

REQUEST FOR BOARD ACTION

HENDERSON COUNTY BOARD OF COMMISSIONERS

MEETING DATE: April 2, 2018

SUBJECT: **30 Day Notice, 2nd Follow Up
Waste Pro Waste Hauling Permit**

PRESENTER: Marcus Jones, PE

ATTACHMENTS: No

SUMMARY OF REQUEST:

During the February 5, 2018 Board meeting, and in response to numerous calls to County staff and the Board of Commissioners regarding noncompliant hauler service, the Board placed Waste Pro's permit to haul waste in Henderson County on a thirty day notice. This notice was extended for thirty days by the Board during the March 5, 2018 meeting, as Waste Pro demonstrated improvements during the first period but complaints were still being received by the Board and staff.

This meeting concludes the second thirty day period with staff reporting significant reduction in calls from Waste Pro customers. It is evident that Waste Pro continues to make a sincere effort to address the customer concerns and dedicated the resources necessary to improve service.

Staff will be available to provide any additional information as requested, and to answer questions. Should the final days of the notice period reflect the last three weeks, staff would recommend returning Waste Pro to compliant permit status.

BOARD ACTION REQUESTED:

The Board is requested to return Waste Pro to compliant permit status allowing them to haul waste in Henderson County.

Suggested Motion:

I move that the Board return Waste Pro to compliant permit status allowing them to haul waste in Henderson County.