



Transportation Advisory Committee Meeting Notice & Agenda

**Thursday, September 15, 2011
4:00 p.m. to 5:00 p.m.**

King Street Meeting Room
100 North King Street
Hendersonville, NC 28792

1. Meeting Called to Order.....Jim Crafton
2. Approval of Meeting Minutes – May 4, 2011Jim Crafton

New Business

3. SPOT Highways Projects Top 25 UpdateMatthew Cable (30 minutes)
4. Project Intake List Review from May 4, 2011 MeetingMatthew Cable (10 minutes)
5. SPOT Bicycle and Pedestrian Projects Prioritization.....Matthew Cable (10 minutes)
6. Title VI Certification.....Matthew Cable (5 minutes)
7. Discussion of Next Meeting Date.....Matthew Cable
8. Adjournment.....Jim Crafton

Next Meeting

Either Wednesday October 4, 2011 at 4:00 P.M or Wednesday, November 2, 2011 at 4:00 p.m.

CHAIRMAN

Jim Crafton
Phone: 828.329.0203
Email: craftonj@morrisbb.net

VICE-CHAIRMAN

Renee Kumor
Phone: 828.692.7640
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STAFF

Matthew Cable
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Henderson County believes it is the right of all citizens to participate. All persons with disabilities that need auxiliary aid should contact the Secretary to the Planning Board at (828) 697-4819, at least 48 hours prior to the meeting.

Henderson County
TRANSPORTATION ADVISORY COMMITTEE
May 4, 2011

The Transportation Advisory Committee met on May 4, 2011 at 4:00 p.m. in the King Street Meeting Room at 100 North King Street, Hendersonville. Members present were Chairman Jim Crafton; Sue Anderson, City of Hendersonville; Eddie Henderson, Town of Fletcher; Robert Vickery, Town of Laurel Park; Renee Kumor, at-large; Keith Maddox, at-large; Don Farr, Village of Flat Rock; Josh Lanning, NCDOT; Paul Black, MPO; and Commissioner Bill O'Connor. Henderson County Staff members included Anthony Starr, Planning Director; Hope Bleecker, Transportation Planner; and Kathleen Scanlan, Secretary.

Approval of Minutes:

Ms. Kumor called the meeting to order and asked for the approval of the minutes for March 2, 2011. Eddie Henderson made a motion to approve the minutes as noted. Don Farr seconded the motion and all members voted in favor.

NCDOT Update:

Josh Lanning reviewed the following:

- Upward Road** – Construction is in process. A temporary bridge is being built over I-26 and one at South Allen Road.
- US 64** – To be completed August, 2011
- US 25** – Ahead of schedule. To be completed July, 2011
- Howard Gap Road** – 1st Phase from Fletcher to Brookside Camp Road, let contract for December, 2011.
2nd Phase from Brookside Camp Road to US 64 will be let, December, 2012
- Crail Farm Bridge** – Completed
- Stoney Mtn. Road** – Under construction. Graded and stoned by mid-June, 2011. Pavement in new fiscal year.

Staff Reports:

Priority Needs List. Ms. Bleecker reviewed the French Broad River MPO priority needs list which will be looked at during the next few TAC and TCC meetings. She said the priority needs list forms the basis of the improvement plan and in essence NCDOT's budget. She described the priority needs list as our mechanism as a local government for communicating at the MPO level to NCDOT that these are the County's priorities and that we would like to have these priorities make it into the TIP list. Mr. Starr introduced Paul Black, MPO coordinator for our region, working with Land of Sky Regional Council. Mr. Black explained his position and reviewed the projects on the SPOT list and said if the Committee wants to consider any additional projects on the draft list, they will be considered as well as the projects already on the list.

She reviewed the draft list of Henderson County Projects for long-range transportation plan and asked the Committee if any projects that do not appear highlighted (the highlighted items were the top 5 chosen by the Committee previously) need to be considered for placement on the top 25 priority needs list. After some discussion on the process, it was decided among Committee members that the following be considered to add to the priority needs list:

- # 6 – Brickyard Road, from US 64 to NC 280
- # 9 – Blythe Street, from NC 191 to US 64

Henderson County
TRANSPORTATION ADVISORY COMMITTEE
May 4, 2011

8 – White Street, from US 176 to Kanuga Road

13 – Rutledge Drive (segment in Flat Rock), from NC 225 to Erkwood Drive

15 – Butler Bridge Road, from US 25 to NC 280

Bill O'Connor made a motion to approve the above additions to be considered by the SPOT ranking system on the needs priority list. Sue Anderson seconded the motion and all members voted in favor. It was also considered as a back-up or an alternate, adding # 10, State Street, from Hebron to Kanuga Road, in case one of the five that was added is dropped from the list.

Transit Update. Ms. Hope informed the members of the proposed Apple Country fare schedule. She said that this proposal will be presented to the Board of Commissioners on June 6, 2011. There will be a discussion at that time on a proposed fare increase for the bus system and also a potential service cut. She stated that as a Federal requirement, the County has to re-bid on a yearly basis our contract with the bus system. She said for a number of years, it has been WCCA and through a bidding process, WCCA was the most qualified and the lowest bidder, but their contract rates increased by 15% due to fuel and maintenance costs. She added that in order to raise revenue, they need to increase the fares.

Municipal Issues:

Laurel Park – Barbeque and Blue Grass Event on Jump Off Rock sponsored by the Civic Association of Laurel Park. There will be a shuttle service to eliminate any traffic problems on the roads leading to Jump Off Rock.

Fletcher - St. John's Road project is finished, complete with all cuts.

City of H'ville. - In the process of acquiring easements for sidewalks along NC 191

Other Business:

Ms. Kumor mentioned the extreme curve and grade in a portion of Country Road in Hendersonville. She asked the Chairman if a letter could be submitted to NCDOT so they could evaluate whether the extreme bend in a section of that road would qualify for SPOT Safety Funds to consider realignment. Renee Kumor made a motion to send a letter to NCDOT regarding this matter and Keith Maddox seconded the motion. All members voted in favor.

There being no further business, the meeting adjourned at 5:25 p.m.

Jim Crafton, Chairman
Henderson County Transportation Advisory Committee

Table 1. Highway Projects to be Entered into SPOT

Former Rank	New Rank*	Brief Project Description
1.	-	NC 209 Widening Project #R-4047 (Haywood County)
2.	1.	US 25 A (Sweeten Creek Road) Project #U-2901 (Buncombe County)
3.	2.	US 19/23 Widening Section A Project #R-4406 (Buncombe County)
4.	3.	US 64 West from Blythe St. to White Pine Dr. (Henderson County)
5.	4.	Ahseville Signal System Project #U-4715B (Buncombe County)
6.	5.	US 23 Business South Project #U-4712 (Haywood County)
7.	-	I-40 Liberty Road Interchange Project #I-4759 (Buncombe County)
8.	6. 7. 8.	I-26 Project #I-4400 (Henderson County)
9.	9. 10.	I-26 Project #I-4700 (Buncombe County)
10.	11.	Howard Gap Road Phase III (Henderson County)
11.	12.	Wilma Dykeman Riverway Project #U-5019 (Buncombe County)
12. 13. 14.	13. 14. 15.	I-26 North of I-240 (Sections A, B, and C)
15	16.	Balfour Parkway (Henderson County)
16.	17.	NC 191 Project #R-2588B (NC 280 to Mountain Road) (Henderson County)
17.	18.	NC 191 Project #R-2588A (US 25 to Mountain Road) (Henderson County)
18.	19.	US 25/Merrimon Avenue Project #U-4013 (Buncombe County)
19.	20.	I-240/Merrimon Avenue Interchange (Buncombe County)
20.	21.	US 276/Russ Avenue (Haywood County)
21.	22.	US 276 Waynesville Mountain (Haywood County)
22.	23.	Dellwood Road Project #U-3466 (Haywood County)
23.	24.	Long Shoals Road Project #R-2813A (Buncombe County)
24.	25.	NC 191 Project #U-3403 A or B (Henderson/Buncombe)
25.	-	NC 191 Project #U-3403 A or B (Henderson/Buncombe)

*Assuming all rank order will remain the same with adjustments made based on project removal and project divisions.

FBRMPO 2011-2017 Priority Needs List Items for Henderson County Not Ranked

MPO Rank	Local ID	Project	Type	Comments
-	HEND0004-H	Fanning Bridge Road (Extension to intersect with Howard Gap Rd)	Road Extension	
-	HEND0005-H	Old Airport Road (Improvements Fletcher)		
-	HEND0006-H	Butler Bridge Road (Straightening between Glens of Aberdeen and Hollabrook Farms)		
-	HEND0007-H	Ray Hill Road & Turnpike Road (Intersection Alignment)		
-	HEND0008-H	Highway 280 & Parsonage Drive (Intersection Improvements)		
-	HEND0009-H	Hooper Lane (Intersection improvements <i>at Jeffress Road and NC Hwy 191</i>)		
.*	HEND0010-H	Rutledge Road (Widen to 10' lanes to accommodate bikes)	Minor Upgrade	D20 (2035 LRTP)*
.*	HEND0011-H	Rutledge Road (Improve geometrics and replace narrow bridges as required)	Minor Upgrade	*
-	HEND0012-H	Little River Road (Resurface and widen to include bike lanes)	Minor Upgrade	

*Should this be considered as one project.

Items to be Placed on Priority Needs List (Discussed at May 4, 2011 Henderson County TAC Meeting)

MPO Rank	Local ID	Project	Type	2035 LRTP
-	HEND00XX-H	Brickyard Road (US Hwy 64 to NC 280)		NA*
-	HEND00XX-H	Blythe Street (NC 191 to US Hwy 64)		NA*
-	HEND00XX-H	White Street (Realignment Improvements from US 176 to Kanuga Road)		C18**
-	HEND00XX-H	Rutledge Drive (Resurface and widen to add bike lanes NC 225 to Erkwood Drive)		Bike/Ped Portion
-	HEND00XX-H	Butler Bridge Road, from US 25 to NC 280		D8

*The 2035 LRTP does not appear to contain these projects.

**This is not a State road, however the intersections are State maintained.



Planning Department
Transportation Division
 100 North King Street
 Hendersonville, NC 28792

MEMORANDUM

TO: Henderson County Transportation Advisory Committee
 FROM: Matthew Cable, AICP, Transportation Planner
 DATE: September 15, 2011
 SUBJECT: SPOT 2 Bike & Pedestrian Projects Prioritization Methodology
 ATTACHMENTS: SPOT 2 Bike & Pedestrian Projects by Jurisdiction

The French Broad River Metropolitan Planning Organization (FBRMPO) Technical Coordinating Committee's (TCC's) Complete Streets Subcommittee met on August 11, 2011 to discuss the prioritization methodology for the SPOT 2 bike and pedestrian projects. The North Carolina Department of Transportation (NCDOT) has requested the projects submitted from the MPO be limited to five (5) bike and five (5) pedestrian projects.

Each jurisdiction (including municipalities and counties) have been asked to:

1. Submit no more than (3) projects from the existing SPOT list for consideration in this round,
2. Rank the projects (1 through 3), and
3. Provide scoring information to the Complete Streets Subcommittee by September 30, 2011.

The factors which will be considered in assigned a prioritization score are shown in Table 1, below.

Haywood County will have one bike and one pedestrian project on the SPOT list (as Haywood County only has one of each project type submitted to the list currently). Henderson and Buncombe County will also have at least one project on the bike and one project on the pedestrian SPOT list. The remaining two slots in each category will be filled with either Henderson or Buncombe projects based on the prioritization score.

Henderson County is guaranteed at least 2 and has the opportunity to obtain 6 places in the bike and pedestrian SPOT list.

Discussion of the scores (resulting from the prioritization calculations and NCDOT SPOT scores) will take place at the Complete Streets Subcommittee meeting on October 11, 2011 and at the FBRMPO TCC meeting October 20, 2011.

Table 1. Factors Considered in Assigning a Prioritization Score

Factor	Point Range	How Assigned:
NCDOT SPOT Score	0-50	Points by weighted SPOT Score
Connectivity	0-10	1 point each for connection to: <ul style="list-style-type: none"> a. Fixed Route Transit, b. School (K-12 and college/university), c. Central Business District, d. Multifamily Residential Complex, e. Park, f. Employment Center, and g. Point of Interest
Connection to/completion of existing bike/pedestrian network	0-5	1 point each per connection to bike/pedestrian network
Support from local bike/ped group/additional support from Complete Streets Subcommittee	0-5	5 points for additional support
Identified in existing plan	0-5	5 points (local bike/pedestrian plan); 3 points (FBRMPO CTP/LRTP but not dedicated bike/pedestrian plan); 2 points (local comprehensive plan or similar); 1 point (if only on FBRMPO PNL)
Crashes on corridor	0-5	5 points (3 crashes or 1 death (2006-2010)); 3 points (1 to 2 crashes and 0 deaths (2006-2010)); 1 point (multiple crashes prior to 2006)

Table A. SPOT 2 Bike Projects Submitted for Scoring CITY OF HENDERSONVILLE									
SPOT ID	Route Name	From : To	Description	Total Cost	% ROW Acquired	Describe Access to Transit/School/CBD/High Density Residential/Commercial Area/Park	Describe Connection to Larger System of Interconnected Bike/Ped Facilities	Specific Adopted Bike/Ped Plan	If Included in Adopted Plan - Plan Name
45052	Kanuga Rd at Willow Rd		RR Xing Improvements	100,000	0	Residential neighborhoods south to downtown Hendersonville	Sidewalks along Kanuga Rd; planned sidewalks on Church St; planned bike shoulder; improvements along...	-	L RTP (BkPed-10) CTP PNL (BkPed4)
SPOT 2	Oklawaha Greenway	Main St near Oklawaha Dr to Berkeley Mills Park off Balfour Rd near Carter St	Phase 3, Patton Park to Berkeley Ball Park, 1.4 mi. multi-use path following Mud Creek	700	25	Berkeley Mills Park, Patton Park, multi-family residential along Eastbury Dr	Existing Oklawaha Greenway segment; planned and existing sidewalks	Hendersonville Pedestrian Plan	L RTP (BkPed-3) PNL (BkPed-91)

Table B. SPOT 2 Bike Projects Submitted for Scoring TOWN OF FLETCHER									
SPOT ID	Route Name	From : To	Description	Total Cost	% ROW Acquired	Describe Access to Transit/School/CBD/High Density Residential/Commercial Area/Park	Describe Connection to Larger System of Interconnected Bike/Ped Facilities	Specific Adopted Bike/Ped Plan	If Included in Adopted Plan - Plan Name
44921	Cane Creek Rd	Mills Gap Rd to US Hwy 25	Pave shoulders	756,000	0	Veritas Christian Academy, Fletcher Library, Fletcher United Methodist School	Planned bike shoulder along Cane Creek Rd in Fletcher, proximity to multi-family...	-	CTP (Project C-6)

Table C. SPOT 2 Bike Projects Submitted for Scoring VILLAGE OF FLAT ROCK									
SPOT ID	Route Name	From : To	Description	Total Cost	% ROW Acquired	Describe Access to Transit/School/CBD/High Density Residential/Commercial Area/Park	Describe Connection to Larger System of Interconnected Bike/Ped Facilities	Specific Adopted Bike/Ped Plan	If Included in Adopted Plan - Plan Name
45059	Multiple	Little River Rd at Kanuga Rd to College Dr at BRCC Entrance	Share the Road Signs	3,000	100	BRCC, downtown Flat Rock, Carl Sandburg Home	Planned bike facilities on Kanuga Rd; planned pedestrian improvements on Greenville Hwy; pedestrian improvements on Little River Rd	-	CTP

Item C2

Table D. SPOT 2 Ped Projects Submitted for Scoring									
CITY OF HENDERSONVILLE									
SPOT ID	Route Name	From : To	Description	Total Cost	% ROW Acquired	Describe Access to Transit/School/CBD/High Density Residential/Commercial Area/Park	Describe Connection to Larger System of Interconnected Bike/Ped Facilities	Specific Adopted Bike/Ped Plan	If Included in Adopted Plan - Plan Name
45057	US Hwy 64	Dana Rd to Howard Gap Rd	Sidewalk on both sides of US Hwy 64 crossing signals/safety improvements at 6 intersections	1,071,000	0	Commercial Areas along Hwy 64, including major retail, grocery stores and restaurants, multi-family residential off Thompson St	Existing sidewalks on Howard Gap Rd and Thompson St	Hendersonville Pedestrian Plan	L RTP (BkPed-19)
45060	NC Hwy 225	Shepherd St to Kenmure Dr	Sidewalk	777,638	0	Commercial area along NC 225 including Flat Rock Cinema, gift shops, and sidewalks to Carl Sandburg Museum along Little River Dr	Existing sidewalk along NC 225 further south, existing sidewalks along Little River Rd to Carl Sandburg	-	PNL (BkPed-28)
45061	N. Main St	Signal Hill Rd/Duncan Hill Rd to Ocan Ct.	Sidewalk on both sides of N. Main St	219,080	0	Proximity to Boys and Girls Club; Patton Park; existing Oklawaha Greenway; future Oklawaha Greenway would	Existing sidewalks further south on Main St Oklawaha Greenway (existing)	Hendersonville Pedestrian Plan	-
45064	Kanuga Rd	Washington St to State St/Erkwood Dr	Sidewalk and ped improvements on both sides and crossing improvements from Washington St to State St to Erkwood	147,720	0	Residential neighborhoods along Kanuga Rd; shopping center accessible via White St off Kanuga Rd	Existing Sidewalks on Kanuga Rd White St	Hendersonville Pedestrian Plan	-
45065	Blythe St	Brevard St to Haywood Rd	7090 feet of sidewalk, curb and gutter on one side of Blythe St from US Hwy 64 to NC 1919 including 44 ramps	336,000	0	Grace Lutheran Church Preschool, Trinity Preschool, residential neighborhoods including Britton Creek Drive multi-family residential	Existing Sidewalks on US Hwy 64	Hendersonville Pedestrian Plan	-
45309	US 176	Shepherd St to Upward Rd	Sidewalk one side	894,600	0	Commercial/retail including grocery; WCCA offices, residential neighborhoods	Sidewalks on US 176 from US Hwy 25 to Shepherd St	Hendersonville Pedestrian Plan	-
45310	NC Hwy 191/US Hwy 25 Intersection		Pedestrian safety improvements	53,200	0	Commercial along US Hwy 25 and NC 191	Existing sidewalks on US Hwy 25	Hendersonville Pedestrian Plan	-
45311	S. Grove St	E. Barnwell St to US Hwy 176	0.75 miles of sidewalk	366,800	0	Hendersonville Christian School; Heritage Hall International School; commercial, ball fields, and Mountain...	Existing on S. Grove St further north	Hendersonville Pedestrian Plan	PNL (2009)
45312	S. Main St	S. King St to S. Church St	350 ft. sidewalk on S. Main	53,200	0	Fresh Market, RR crossing, connection between Hendersonville Downtown and commercial on Greenville Hwy.	Existing on Main St further north	Hendersonville Pedestrian Plan	-
45314	NC 191 Intersection	Druid Hills Ave. to Sylvan Blvd.	Pedestrian Crossing Improvements	53,200	0	Commercial on NC 191 and US Hwy 25, Hendersonville high School four blocks from here	Existing on NC 191 and US Hwy 25	Hendersonville Pedestrian Plan	-
SPOT 2	US 225/S. Main St	US Hwy 176 to Casewell St/Kanuga Rd	Pedestrian Improvements	112,000	0	Connects Hendersonville Downtown with commercial development			PNL (BkPed-65)

Item C2

Table E. SPOT 2 Ped Projects Submitted for Scoring									
TOWN OF FLETCHER									
SPOT ID	Route Name	From : To	Description	Total Cost	% ROW Acquired	Describe Access to Transit/School/CBD/High Density Residential/Commercial Area/Park	Describe Connection to Larger System of Interconnected Bike/Ped Facilities	Specific Adopted Bike/Ped Plan	If Included in Adopted Plan - Plan Name
45063	Howard Gap Rd	US Hwy 25 to Jackson Rd	Sidewalk on both sides of Howard Gap Rd from US Hwy 25 to Jackson Rd	68,040	0	Fletcher Community Park, commercial area along US Hwy 25	Multi-use path through Fletcher Community Park	-	PNL (BkPed-41)

Table F: SPOT 2 Ped Projects Submitted for Scoring									
TOWN OF LAUREL PARK									
SPOT ID	Route Name	From : To	Description	Total Cost	% ROW Acquired	Describe Access to Transit/School/CBD/High Density Residential/Commercial Area/Park	Describe Connection to Larger System of Interconnected Bike/Ped Facilities	Specific Adopted Bike/Ped Plan	If Included in Adopted Plan - Plan Name
45316	US Hwy 64	Davis Circle to Pisgah Dr	Pedestrian crossing improvements on US Hwy 64 at Laurel Park Village Shopping Center	53,200	0	Commercial, grocery store	Proximity to planned Ecusta Rail-to-Trail	-	PNL (2009)

Table G: SPOT 2 Ped Projects Submitted for Scoring									
HENDERSON COUNTY									
SPOT ID	Route Name	From : To	Description	Total Cost	% ROW Acquired	Describe Access to Transit/School/CBD/High Density Residential/Commercial Area/Park	Describe Connection to Larger System of Interconnected Bike/Ped Facilities	Specific Adopted Bike/Ped Plan	If Included in Adopted Plan - Plan Name
45315	US Hwy 64	Sunset Hill Dr to Morgan Rd	Improve Pedestrian Crossings	53,200	0	EHSVFD, Hendersonville Family Health Center, Etowah Shopping Center	Existing striped should on US Hwy 64	-	PNL (BkPed-71)

Title VI Program – 2011 submittal Henderson County, NC



July 18, 2011

**TITLE VI COORDINATOR
Matthew Cable
Henderson County Planning Department
100 North King Street
Hendersonville, NC 28792
828.697.4819**

TABLE OF CONTENTS

I. NON DISCRIMINATION POLICY

II. GENERAL REQUIREMENTS AND GUIDELINES

1. Title VI Certification and Assurance
2. Title VI Complaint Procedures and Record Keeping of Investigations Complaints and Lawsuits
3. Language Access
4. Notify Beneficiaries of Protection under Title VI
5. Submit a Title VI Program
6. Environmental Justice Analysis of Construction Projects
7. Promoting Inclusive Public Participation

III. LIMITED ENGLISH PROFICIENCY PLAN

ATTACHMENTS

1. Henderson County Title VI Certification
2. Title VI Complaint Form (English & Spanish)
3. Example of Spanish Language advertisement
4. Service Area Map with Limited English Proficiency Table
5. Public Notice regarding Title VI obligations

I. HENDERSON COUNTY NON-DISCRIMINATION POLICY

Title VI of the Civil Rights Act of 1964 states that no person in the United States shall, on the ground of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance. (42 USC Section 200d).

Henderson County is committed to practicing nondiscrimination. If you believe you have been subjected to discrimination, you may file a complaint with Henderson County or the Federal Transportation Administration. For more information visit www.hcplanning.org, call (828) 697-4819, send an email to planning@hendersoncountyn.org, or visit the Planning Department, Transportation Division, which is located at 100 King Street in downtown Hendersonville, NC.

Política de no-discriminación del Transporte Público de la Henderson County El Título VI – Title VI – de los Derechos Civiles de 1964 establece que ninguna persona en los Estados Unidos de América puede, basado en la raza, color o nacionalidad, ser excluida de participar o serle negados los beneficios, o ser sujeta a discriminación bajo ninguno de los programas o actividades que reciban asistencia financiera del gobierno federal. (42 USC Section 200d). El Transporte Público de la Henderson County está comprometido a no discriminar. Si usted cree que ha sido discriminado, puede presentar una queja con Transporte División del Departamento del Condado de Henderson Planeamiento con la Administración de Transito Federal (Federal Transit Administration – FTA).

Para mas información visítenos en la pagina web www.hcplanning.org, o llame al teléfono (828) 697-4819, o envíe un correo electrónico a planning@hendersoncountyn.org o visite nuestra oficina en el Departamento del Planeamiento en 100 North King Street, Hendersonville, NC.

II. GENERAL REQUIREMENTS AND GUIDELINES

1. Title VI Certification and Assurances
City of Asheville submitted the Title VI certification and assurance in TEAM for Henderson County (see City of Asheville's Certification).
2. Title VI Complaint Procedures and Record Keeping of Investigations Complaints, and Lawsuits.
This section outlines the Title VI complaint procedures related to Federally funded programs, services, and benefits. However, it does not deny the complainant the right to file formal complaints with Federal Transit Administration, or seek private counsel for complaints alleging discrimination, intimidation or retaliation of any kind that is prohibited by law. Title VI of the Civil Rights Act of 1964 states that no person in the United States shall, on the ground of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance.

Any person who believes that he or she individually, or as a member of any specific class of persons, has been subjected to discrimination on the basis of race, color, or national origin as noted below may file a written complaint with Henderson County Planning Department, Transportation Division, 100 King Street, Hendersonville, NC 28792.

Title VI Complaint Form can be obtained in person or at www.hcplanning.org. Individuals shall have the right to complain directly to the appropriate federal agency. Every effort will be made to obtain early resolution of complaints. The option of informal meeting(s) between the affected parties and the County's Title VI manager, which is also the County's Transportation Manager, may be utilized for resolutions.

Procedure: The complaint must meet the following requirements:

1. Complaint shall be in writing and signed by the complainant(s). In cases where Complainant is unable or incapable of providing a written statement, a verbal complaint may be made. The Transportation Planning Manager will interview the Complainant and assist the person in converting verbal complaints to writing. All complaints must, however, be signed by the Complainant or his/her representative.
2. Include the date of the alleged act of discrimination or the date when the Complainant(s) became aware of the alleged act of discrimination. Also include the date on which the conduct was discontinued or the latest instance of the discriminatory conduct.
3. Present a detailed description of the issues, including names and job titles of those individuals perceived as parties in the complaint.
4. Federal and state law require complaints be filed within 180 calendar days of the alleged incident upon receipt of the complaint, the Transportation Planning Manager will determine its jurisdiction, acceptability, and need for additional information, and will investigate the merit of the complaint.
5. The Complainant will be provided with a written acknowledgement that the Henderson County Planning Department, Transportation Division has either accepted or rejected the complaint. A complaint must meet the following criteria for acceptance: The Complaint must be filed within 180 days of the alleged occurrence. The allegation must pertain to a protected class: race, color or national origin. The allegation must involve a Henderson County service of a Federal aid recipient, sub-recipient or contractor.
6. Once the Henderson County Planning Department, Transportation Division has decided to accept the complaint for investigation, the Complainant will be notified in writing of such determination. The complaint will receive a case number and will then be logged in a database that identifies: Complainant's name, basis, alleged harm.

In cases where the Henderson County Planning Department, Transportation Division assumes the investigation of the complaint, within 90 calendar days of the acceptance of the complaint, the Transportation Planning Manager will prepare an investigative report for review by the Planning Director. The report shall include a narrative description of the incident, identification of persons interviewed, and findings and recommendations for disposition.

The investigative report and its findings will be reviewed by the Transportation Planning

Manager and in some cases the investigative report and findings will be reviewed by the Henderson County Legal Department. The report will be modified as needed.

The Transportation Planning Manager and Henderson County Legal Department will make a determination on the disposition of the complaint. Dispositions will be stated as follows: In the event that Henderson County Planning Department, Transportation Division is in noncompliance with Title VI regulations remedial actions will be listed. Notice of Director's determination will be mailed to the Complainant. Notice shall include information regarding appeal rights of Complainant and instructions for initiating such an appeal. Notices of appeals are as follows:

Henderson County Planning Department, Transportation Division will reconsider this determination, if new facts, come to light.

If Complainant is dissatisfied with the determination and/or resolution set forth by Henderson County, the same complaint may be submitted to the FTA, for investigation. Complainant will be advised to contact the Federal Transit Administration, Office of Civil Rights Region IV, 230 Peachtree, NW, Suite 800, Atlanta, GA 30303, telephone (404) 865- 5600.

A copy of the complaint and Henderson County's investigation report/letter of finding and Final Remedial Action Plan, if appropriate will be issued to FTA within 120 days of the receipt of the complaint. A summary of the complaint and its resolution will be included as part of the Title VI updates to the FTA.

The Transportation Planning Manager will ensure that all records relating to Henderson County's Title VI Complaint Process are maintained with department records. Records will be available for compliance review audits.

3. Language Access

Language Implementation Plan: Henderson County has assessed the number of persons speaking English "less than well" and "not at all" with the release of data provided by the 2005-2009 American Community Survey as can be found in Section III of this report. The LEP populations per tract per language for Henderson County have been assessed for areas of concentration. In addition Henderson County will consult state and local data sources to better assess the LEP population. Henderson County will also identify and communicate with community organizations that serve LEP populations such as El Centro for the County's growing Spanish Population. Henderson County will begin to keep a list of services with which LEP persons contact our agency. Based on information provided by community organizations Henderson County will better understand which transit services are used most frequently by the LEP population.

Henderson County will work with community organizations to hold face-to-face interactions with LEP persons in order to better assess our agencies critical services used by the LEP population. Henderson County will use this information to determine the demand for language assistance. This demand, along with Henderson County financial and personnel resources will determine what further efforts will be undertaken. Based on the

assessment of 2005-2009 American Community Survey, Henderson County's most significant low English proficient language group is Spanish (Attachment III).

Since Henderson County is above the Safe Harbor LEP threshold, Henderson County will provide language assistance at this time. Announcements regarding public meetings, service changes, and fare changes are published in a local Spanish language news paper. WCCA, the contractor of the transit system, will offer Spanish language options. WCCA, the contract operator of the transit system has employees who speak Spanish and are available to respond to written communications and other critical language issues. Henderson County's Title VI Non-Discrimination Policy (Section I) and Complaint Form (Attachment II) are also available in Spanish. Other translation resources can be made available upon request.

4. Notify Beneficiaries of Protection Under Title VI

Henderson County works to notify beneficiaries of protection under Title VI by posting on line, in administrative offices and on buses: 1) our Title VI obligations; 2) policy of non-discrimination, 3) where to get more information and 4) procedure for complaints.

5. Title VI Program Update Every Three Years

In order to ensure compliance with 49 CFR Section 21.9(b), Henderson County will submit a Title VI Program to FTA's regional civil rights officer once every three years as laid out in FTA C 4702.1A. Due to the size of the system, recent public outreach and involvement activities are limited in number. The only public outreach conducted in the last three years was a recent public hearing regarding fare change and service analysis. Notices regarding the hearing were posted on the vehicles and in the paper. The Board of Commissioners voted to retain the current fare structure. Henderson County's procedures for tracking and investing Title VI complaints are listed above in Section II (Title VI Complaint Procedures and Record Keeping of Investigations Complaints, and Lawsuits). Henderson County has not received any Title VI complaints since the time of the last submission. A copy of the Henderson County's notice to the public regarding Title VI obligations is found in Attachment V. A copy of Henderson County's policy and procedures for complaints is found in Section II (Title VI Complaint Procedures and Record Keeping of Investigations Complaints, and Lawsuits).

6. Conducting an Environmental Justice Analysis of Construction Projects. Henderson County will integrate an environmental justice analysis when National Environmental Policy Act (NEPA) documentation is required for construction projects. No recent construction projects have been undertaken. In the event that Henderson County has a construction project, Categorical exclusion (CE) documentation will be prepared, completed and submitted as needed. When preparing an environmental assessment (EA) or environmental impact statement (EIS), will include the following components:

- A description of the low-income and minority population within the study area affected by the project, and a discussion of the method used to identify this population.
- A discussion of all adverse effects of the project both during and after construction that would affect the identified minority and low-income population. A discussion of

all positive effects that would affect the identified minority and low-income population, such as an improvement in transit service, mobility, or accessibility.

- A description of all mitigation and environmental enhancement actions incorporated into the project to address the adverse effects.
- A discussion of the remaining effects, if any, and why further mitigation is not proposed.
- For projects that traverse predominantly minority and low-income and predominantly non-minority and non-low-income areas, a comparison of mitigation and environmental enhancement actions that affect predominantly low-income and minority areas with mitigation implemented in predominantly non-minority or non low-income areas. When Henderson County determines that there is no basis for such a comparison, we will describe why this is so.

7. Promoting Inclusive Public Participation

In order to integrate the viewpoints of minority, low-income, and LEP populations into community outreach activities, Henderson County seeks out these groups when conducting public outreach and involvement activities. Henderson County shall offer early and continuous opportunities for the public to be involved in the identification of social, economic, and environmental impacts of proposed transportation decisions. This is accomplished by conducting meetings in an open and welcoming manner. Meetings are held in transit accessible locations during transit operations hours, with notices circulated in paper of general circulation. Meetings are also published in minority papers, and notices are made available on the transit vehicle. Coordination with institutions and organizations that serve or represent low income and minority individuals in order to better reach out to members in the affected minority and low income communities.

III LIMITED ENGLISH PROFICIENCY

This *Limited English Proficiency Plan* has been prepared to address Henderson County's responsibilities as a recipient of federal financial assistance as they relate to the needs of individuals with limited English proficiency language skills. The plan has been prepared in accordance with Title VI of the Civil Rights Act of 1964, 42 U.S.C. 2000d, et seq, and its implementing regulations, which state that no person shall be subjected to discrimination on the basis of race, color or national origin.

Executive Order 13166, titled *Improving Access to Services for Persons with Limited English Proficiency*, indicates that differing treatment based upon a person's inability to speak, read, write or understand English is a type of national origin discrimination. It directs each agency to publish guidance for its respective recipients clarifying their obligation to ensure that such discrimination does not take place. This order applies to all state and local agencies which receive federal funds, including all Henderson County departments receiving federal grant funds.

Plan Summary

Henderson County has developed this *Limited English Proficiency Plan* to help identify reasonable steps for providing language assistance to persons with limited English proficiency (LEP) who wish to access services provided. As defined in Executive Order 13166, LEP persons are those who do not speak English as their primary language and have limited ability to read, speak, write or understand English. This plan outlines how to identify a person who may need language assistance, the ways in which assistance may be provided, staff training that may be required, and how to notify LEP persons that assistance is available.

In order to prepare this plan, Henderson County used the four-factor LEP analysis which considers the following factors:

1. The number or proportion of LEP persons in the service area who may be served by Apple Country Transit.
2. The frequency with which LEP persons come into contact with Apple Country services.
3. The nature and importance of services provided by Apple Country Transit Services to the LEP population.
4. The interpretation services available to Apple Country Transit Riders and overall cost to provide LEP assistance. A summary of the results of the four-factor analysis is in the following section.

MEANINGFUL ACCESS: FOUR-FACTOR ANALYSIS

1. The number or proportion of LEP persons in the service area who may be served or are likely to require Apple Country Transit Services.

Henderson County staff reviewed the 2005-2009 American Community Survey and determined that 10.66% of the total population of the transit service area speak a language other than English only. Of the 10.66%, more than half (or 57.25%) of that population have limited English Proficiency; that is, they speak English “not well” or “not at all”. This group would be approximately 6.10% of the overall population of the transit service area. Within the Henderson County Apple Country service area, of those persons with limited English proficiency, 90.14% speak Spanish, 2.06% speak French, 1.35% speak German, 1.83% speak Russian, .93% speak Polish, 3.39% speak Asian and Pacific Island Languages, and 0.30% speak Arabic.

2. The frequency with which LEP persons come in contact with Apple Country Transit services.

Henderson County staff reviewed the frequency with which the Henderson County Board of Commissioners, Henderson County staff and Apple Country Transit bus/van drivers have, or could have, contact with LEP persons. This includes documenting phone inquiries or office visits. To date, Henderson County has had no requests for interpreters and no requests for translated program documents. The Henderson County Board of Commissioners and the Apple Country Transit office staff have had very little contact with LEP persons. The bus drivers have occasional daily contact with 3-5 persons with limited English proficiency.

3. **The nature and importance of services provided by the Apple Country Staff to the LEP population.**
4. **There is no large geographic concentration of any type of LEP individuals in the service area for Apple Country Transit.**

The overwhelming majority of the population speaks only English. As a result, there are few social, service, professional and leadership organizations within the Apple Country Transit service area that focus on outreach to LEP individuals. The Apple Country Transit office staff and bus/van drivers are most likely to encounter LEP individuals through bus/van rides, office visits, phone conversations, and attendance at Henderson County Board meetings.

5. **The resources available to Apple Country Transit, and overall costs to provide LEP assistance.**

Henderson County reviewed its available resources that could be used for providing LEP assistance, which of its documents would be most valuable to be translated if the need should arise, and contacted local citizens that would be willing to provide voluntary Spanish translation if needed within a reasonable time period. Other language translation if needed would be provided through a telephone interpreter line for which the County would pay a fee.

LANGUAGE ASSISTANCE

A person who does not speak English as their primary language and who has a limited ability to read, write, speak or understand English may be a Limited English Proficient person and may be entitled to language assistance with respect to Apple Country Transit services. Language assistance can include interpretation, which means oral or spoken transfer of a message from one language into another language and/or translation, which means the written transfer of a message from one language into another language.

How the Apple Country staff may identify an LEP person who needs language assistance:

- Post notice of LEP Plan and the availability of interpretation or translation services free of charge in languages LEP persons would understand.
- All Apple Country Transit staff will be provided with “I Speak” cards to assist in identifying the language interpretation needed if the occasion arises.
- All Apple Country Transit staff will be informally surveyed periodically on their experience concerning any contacts with LEP persons during the previous year.
- When Henderson County Planning Department, Transportation Division Staff or Apple Country Transit sponsor an informational meeting or event, an advanced public notice of the event should be published including special needs related to offering a translator (LEP) or interpreter (sign language for hearing impaired individuals). Additionally, a staff person may greet participants as they arrive. By informally engaging participants in conversation it is possible to gauge each attendee’s ability to speak and understand English. Although translation may not be able to be provided at the event it will help identify the need for future events.

Language Assistance Measures

Although there is a very low percentage in the Apple Country Transit staff of LEP individuals, that is, persons who speak English “not well” or “not at all”, it will strive to offer the following measures:

1. The Apple Country Transit staff will take reasonable steps to provide the opportunity for meaningful access to LEP clients who have difficulty communicating English.
2. The following resources will be available to accommodate LEP persons:
 - Volunteer interpreters for the Spanish language are available and will be provided within a reasonable time period.
 - Language interpretation will be accessed for all other languages through a telephone interpretation service.

STAFF TRAINING

The following training will be provided to all staff:

- Information on the Title VI Policy and LEP responsibilities.
- Description of language assistance services offered to the public.
- Use of the “I Speak” cards.
- Documentation of language assistance requests.
- How to handle a potential Title VI/LEP complaint.

All contractors or subcontractors performing work for Apple Country Transit will be required to follow the Title VI/LEP guidelines.

TRANSLATION OF DOCUMENTS

Henderson County weighed the cost and benefits of translating documents for potential LEP groups. Considering the expense of translating the documents, the likelihood of frequent changes in documents and other relevant factors, at this time it is an unnecessary burden to have any documents translated.

Due to the very small local LEP population, Henderson County does not have a formal outreach procedure in place, as of 2011. Translation resources have been identified and are limited in this region. However, when and if the need arises for LEP outreach, Apple Country Transit will consider the following options:

When staff prepares a document, or schedules a meeting, for which the target audience is expected to include LEP individuals, then documents, meeting notices, flyers, and agendas will be printed in an alternative language based on the known LEP population.

MONITORING

Monitoring and Updating the LEP Plan – Henderson County will update the LEP Plan as required. At a minimum, the plan will be reviewed and updated when data from the 2010 U.S. Census is available, or when it is clear that higher concentrations of LEP individuals are present in Henderson County service area. Updates will include the following:

- The number of documented LEP person contacts encountered annually.
- How the needs of LEP persons have been addressed.
- Determination of the current LEP population in the service area.
- Determination as to whether the need for translation services has changed.
- Determine whether local language assistance programs have been effective and sufficient to meet the need.
- Determine whether Henderson County's financial resources are sufficient to fund language assistance resources needed.
- Determine whether Henderson County fully complies with the goals of this LEP Plan.
- Determine whether complaints have been received concerning the agency's failure to meet the needs of LEP individuals.
- Maintain a Title VI complaint log, including LEP to determine issues and basis of complaints.

DISSEMINATION OF THE (HENDERSON COUNTY) LEP PLAN

- Post signs at conspicuous and accessible locations notifying LEP persons of the LEP Plan and how to access language services.
- State on agendas and public notices in the language that LEP persons would understand that documents are available in that language upon request.

FEDERAL FISCAL YEAR 2011 FTA CERTIFICATIONS AND ASSURANCES SIGNATURE PAGE
(Required of all Applicants for FTA assistance and all FTA Grantees with an active capital or formula project)

AFFIRMATION OF APPLICANT

Name of Applicant: **Henderson County NC**

Name and Relationship of Authorized Representative: Anthony W. Starr, AICP

BY SIGNING BELOW, on behalf of the Applicant, I declare that the Applicant has duly authorized me to make these certifications and assurances and bind the Applicant's compliance. Thus, the Applicant agrees to comply with all Federal statutes, regulations, executive orders, and directives applicable to each application it makes to the Federal Transit Administration (FTA) in Federal Fiscal Year 2011.

FTA intends that the certifications and assurances the Applicant selects on the other side of this document, as representative of the certifications and assurances in this document, should apply, as provided, to each project for which the Applicant seeks now, or may later, seek FTA assistance during Federal Fiscal Year 2011.

The Applicant affirms the truthfulness and accuracy of the certifications and assurances it has made in the statements submitted herein with this document and any other submission made to FTA, and acknowledges that the Program Fraud Civil Remedies Act of 1986, 31 U.S.C. 3801 *et seq.*, and implementing U.S. DOT regulations, "Program Fraud Civil Remedies," 49 CFR part 31 apply to any certification, assurance or submission made to FTA. The criminal fraud provisions of 18 U.S.C. 1001 apply to any certification, assurance, or submission made in connection with a Federal public transportation program authorized in 49 U.S.C. chapter 53 or any other statute

In signing this document, I declare under penalties of perjury that the foregoing certifications and assurances, and any other statements made by me on behalf of the Applicant are true and correct.

Signature

Date:

Name **Anthony W. Starr**

Authorized Representative of Applicant

AFFIRMATION OF APPLICANT'S ATTORNEY

For (Name of Applicant): **Henderson County NC**

As the undersigned Attorney for the above named Applicant, I hereby affirm to the Applicant that it has authority under state and local law to make and comply with the certifications and assurances as indicated on the foregoing pages. I further affirm that, in my opinion, the certifications and assurances have been legally made and constitute legal and binding obligations on the Applicant.

I further affirm to the Applicant that, to the best of my knowledge, there is no legislation or litigation pending or imminent that might adversely affect the validity of these certifications and assurances, or of the performance of the project.

Signature

Date:

Name **Russell Burrell**

Attorney for Applicant

Each Applicant for FTA financial assistance (except 49 U.S.C. 5312(b) assistance) and each FTA Grantee with an active capital or formula project must provide an Affirmation of Applicant's Attorney pertaining to the Applicant's legal capacity. The Applicant may enter its signature in lieu of the Attorney's signature, provided the Applicant has on file this Affirmation, signed by the attorney and dated this Federal fiscal year



Title VI Complaint Form

Henderson County Planning Department, Transportation Division - Apple Country Transit Services

Do you think you have been mistreated by Henderson County Planning Department, Transportation Division - Apple Country Transit because of race, color or national origin?

Henderson County Planning Department, Transportation Division and Apple Country Transit is committed to ensuring that no person is excluded from participation in or denied the benefits of its services on the basis of race, color or national origin, as provided by US law (Title VI of the Civil Rights Act of 1964, as amended).

Complaints under the Title VI law must be filed within 180 days from the date of the alleged discrimination. Please complete the information below to file your complaint. If you need help completing this form, call the Henderson County Planning Department, Transportation Division at (828) 697-4819 or email planning@hendersoncountync.org.

Your Name: _____ Street Address _____

City, State & Zip Code: _____

Phone number: _____ Other Phone: _____

Who was discriminated against? (Please circle) You? Someone Else?

If someone else, their:

Name(s): _____ Street Address _____

City State & Zip Code: _____

Was the discrimination based on? (Circle one)

- Race
- Color
- National Origin (Limited English Proficiency)

Date of Incident: _____

Please describe the alleged discrimination incident. If possible, provide the names and titles of all Henderson County Planning Department, Transportation Division and Apple Country Transit employees involved. Explained what happened and who you believe was responsible. Please use the back of this form if additional space is required.

Have you filed a complaint with any other federal, state or local agencies? (Circle one)

Yes / No

If so, list agency or agencies and contact information below:

Agency:	Contact Name:
Street Address, City, State & Zip Code:	Phone:
Agency:	Contact Name:
Street Address, City, State & Zip Code:	Phone:

I affirm that I have read the above charge and that it is true to the best of my knowledge, information and belief.

Complainants Signature:

Date:

Please return the completed and signed form to: Henderson County Planning Department, Transportation Division, 100 North King Street, Hendersonville, NC 28792.

Henderson County Use Only:
Print or Type Name of Complainant:
Date Received:
Received By:



Title VI Complaint Form Henderson County Planning Department, Transportation Division – Apple Country Transit Services

Titulo VI – Title VI – Planilla de Quejas Transporte División del Departamento del Planeamiento Condado de Henderson – Apple Country Transit Services

Usted piensa que ha sido maltratado por el personal de Transporte División del Departamento del Planeamiento Condado de Henderson – Apple Country Transit debido a su raza, color o nacionalidad?

La Transporte División del Departamento del Planeamiento Condado de Henderson y Apple Country Transit esta comprometida a asegurar que ninguna persona sea excluida de participar o le sean negados los beneficios de sus servicios basado en su raza, color o nacionalidad, como ha sido establecido por la ley de los Estados Unidos de America (Titulo VI - Title VI - de los Derechos Civiles de 1964, corregida).

Quejas relativas al Titulo VI deben ser introducidas en los 180 dias siguientes a la fecha en que sucedio el incidente. Por favor complete la informacion que sigue para presentar la queja. Si necesita ayuda para completar esta forma, llame Transporte División del Departamento del Planeamiento Condado de Henderson al (828) 697-4819 o al correo electronico planning@hendersoncountync.org.

Nombre: _____ Direccion _____

Ciudad, Estado,Codigo Postal: _____

Numero de telefono: _____ Alternativo: _____

Quien fue la persona discriminada? (Encierre en un circulo) Usted? Alguien mas?

Si fue alguien mas, por favor provea:

Nombre(s): _____ Direccion _____

Ciudad, Estado, Codigo Postal: _____

Cual fue la causa de la discriminacion? (Seleccione una)

- Raza
- Color
- Nacionalidad

Fecha: _____

Por favor describa el incidente. Si es posible, provea los nombres y posicion de los empleados de transporte publico de Transporte División del Departamento del Planeamiento Condado de Henderson y Apple Country Transit implicados. Explique que paso y quien usted cree fue responsable. Por favor use el reverso de esta forma si necesita espacio adicional.

Descripcion del incidente:

Ha usted presentado otra queja con otra agencia federal, estatal, o local? (Encierre en un circulo)

Si / No

De ser asi por favor liste la agencia o agencias y provea la informacion de contacto:

Agencia:	Nombre del contacto:
Direccion, Ciudad, Estado,Codigo Postal:	Telefono:
Agencia:	Nombre del contacto:
Direccion, Ciudad, Estado, Codigo Postal:	Telefono:

Afirmo que he leído la informacion provista y que es verdadera en la medida de mi conocimiento, informacion y creencia.

Firma: _____ Fecha: _____

Por favor retorne la forma completa y firmada a la siguiente direccion: Henderson County Planning Department, Transportation Division, 100 North King Street, Hendersonville, NC 28792.

Henderson County Use Only:
Print or Type Name of Complainant:
Date Received:
Received By:



**NOTICE OF PUBLIC HEARING
FARE INCREASE FOR APPLE COUNTRY TRANSIT
June 6, 2011 at 5:30 PM**

A PUBLIC HEARING WILL BE HELD ON A PROPOSED TRANSIT FARE INCREASE DURING THE REGULAR MEETING OF THE BOARD OF COMMISSIONERS ON **MONDAY, JUNE 6, 2011 WHICH BEGINS AT 5:30 PM.** THE MEETING WILL BE HELD ON THE 2ND FLOOR OF THE HISTORIC COURTHOUSE AT NUMBER ONE COURTHOUSE SQUARE IN DOWNTOWN HENDERSONVILLE. ALL INTERESTED PERSONS ARE INVITED TO ATTEND THIS HEARING AND TO PROVIDE WRITTEN AND/OR ORAL COMMENTS AND TO ASK QUESTIONS CONCERNING THE FARE INCREASE.

WRITTEN COMMENTS WILL ALSO BE ACCEPTED UNTIL THE TIME OF THE MEETING. COMMENTS MAY BE MAILED OR DELIVERED TO THE ADDRESS BELOW

**attn. Mr. Matthew Cable, Transportation Planner
Henderson County Planning Department
100 North King Street
Hendersonville, NC 28792**

OR VIA E-MAIL TO
mcable@hendersoncountync.org

Apple Country Existing and Proposed Fare Schedule		
FARE	Existing Fare Schedule for FY 2011 (Last Changed April 2006)	Proposed Fare Schedule effective July 1, 2011
Cash Fare	75 cents	\$1.25
Half Fare for Seniors and Medicare Card Carriers	30 cents	60 cents
Children under 5	Free	Free
Paratransit service (no more than twice Fixed Route Fare)	\$1.25	\$2.50
One Trip Pass Book (20 tickets)	\$10	\$20
Monthly Pass	\$15	\$30



**EL AVISO DEL AUMENTO del PRECIO
del DEPARTAMENTO del PLANEAMIENTO del CONDADO de HENDERSON
de la AUDIENCIA PÚBLICA PARA APPLE COUNTRY TRANSIT**

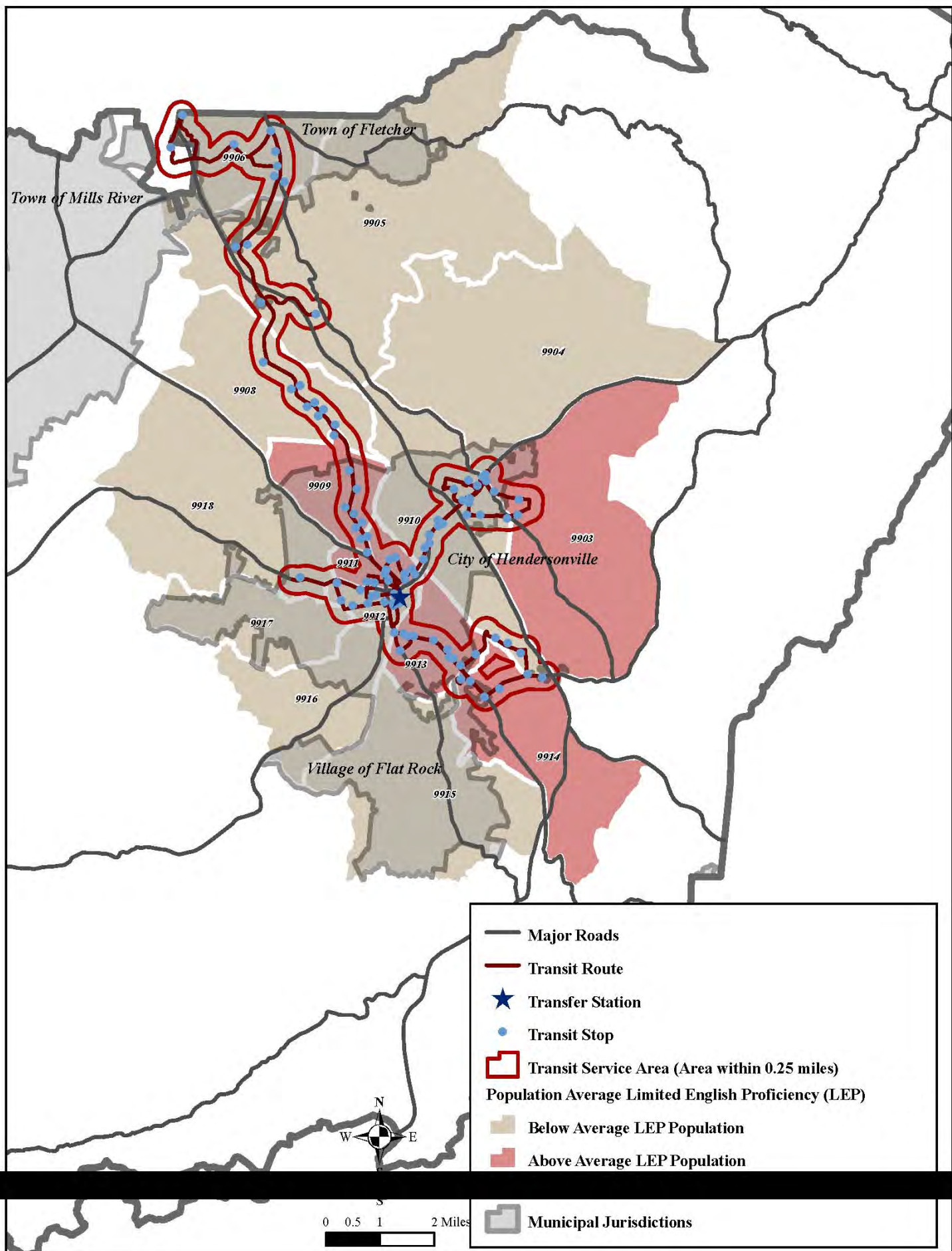
UNA AUDIENCIA PÚBLICA SERÁ SOSTENIDO EN UN AUMENTO PROPUESTO del PRECIO del TRÁNSITO DURANTE LA REUNIÓN REGULAR DEL TABLERO DE COMISIONES LUNES EL 6 DE JUNIO, 2011 QUE COMIENZA EN EL PISO de 5:30 P.M. 2do, 1 CUADRADO HISTÓRICO del PALACIO DE JUSTICIA, QUE ESTÁ SITUADO EN HENDERSONVILLE CÉNTRICO. SE INVITA A TODAS LAS PERSONAS INTERESADAS A ASISTIR ESTA AUDIENCIA Y PROPORCIONEN COMENTARIOS ESCRITOS Y/O ORALES Y HAGAN PREGUNTAS REFERENTES AL AUMENTO DEL PRECIO.

LOS COMENTARIOS ESCRITOS TAMBIÉN SERÁN ACEPTADOS HASTA EL TIEMPO DE LA REUNIÓN. Los COMENTARIOS SE PUEDEN ENVIAR O ENTREGAR A LA DIRECCIÓN DEBAJO

attn. Mr. Matthew Cable, Transportation Planner
Henderson County Planning Department
100 North King Street
Hendersonville, NC 28792

O VÍA E-MAIL AL PRECIO
mcable@hendersoncountync.org

Horario de pasaje existente y propuesto de Apple Country		
PASAJE	Horario de pasaje existente del año fiscal 2011 (Cambiado mas reciente en abril de 2006)	Horario del pasaje efectivo el 1 de 2011
Pasaje de dinero contante	\$0.75	\$1.25
Pasaje medio para gente de mayor edad y los con tarjeta de Medicare	\$0.30	\$0.60
Niños menos de 5	Gratis	Gratis
Servicio de paratransit (no más de doble el pasaje de la ruta fijo)	\$1.25	\$2.50
Un libro de pases del viaje	\$10	\$20
Pases para un mes	\$15	\$30



Population Speaking Another Language and Limited English Proficiency (LEP) in Census Tracts within the Transit Service Area

Census Tract	Total Population Age 5+	Another Language & LEP		Spanish or Spanish Creole & LEP		French, Patois, Cajun, Creole & LEP		German & LEP		Russian & LEP		Polish & LEP		Asian & Pacific Island Languages & LEP		Arabic & LEP	
		Count	As % of Total Population Age 5+	Count	As % of Total Population Age 5+	Count	As % of Total Population Age 5+	Count	As % of Total Population Age 5+	Count	As % of Total Population Age 5+	Count	As % of Total Population Age 5+	Count	As % of Total Population Age 5+	Count	As % of Total Population Age 5+
9903	5,457	397	7.28%	350	6.41%	22	0.40%	0	0.00%	0	0.00%	13	0.24%	0	0.00%	12	0.22%
9904	5,039	114	2.26%	103	2.04%	0	0.00%	0	0.00%	11	0.22%	0	0.00%	0	0.00%	0	0.00%
9905	6,158	240	3.90%	142	2.31%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	98	1.59%	0	0.00%
9906	3,313	113	3.41%	78	2.35%	0	0.00%	8	0.24%	0	0.00%	0	0.00%	27	0.81%	0	0.00%
9908	4,954	112	2.26%	77	1.55%	0	0.00%	25	0.50%	0	0.00%	0	0.00%	10	0.20%	0	0.00%
9909	3,247	356	10.96%	294	9.05%	0	0.00%	0	0.00%	62	1.91%	0	0.00%	0	0.00%	0	0.00%
9910	5,085	237	4.66%	218	4.29%	19	0.37%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
9911	2,113	233	11.03%	233	11.03%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
9912	1,719	27	1.57%	27	1.57%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
9913	3,813	696	18.25%	696	18.25%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
9914	5,130	1013	19.75%	1013	19.75%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
9915	3,783	119	3.15%	112	2.96%	0	0.00%	7	0.19%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
9916	4,749	261	5.50%	234	4.93%	27	0.57%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
9917	3,025	10	0.33%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	10	0.33%	0	0.00%	0	0.00%
9918	7,714	58	0.75%	16	0.21%	14	0.18%	14	0.18%	0	0.00%	14	0.18%	0	0.00%	0	0.00%
Total for all Census Tracts	65,299	3,986	6.10%	3,593	5.50%	82	0.13%	54	0.08%	73	0.11%	37	0.06%	135	0.21%	12	0.02%

Source: 2005-2009 US Census American Community Survey Data with extrapolations by Henderson County Planning Department.

6.10% Speak Another Language or LEP

Of those speaking another language or LEP:

- 90.14% speak Spanish or Spanish Creole and LEP
- 2.06% speak French, Patois, Cajun, Creole, & LEP
- 1.35% speak German & LEP
- 1.83% speak Russian & LEP
- 0.93% speak Polish & LEP
- 3.39% speak Asian & Pacific Island Languages & LEP
- 0.30% speak Arabic and LEP

Title VI Non Discrimination Policy

Henderson County Planning Department,
Transportation Division /
Apple Country Transit

Title VI of the Civil Rights Act of 1964 states that no person in the United States shall, on the ground of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance. (42 USC Section 200d).

Henderson County Planning Department, Transportation Division / Apple Country Transit services are committed to practicing non-discrimination. If you believe you have been subjected to discrimination, you may file a complaint with the Henderson County Planning Department, Transportation Division or the Federal Transportation Administration.

Titulo VI / Política De no Discriminacion

Del Transporte División del Departamento del Condado de Henderson Planeamiento/
Apple Country Transit

El Titulo VI – Title VI – de los Derechos Civiles de 1964 establece que ninguna persona en los Estados Unidos de America pued, basado en la raza, color o nacionalidad, ser excluida de participar o serle negados los beneficios, o ser sujeta a discriminacion bajo ninguno de los programas o actividades que reciban asistencia financiera del gobierno federal. (42 USC Section 200d).

Del Transporte División del Departamento del Condado de Henderson Planeamiento/ Apple Country Transit esta comprometido a practicar la no discriminacion. Si usted cree que ha sido discriminado, puede presentar una queja con la Transporte División del Departamento del Condado de Henderson Planeamiento con la Administracion de Transito Federal (Federal Transit Administration – FTA).



For more information:

- Website www.applecountrytransit.com
Telephone 828.697.4819
- Email planning@hendersoncountync.org
- Visit the Henderson County Planning Department at 100 North King Street, Hendersonville

Para mas informacion:

- Visitenos en la pagina web
www.applecountrytransit.com
- O llame a telefono 828.697.4819
- O envíe un correo electronico a
planning@hendersoncountync.org
- O visite nuestra oficina en del Departamento del Condado de Henderson Planeamiento en 100 North King Street, Hendersonville, NC

