ |
| 10. W8A 18" Wheel Covers | _____ |
| 11. LBG Front Map Lights | _____ |
| 12. CKJ Heavy Duty Black Vinyl | _____ |
| 13. CKJ Heavy Duty Black Vinyl Floors | _____ |
| 14. CW6 Deactivate Rear Doors/Windows | _____ |
| 15. GXQ 6 Additional Non-Key Alike Fobs | _____ |
| 16. LNX LED Spot Upgrade | _____ |
| 17. AWC Fleet Safety Group | _____ |
| 18. AHM Convenience Group | _____ |

III. Warranty

- | | |
|----------------------------------|-------|
| 19. Minimum 5 Year/100,000 miles | _____ |
|----------------------------------|-------|

Specification 2

QUANTITY: FIVE (5) PATROL SEDANS

Model: 2021 Dodge Charger Full Size Police Rated Sedan (LDEE48)

These specifications must be considered as minimum requirements. If it is necessary to bid alternate equipment or to take exceptions to the specifications as set forth, this must be so stated in your bid. Any reference to a model or brand is only to denote quality and does not mean that equal equipment will not be considered.

*****Standard Equipment Plus*****

		Compliance/Exception
I.	<u>General:</u>	
	1. Shall be rear wheel drive	YES
	2. Shall be black wheels with silver center caps	YES
	3. Shall have a backup camera	YES
	4. Color Black	YES
II.	<u>Options:</u>	
	5. EZH 5.7L HEMI V8 Engine	YES
	6. 26A Customer Preferred Package	YES
	7. X5X9 HD Cloth Front Bucket Seats with Vinyl Rear	YES
	8. TBW Full Size Spare Tire	YES
	9. W8A 18" Wheel Covers	YES
	10. LBG Front Map Lights	YES
	11. CKJ Heavy Duty Black Vinyl	YES
	12. CKJ Heavy Duty Black Vinyl Floors	YES
	13. CW6 Deactivate Rear Doors/Windows	YES
	14. GXQ 6 Additional Non-Key Alike Fobs	YES
	15. AWC Fleet Safety Group	YES
	16. AHM Convenience Group	YES
III.	<u>Warranty</u>	
	1. Minimum 5 Year/100,000 miles	YES

Delivery and Title Information

I. Delivery

- a. All vehicles shall be delivered to Henderson County at the address listed below:

Henderson County Sheriff Department Impound Lot
400 4th Avenue East
Hendersonville, NC 28792

- b. Delivery should be coordinated with Stephen Ridgeway, Sheriff Department Fleet Manager at 828-713-9455.

II. Title Information

County of Henderson
113 North Main St
Hendersonville, NC 28792

Henderson County Terms and Conditions

- I.** For Disadvantaged Business Enterprise requirements, see Minority Business Participation Guidelines posted under Doing Business with Henderson County at <https://www.hendersoncountync.gov/county/page/doing-business-henderson-county>
- II.** Contractors with 25 or more employees as defined in Article 2 of Chapter 64 of the NC General Statues must verify compliance with the E-verify, NCGS 160A-20.1(b).
- III.** Compliance with Purchase Order Terms & Conditions <https://www.hendersoncountync.gov/county/page/doing-business-henderson-county>

AUTOSTAR CHRYSLER DODGE JEEP RAM OF HE
401 DUNCAN HILL ROAD
HENDERSONVILLE, NC 287922718

Configuration Preview

Date Printed: 2020-10-27 2:47 PM **VIN:** **Quantity:** 1
Estimated Ship Date: **VON:** **Status:** BA - Pending order
FAN 1: 00YLG Henderson County
FAN 2:
Client Code:
Bid Number: TB1076
PO Number:

Sold to: AUTOSTAR CHRYSLER DODGE JEEP RAM OF HENDERSONVILLE (45627)
401 DUNCAN HILL ROAD
HENDERSONVILLE, NC 287922718

Ship to: AUTOSTAR CHRYSLER DODGE JEEP RAM OF HENDERSONVILLE (45627)
401 DUNCAN HILL ROAD
HENDERSONVILLE, NC 287922718

Vehicle: 2021 CHARGER POLICE RWD (LDDE48)

	Sales Code	Description	MSRP(USD)	FWP(USD)
Model:	LDDE48	CHARGER POLICE RWD	35,555	34,784
Package:	26A	Customer Preferred Package 26A	0	0
	EZH	5.7L V8 HEMI MDS VVT Engine	0	0
	DFK	8-Spd Auto 8HP70 Transmission	0	0
Paint/Seat/Trim:	PX8	Pitch Black Clear Coat	0	0
	APA	Monotone Paint	0	0
	*X5	HD Cloth Bucket Seats w/Vinyl Rear	120	108
	-X9	Black	0	0
Options:	4DH	Prepaid Holdback	0	-1,106
	4ES	Delivery Allowance Credit	0	-355
	MAF	Fleet Purchase Incentive	0	-1,005
	AHM	Convenience Group I	480	432
	AWC	Fleet Safety Group	350	316
	GXQ	Additional Non-Key Alike Fobs	150	136
	CW6	Deactivate Rear Doors/Windows	75	68
	LBG	Front Reading/Map Lamps	75	68
	W8A	18" Wheel Covers	40	35
	5N6	Easy Order	0	0
	4FM	Fleet Option Editor	0	0
	4FT	Fleet Sales Order	0	0
	166	Zone 66-Orlando	0	0
	4EA	Sold Vehicle	0	0
Non Equipment:	4FA	Special Bid-Ineligible For Incentive	0	0
Bid Number:	TB1076	Government Incentives	0	-9,200
Discounts:	YGF	8 Additional Gallons of Gas	0	21
Destination Fees:			1,495	1,495
Total Price:			38,340	25,797

Order Type: Fleet **PSP Month/Week:**
Scheduling Priority: 1-Sold Order **Build Priority:** 99
Salesperson:
Customer Name:
Customer Address: USA

*OUT THE \$25,860
DOOR
HENDERSON
COUNTY*

Instructions:

Note: This is not an invoice. The prices and equipment shown on this priced order confirmation are tentative and subject to change or correction without prior notice. No claims against the content listed or prices quoted will be accepted. Refer to the vehicle invoice for final vehicle content and pricing. Orders are accepted only when the vehicle is shipped by the factory.

**AUTOSTAR CHRYSLER DODGE JEEP RAM OF HE
401 DUNCAN HILL ROAD
HENDERSONVILLE, NC 287922718**

Configuration Preview

Date Printed: 2020-10-27 3:04 PM
Estimated Ship Date:

VIN:
VON:

Quantity: 1
Status: BA - Pending order
FAN 1: 00YLG Henderson County
FAN 2:
Client Code:
Bid Number: TB1076
PO Number:

Sold to:
AUTOSTAR CHRYSLER DODGE JEEP RAM OF
HENDERSONVILLE (45627)
401 DUNCAN HILL ROAD
HENDERSONVILLE, NC 287922718

Ship to:
AUTOSTAR CHRYSLER DODGE JEEP RAM OF HENDERSONVILLE (45627)
401 DUNCAN HILL ROAD
HENDERSONVILLE, NC 287922718

Vehicle: 2021 CHARGER POLICE RWD (LDDE48)

	Sales Code	Description	MSRP(USD)	FWP(USD)
Model:	LDDE48	CHARGER POLICE RWD	35,555	34,784
Package:	26A	Customer Preferred Package 26A	0	0
	EZH	5.7L V8 HEMI MDS VVT Engine	0	0
	DFK	8-Spd Auto 8HP70 Transmission	0	0
Paint/Seat/Trim:	PX8	Pitch Black Clear Coat	0	0
	APA	Monotone Paint	0	0
	*X5	HD Cloth Bucket Seats w/Vinyl Rear	120	108
	-X9	Black	0	0
Options:	MAF	Fleet Purchase Incentive	0	-1,005
	LNx	LED Spot Lamps	150	136
	LNF	Black Left Spot Lamp	210	189
	AHM	Convenience Group I	480	432
	AWC	Fleet Safety Group	350	316
	GXQ	Additional Non-Key Alike Fobs	150	136
	CW6	Deactivate Rear Doors/Windows	75	68
	LBG	Front Reading/Map Lamps	75	68
	4DH	Prepaid Holdback	0	-1,117
	W8A	18" Wheel Covers	40	35
	4ES	Delivery Allowance Credit	0	-355
	5N6	Easy Order	0	0
	4FM	Fleet Option Editor	0	0
	4FT	Fleet Sales Order	0	0
	166	Zone 66-Orlando	0	0
	4EA	Sold Vehicle	0	0
Non Equipment:	4FA	Special Bid-Ineligible For Incentive	0	0
Bid Number:	TB1076	Government Incentives	0	-9,200
Discounts:	YGF	8 Additional Gallons of Gas	0	21
Destination Fees:			1,495	1,495
Total Price:			38,700	26,111

Order Type: Fleet
Scheduling Priority: 1-Sold Order

PSP Month/Week:
Build Priority:

99
OUT THE
DOOR
HENDERSON
COUNTY
26,174.00

Note: This is not an invoice. The prices and equipment shown on this priced order confirmation are tentative and subject to change or correction without prior notice. No claims against the content listed or prices quoted will be accepted. Refer to the vehicle invoice for final vehicle content and pricing. Orders are accepted only when the vehicle is shipped by the factory.

FCA Fleet Powertrain Care
5 Year / 100,000 Mile Limited Warranty Extension
(\$0 Deductible)

THIS LIMITED WARRANTY IS PROVIDED TO OWNERS of a 2016 through 2021 Model Year Chrysler, Dodge, Jeep and Ram vehicles (excluding vehicles equipped with diesel engines) who purchased it through FCA US LLC specifically for Fleet Government Bid/Leases and Fleet Commercial/ Lease orders only.

YOUR LEGAL RIGHTS UNDER THIS LIMITED WARRANTY

This warranty is the express warranty FCA US LLC ("FCA") makes for your vehicle. This warranty gives you specific legal rights. You may also have other rights that vary from state to state. For example, you may have some implied warranties, depending on the state where your vehicle was sold or is registered.

These implied warranties are limited, to the extent allowed by law, to the time periods covered by this express written warranty.

If you use your vehicle primarily for business or commercial purposes, then these implied warranties do not apply and FCA completely disclaims them to the extent allowed by law. And the implied warranty of fitness for a particular purpose does not apply if your vehicle is used for racing, even if the vehicle is equipped for racing.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

Incidental and Consequential Damages Not Covered

Your warranty does not cover any incidental or consequential damages connected with your vehicle's failure, either while under warranty or afterward. Examples of such damages include: (a) lost time; (b) inconvenience; (c) the loss of the use of your vehicle; (d) the cost of rental vehicles, gasoline, telephone, travel, or lodging; (e) the loss of personal or commercial property; and (f) the loss of revenue.

Some states don't allow incidental or consequential damages to be excluded or limited, so this exclusion may not apply to you.

Persons to Whom the Limited Warranty is Offered

This Limited Warranty is provided to owners of a 2016 through 2021 Model Year Chrysler, Dodge, Jeep and Ram vehicles (excluding vehicles equipped with diesel engines) who purchased it through FCA US LLC specifically for Fleet Government Bid/Leases and Fleet Commercial/ Lease orders only.

What This Limited Warranty Extension Covers

This Powertrain Limited Warranty is a part of your New Vehicle Limited Warranty. It extends the 5 year or 60,000 mile powertrain limited warranty on mechanical components of the vehicle to 5 years from the in service date of the vehicle or 100,000 miles on the odometer, whichever comes first. It covers the cost of all parts and labor needed to repair a powertrain component listed below that is defective in workmanship and materials

Please keep this letter in your glove box along with your vehicle's other warranty information for future reference if necessary. All the other terms and conditions and the "What's Not Covered" items of your warranty remain the same as stated in your Warranty Information book.

Parts Covered

The Powertrain Limited Warranty covers these parts and components of your vehicle's powertrain supplied by FCA US LLC

Gasoline Engine: Cylinder Block and all Internal Parts; Cylinder Head Assemblies; Timing Case, Timing Chain, Timing Belt, Gears and Sprockets; Vibration Damper; Oil Pump, Water Pump and Housing; Intake and Exhaust Manifolds; Flywheel with Starter Ring Gear; Core Plugs; Valve Covers; Oil Pan; Turbocharger Housing and Internal Parts; Turbocharger Wastegate Actuator; Supercharger; Serpentine Belt Tensioner; Seals and Gaskets for listed components only.

Transmission: Transmission Case and all Internal Parts; Torque Converter; Drive/Flex Plate; Transmission Range Switch; Speed Sensors; Pressure Sensors; Transmission Control Module; Bell Housing; Oil Pan; Seals and Gaskets for listed components only.
NOTE: MANUAL TRANSMISSION CLUTCH PARTS ARE NOT COVERED AT ANY TIME.

Front Wheel Drive: Transaxle Case and all Internal Parts; Axle Shaft Assemblies; Constant Velocity Joints and Boots; Differential Cover; Oil Pan; Transaxle Speed Sensors; Transaxle Solenoid Assembly; PRNDL Position Switch; Transaxle Electronic Controller; Torque Converter; Seals and Gaskets for listed components only.
NOTE: MANUAL TRANSMISSION CLUTCH PARTS ARE NOT COVERED AT ANY TIME.

All-Wheel Drive (AWD): Power Transfer Unit and all Internal Parts; Viscous Coupler; Axle Housing and all Internal Parts; Constant Velocity Joints and Boots; Drive Shaft and Axle Shaft Assemblies; Differential Carrier Assembly and all Internal Parts; Output Ball Bearing; Output Flange; End Cover; Overrunning Clutch; Vacuum Motor; Torque Tube; Pinion Spacer and Shim; Seals and Gaskets for listed components only.

Rear Wheel Drive: Rear Axle Housing and all Internal Parts; Axle Shafts; Axle Shaft Bearings; Drive Shaft Assemblies; Drive Shaft Center Bearings; Universal Joints and Yokes; Seals and Gaskets for listed components only.

Four-Wheel Drive (4x4): Transfer Case and all Internal Parts; transfer case control module and shift mode motor assembly Axle Housing and all Internal Parts; Axles Shafts; Axle Shaft Bearings; Drive Shafts Assemblies (Front and Rear); Drive Shaft Center Bearings; Universal Joints and Yokes; Disconnect Housing Assembly; Seals and Gaskets for the listed components only.

HOW TO GET WARRANTY SERVICE

Where to Take Your Vehicle

In the United States (We Include U.S. Possessions and Territories as Part of the United States for Warranty Purposes): Warranty service must be done by an authorized Chrysler, Dodge, Jeep or Ram dealer. We strongly recommend that you take your vehicle to your Selling Dealer. They know you and your vehicle best, and are most concerned that you get prompt and high quality service. If you move within the United States, warranty service may be requested from any authorized Chrysler, Dodge, Jeep or Ram dealer.

In Canada and Mexico: If you are traveling temporarily in Canada or Mexico, and your vehicle remains registered in the United States, your FCA US warranty still applies. Service may be requested at any authorized Chrysler, Dodge, Jeep or Ram dealership.

WHAT IS NOT COVERED UNDER THIS FCA US LLC LIMITED WARRANTY

Some Modifications Don't Void the Warranty But Aren't Covered

Certain changes that you might make to your vehicle do not, by themselves, void this warranty. Examples of some of these changes are: (a) installing non-FCA US LLC ("FCA") parts, components, or equipment (such as a non-FCA radio or speed control); and (b) using special non-FCA materials or additives.

But your warranty does not cover any part that was not on your vehicle when it left the manufacturing plant or is not certified for use on your vehicle. Nor does it cover the costs of any repairs or adjustments that might be caused or needed because of the installation or use of non-FCA parts, components, equipment, materials, or additives.

Performance or racing parts are considered to be non-FCA parts. Repairs or adjustments caused by their use are not covered under your warranty. Examples of the types of alterations not covered are: (a) installing accessories - except for genuine FCA / MOPAR accessories installed by an authorized Chrysler, Dodge, Jeep or Ram dealer; (b)

FCA Fleet Powertrain Care
5 Year / 100,000 Mile Limited Warranty Extension
(\$0 Deductible)

applying rustproofing or other protection products; (c) changing the vehicle's configuration or dimensions, such as converting the vehicle into a limousine or food service vehicle; or (d) using any refrigerant that FCA has not approved.

Environmental Factors Not Covered

Your warranty does not cover damage caused by environmental factors such as airborne fallout, bird droppings, insect damage, chemicals, tree sap, salt, ocean spray, acid rain, and road hazards. Nor does your warranty cover damage caused by hailstorms, windstorms, tornadoes, sandstorms, lightning, floods, and earthquakes.

Your warranty does not cover conditions resulting from anything impacting the vehicle. This includes cracks and chips in glass, scratches and chips in painted surfaces, or damage from collision.

Maintenance Costs Not Covered

Your warranty does not cover the costs of repairing damage caused by poor or improper maintenance. Nor does it cover damage caused by the use of contaminated fuels, or by the use of fuels, oils, lubricants, cleaners or fluids other than those recommended in your Owner's Manual.

The warranty does not cover the costs of your vehicle's normal or scheduled maintenance - the parts and services that all vehicles routinely need. Some of these parts and services, which your warranty does cover, include: (a) lubrication; (b) engine tune-ups; (c) replacing filters, coolant, spark plugs, bulbs, or fuses (unless those costs result from a covered repair); (d) cleaning and polishing; and (e) replacing worn wiper blades, worn brake pads and linings, or clutch linings.

Racing Not Covered

Your warranty does not cover the costs of repairing damage or conditions caused by racing, nor does it cover the repair of any defects that are found as the result of participating in a racing event.

Certain Kinds of Corrosion Not Covered

Your warranty does not cover the following: (a) corrosion caused by accident, damage, abuse, or vehicle alteration; (b) surface corrosion caused by such things as industrial fallout, sand, salt, hail, ocean spray, and stones; (c) corrosion caused by the extensive or abnormal transport of caustic materials like chemicals, acids, and fertilizers; and (d) corrosion of special bodies, body conversions, or equipment that was not on your vehicle when it left the manufacturing plant or was not supplied by FCA.

Other Exclusions

Your warranty does not cover the costs of repairing damage or conditions caused by any of the following: (a) fire or accident; (b) abuse or negligence; (c) misuse - for example, driving over curbs or overloading; (d) tampering with the emission systems, or with a part that could affect the emission systems; (e) use of used parts, even if they were originally supplied by FCA (however, authorized FCA / MOPAR remanufactured parts are covered); (f) windshield or rear window damage from external objects; (g) any changes made to your vehicle that don't comply with Chrysler; or (h) using any fluid that doesn't meet the minimum recommendations in your Owner's Manual.

Total Loss, Salvage, Junk, or Scrap Vehicles Not Covered

A vehicle has no warranty coverage of any kind if: (a) the vehicle is declared to be a total loss by an insurance company; (b) the vehicle is rebuilt after being declared to be a total loss by an insurance company; or (c) the vehicle is issued a certificate of title indicating that it is designated as "salvage," "junk," "rebuilt," "scrap," or some similar word.

FCA will deny warranty coverage without notice if it learns that a vehicle is ineligible for coverage for any of these reasons.

Restricted Warranty

Your warranty can also be restricted by FCA. FCA may restrict the warranty on your vehicle if the vehicle is not properly maintained, or if the vehicle is abused or neglected, and the abuse or neglect interferes with the proper functioning of the vehicle. If the warranty is restricted, coverage may be denied or subject to approval by FCA before covered repairs are performed.

Registration and Operation Requirements

This Limited Warranty covers your vehicle only if: (a) it is registered in the U.S.; (b) it is driven mainly in the U.S. or Canada, and (c) it is operated and maintained in the manner described in your Owner's Manual.

There is no Limited Warranty coverage on your Vehicle if it is sold, registered or operated, other than temporarily, by you, outside of the United States (including the 50 states, the District of Columbia, Puerto Rico, or Guam).

Other Terms of These Limited Warranties

Punitive, exemplary or multiple damages may not be recovered unless applicable state or local law prohibits this disclaimer. No person, including FCA US LLC employees or dealers, may modify or waive any part of this Limited Warranty.

General Information

It's your responsibility to properly maintain and operate your new vehicle. Follow the instructions contained in the General and Scheduled Maintenance Service guidelines in your Owner's Manual. Regular, scheduled maintenance is essential to trouble-free operation. If there is a dispute between you and FCA US concerning your maintenance of your vehicle, FCA US will require you to provide proof that your vehicle was properly maintained.



Claims Department

75 Sam Fonzo Drive | Beverly, Massachusetts 01915
800.227.2757 | ElectricInsurance.com

October 13, 2020

Henderson County
112 First Avenue West
Hendersonville, NC 28792

RE: Insured: Heather Maybin
Claim Number: 20200819015
Policy Number: 6565912A1
Date of Loss: August 12, 2020
Vehicle ID Number: 2C3CDXKT3HH567154

Dear Henderson County,

We regret to inform you that your 2017 Dodge Charger, Vehicle Identification Number 2C3CDXKT3HH567154, has been appraised as a total loss. The settlement amount for your vehicle is \$21,906.96.

If your vehicle is in a shop or storage facility, Electric Insurance Company® will pay for incurred charges from August 12, 2020 to October 15, 2020.

Electric Insurance is also pleased to extend your substitute transportation expenses through October 22, 2020.

Our goal is to process your claim as quickly and accurately as possible. We have provided a checklist of the steps you must complete prior to Electric Insurance issuing payment.

	STEPS	COMPLETED
1.	Remove any personal items located in the vehicle and release it for pick-up.	<input type="checkbox"/>
2.	If your vehicle has a current lien, please call or email your adjuster at 800.227.2757 X5721 or Brian.Carito@ge.com to provide the lienholder's contact name, contact number and account number.	<input type="checkbox"/>
3.	Return the following items in the enclosed prepaid Federal Express envelope: <ul style="list-style-type: none"> The original vehicle title (unsigned). The signed Odometer Disclosure Statement; an Odometer Statement may be required to verify your vehicle's mileage. Without this form, the state may not complete the transfer of vehicle ownership. The signed Limited Power of Attorney ("LPOA"); Obtain the signature of all titled owners on the enclosed Limited Power of Attorney form. The LPOA transfers ownership of the vehicle. The vehicle's key(s) are to be left with the vehicle for the towing company. 	<input type="checkbox"/>

When we receive your accurately completed Total Loss Paperwork (Step 3 above), the following actions will be taken:

- **Issue payment to you and/or your lienholder**

Please note that if there is a lien on your vehicle, the first proceeds of the insurance check must go to satisfy the lien. Any remaining balance of the settlement will be paid directly to you.

The details of your total loss settlement are outlined below:

Actual Cash Value		\$21,214.53
Highway use tax %3	+	\$636.43
Title Fee	+	\$56.00
Final Settlement Amount	=	\$21,906.96

We have enclosed a copy of the AutoBid market evaluation for your records. AutoBid is an independent company specializing in vehicle valuation. If you have further questions about your claim, please feel free to contact me at 800.227.2757 X5721 or via email at Brian.Carito@ge.com. Please direct any correspondence to: Electric Insurance Company, 75 Sam Fonzo Drive, Beverly, MA 01915.

Sincerely,

Brian Carito

Brian Carito
Claims Specialist